

REPORT TO ABERDEENSHIRE INTEGRATION JOINT BOARD – 27 FEBRUARY 2019

CHIEF OFFICER'S UPDATE

Minor Injury Review

The Minor Injury Review continues, and changes have been made to Inch and Inverurie following December IJB meeting. Work continues with local implementation groups in other areas with further community events being planned for March 2019 to share options with members of the communities.

Deveron Medical Practice

It has been agreed that Macduff Medical Practice will take over the Deveron list from 1 May 2019 and operate all services from Banff Health Centre. A letter has been sent to patients and 'drop in' events are being arranged for early February.

Oral Nutritional Supplements (ONS)

Aberdeenshire, alongside Moray and Aberdeen City Health and Social Care Partnerships have agreed to support a service redesign for supply of ONS for adults. Dietetics and Pharmacy have worked closely on this redesign, linking with Primary Care colleagues. This follows a successful test of change of a new model in GP practices including within Aberdeenshire practices, where community dietetics took over the supply of ONS directly to the patient via the community pharmacist.

The test resulted in cost savings through improved prescribing practices and appropriate product choice, reduced demand on GPs to prescribe and improvements in the nutritional care of patients requiring this service.

Kessock Clinic

Fraserburgh Substance Misuse Services have now been successfully relocated to temporary accommodation at Fraserburgh Hospital, a local pharmacy and existing social work premises. Kessock Clinic is therefore no longer in use. The building work at the hospital, to create permanent additional clinical space, is planned to commence later in the year.

Preparations for Brexit

The H&SCP are working closely with both NHSG and Aberdeenshire Council in preparation for potential impacts of Brexit. The main focus remains on strengthening existing civil contingency responses and communication systems. We are anticipating monitoring of impacts and reporting on situation may continue for a number of weeks following any withdrawal.

Clinical and Adult Social Work Governance (CASWG) Structure

The CASWG process has been in development since the Health and Social Care Partnership was established. Professional specific groupings and location-based

services are both asked to provide assurance reports to the CASWG Group; this group subsequently assures the CASWG Committee. Both the Group and the Committee have agreed it is timely to review the efficacy of current procedures. A workshop is scheduled for April 2019 that will review and refine the existing governance reporting structure. The aim is to enable CASWG members to be assured that quality of care, effectiveness and efficiency drives decision-making about the provision and management of services. The workshop will identify assurance processes built upon partnership and collaboration within teams. Actions that arise from the workshop will support the governance of high quality, safe, effective and person-centred services and clear reporting structures to and from the IJB.

Winter 2018/19 Update

Performance information for December 2018 and January 2019 indicate an improved performance this winter, compared with the same period in 2017/18. Data for Delayed Discharge, Emergency Admission, and Emergency Occupied bed days have all improved or remained stable. This is encouraging and reflects the robustness of the health and social care system, in terms of preventing emergency admissions and enabling timely discharge from hospital throughout a period of the year when demand historically increases.

Weather conditions for December and January this winter have been more favourable than the same period last year, and this may have had some impact upon the level of pressure on services. A report on Winter Planning, including delayed discharge performance, will be presented at the March, 2019 Integration Joint Board.

Social Work Complaints Review Committee – Clinical & Adult Social Care Governance Committee

The Joint Committee will be aware that the Social Work Complaints Review Committee (SWCRC) may be called to review a matter when a complainer states, in writing, that they are not satisfied with the response to a complaint from officers of the Social Work Service. The remit of the Review Committee is to review the matter and make any recommendations, to either the Council's Education & Children's Service Committee, if the matter relates to child social care, or to the Integration Joint Board if the matter relates to adult social care. The Integration Joint Board has delegated consideration of any such cases to the Clinical & Adult Social Care Governance Committee. Although this process will not require to be followed in future, with any complaints going directly to the Scottish Public Services Ombudsman (SPSO), there are currently five known "legacy" cases which require to be considered. Three of these relate to Adult Social Care.

The Social Work Complaints Review Committee is the final stage of consideration of a Social Work complaint. Neither the Education & Children's Services Committee, nor the Integration Joint Board's Aberdeenshire Clinical & Adult Social Work Governance Committee, can alter its decisions.

In cases where the Social Work Complaints Review Committee finds that the grounds of the complaint have not been substantiated, and that the complaint should not be upheld, there are unlikely to be recommendations to be considered. If, however, a complaint is upheld, in whole or in part, by the Social Work Complaints Review Committee, there may be recommendations for the Social Work Service. To date, the Governance Committee has considered two cases, neither of which were found to be upheld. It is our intention to bring any final recommendations to the Integration Joint Board at the conclusion of this process which we anticipate will be in March 2019.

IJB Audit Committee

Members will recall that at the meeting on 12 December, 2018, it was agreed to extend the remit of the Audit Committee, and also include the two non-voting members. Expressions of interest were sought and three received; Mr Tony Cox; Mr David Hekelaar; and Ms Inez Kirk.

The Joint Board are asked to consider the appointment of all three, and the amendment of the Terms of Reference for the Committee to allow for three, non-voting members of the Audit Committee.

In addition, updated advice from Aberdeenshire Council's Legal & Governance Service is that the addition of non-voting members would not resolve challenges previously experienced in having the Audit Committee quorate. It is now proposed that the Terms of Reference be further revised to amend the quorum from its current three, to be two voting members, being one from NHS Grampian and one from Aberdeenshire Council.

The Joint Board is asked to formally consider and determine this proposal.

Adam Coldwells
Chief Officer
Aberdeenshire Health and Social Care Partnership

