H&SW 1 — Supporting children in need and their families in order to prevent where possible family breakdown and promote better life chances

Better life chance are supported and promoted when a child or family is identified as being in need. Action is taken to minimise family breakdown

H&SW 1.1

% of children/families offered/provided with a service (which can include assessment within 28 days of referral)

Aberdeenshire — Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	96.1%	97.3%	89.8%									
B	51	73	49									

H&SW 2 — Ensuring children looked after by the authority are provided with safe and effective care for the duration of childhood and are provided with maximum life chances (stability, education, health, social care) into young adulthood

Children/young people looked after by the authority are provided with maximum life chances

H&SW 2.1

% children with fewer than 3 placements during current period looked after

Aberdeenshire — Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			74.5%									
B			192									

Explanation This can be compared against the figure for Q4 2005/2006 74.6% and 189

H&SW 2.2

% young people previously looked after who were engaged in education/training/employment at 18/19 (who had been looked after/accommodated at 16/17)

Aberdeenshire — Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI												

Explanation The data required to report this indicator is supplied by Barnardos who provide service on our behalf. Due to a change in personnel, April-June data has not yet been supplied.

H&SW 3 — Ensuring children are protected from emotional, physical and sexual abuse and neglect

The incidences of child abuse/neglect / repeated child abuse/neglect are reduced

H&SW 3.2

% of child protection referrals which are investigated where registration is not required but services are provided

Aberdeenshire — Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			45.9%									

B	37
Explanation	Where a service has been put in place to support the family without formally adding a child to the child protection register it can often be a result of positive intervention. This performance indicator will be collected quarterly.

H&SW 4 — Ensuring children and families with specific needs arising from disability or a health condition have their assessed needs adequately met and reviewed

Timeous support is provided to children and families affected by disability where a requirement for support has been identified

H&SW 4.1

% of children/families offered/provided with a service (which can include assessment) within 28 days of referral

Aberdeenshire — Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI												

Explanation: This indicator relates to the Childen with Disabilities Integration Team which will be in place from 1st August. Data will be reported from that date.

H&SW 5 — To provide statutory services to the Children's Hearings system

The Children's Hearing System has its statutory requirements for reports fulfilled by the date requested

H&SW 5.1

% of reports to the Children's Reporter submitted within timescale which is 25 days for initial SBR and 20 days for all other (IAR, Fast Track IAR, Fast Track SBR)

Aberdeenshire — Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	35%	73.8%	72.7%									
B	20	42	22									

H&SW 6 — Providing statutory services to Court

Courts have their statutory requirements for reports fulfilled by the date requested

H&SW 6.1

% of reports to the courts submitted by or before due date

Aberdeenshire — Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	100%	98.2%	98.4%									
B	51	57	61									

Average Last Year : 98.5% National Average Last Year :

H&SW 7 — Providing statutory supervision as a result of court disposal

Offenders requiring supervision as condition of court disposal are supervised to national standards levels as a minimum

H&SW 7.1

% of offenders requiring supervision as condition of court disposal interviewed within agreed timescales

Aberdeenshire — Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	63.6%	53.3%	81.3%									
B	11	15	16									

Average Last Year : 64.6%

National Average Last Year :

Explanation

(Apr-Jun: 100% performance for clients outwith Aberdeenshire (i.e. Aberdeen City), not counted in the above)

H&SW 9 Meeting affordable housing needs effectively and efficiently

Vacant housing properties are offered to new tenants within an agreed timescale

H&SW 9.1

% of housing relets offered to new tenants within less than 10 working days

Aberdeenshire — Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	n/a	n/a	70.3%	87.0%								
B	n/a	n/a	101	92								

Average Last Year : 67.2% (YTD)

National Average Last Year :

Explanation

Offers are for 4 week rental period, not calendar month. March = P12 + P13.

H&SW 10 Managing the stock of housing property, maintaining and improving its condition

Repairs and planned maintenance to housing properties are carried out within an agreed timescale

H&SW 10.1

% housing repairs completed within: Call-outs (2 hours)

Aberdeenshire — Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	93%	92%	96%									
B	462	430	361									

Explanation

These figures are collected monthly

H&SW 10.2

% housing repairs completed within: Emergency (24 hours)

Aberdeenshire — Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	91%	93%	94%									
B	638	655	570									

H&SW 10.3

% housing repairs completed within: Urgent (5 days)

Aberdeenshire — Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	75%	74%	84%									
B	641	696	558									

H&SW 10.4

% housing repairs completed within: Standard 1 (10 days)

Aberdeenshire — Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	79%	73%	80%									
B	716	900	747									

H&SW 10.5

% housing repairs completed within: Standard 2 (20 days)

Aberdeenshire — Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	84%	76%	85%									
B	401	561	502									

H&SW 10.6

% housing repairs completed within: Void (5 days)

Aberdeenshire — Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	82%	84%	85%									
B	57	92	52									

H&SW 10.7

% housing repairs completed within: Void (10 days)

Aberdeenshire — Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	88%	80%	80%									
B	208	267	224									

H&SW 10.8

% housing repairs completed within: Planned (40 days)

Aberdeenshire — Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	92%	88%	96%									
B	787	921	839									

H&SW 11 **identifying and assessing the housing situation of people who present as homeless and where applicable providing suitable temporary accommodation or enabling access to permanent accommodation**

The number of households housed in temporary bed & breakfast accommodation is minimised.

H&SW 11.1

Households in temporary bed & breakfast accommodation at month end as % total households in temporary accommodation at month end.

Aberdeenshire Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	34.0%	35.0%	35.0%									
B	203	203	200									

Average Last Year : 33% (Year End) National Average Last Year :

H&SW 11.2

Indication of change in % of households in temporary bed & breakfast accommodation from previous month (Less/More/No Change).

Aberdeenshire Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	More	More	Same									

H&SW 12 **Managing council housing tenancies including terminations, relets and processing of right to buy applications**

Council housing tenancies are managed efficiently with relets and terminations processed within agreed timescale

H&SW 12.2

Two weeks or less(10 working days)

Aberdeenshire Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	9.0%	5.7%	8.4%									
B	7	5	8									

Average Last Year : 6.5% (Year End) National Average Last Year :

Explanation Relets are for 4 week rental period, not calendar month.

H&SW 12.3

Between two weeks and four weeks (20 working days)

Aberdeenshire Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	56.4%	41.4%	30.5%									
B	44	36	29									

Average Last Year : 37.9% (Year End) National Average Last Year :

Explanation Relets are for 4 week rental period, not calendar month.

H&SW 12.4

More than four weeks (21+ working days)

Aberdeenshire — Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	34.6%	52.9%	61.1%									
B	27	46	58									

Average Last Year : 55.6% (Year End) National Average Last Year :

Explanation Relets are for 4 week rental period, not calendar month.

H&SW 12.5

Average no. days taken to re-let a property

Aberdeenshire — Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	40	45	43									
B	56	70	46	42	53	52	58	40	54	49	55	50

Average Last Year : 52 National Average Last Year :

Explanation Base Number shows average number of days taken to relet property as at same period during 2005-06

H&SW 12.6

Indication of change in average no. days taken to re-let a property (Less/More/No change)

Aberdeenshire — Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	Less	More	Less									

H&SW 13 Managing council housing rent including collection and arrears management

The collection of rent is managed efficiently with minimal rent due lost as voids/arrears

H&SW 13.1

% of council housing rent loss due to voids

Aberdeenshire — Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	2.14%	2.38%	2.39%	2.47%								

Average Last Year : 1.84% (Year End) National Average Last Year :

Explanation YTD at Period end, NOT calendar month

H&SW 13.2

% of council house rent due outstanding in arrears

Aberdeenshire — Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	4.58%	4.66%	4.56%	4.43%								

Explanation YTD at Period end, NOT calendar month

H&SW 14 **Identifying adults eligible for support, assessing their needs consistently and reviewing care packages to ensure continued appropriateness and effectiveness**

Where an assessment (including review) is required, it is undertaken within agreed timescales

H&SW 14.1

% of community care assessments undertaken within agreed timescales

Aberdeenshire Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	60.6%	56.5%	63.9%									
B	1186	1284	1319									

Explanation

Timescales are :
CM Assessments – 21 days or less
CM Reviews – 0 or less days
HC Assessments – 7 days or less
HC Reviews - 0 or less days
OT Assessments – 14 days or less; NOTE that reviews will be reported seperately from July 06 and the Apr-Jun data will be revised

H&SW 15 **Planning, commissioning/purchasing and monitoring appropriate and effective care packages which respect dignity and enable individuals to live safely within the community**

Where care services are assessed as being required, they are provided with the agreed timescale from initial contact

H&SW 15.1

% of care services provided within agreed timescale

Aberdeenshire Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	84.9%	88.3%	65.5%									
B	53	60	55									

H&SW 15.2

*% of total new services provided which enable an individual to remain at home (i.e. comparison between non residential based and residential based care)

Aberdeenshire Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	72.5%	73.5%	82.1%									
B	153	151	140									

H&SW 17 **Working in partnership with NHS and others to avoid unnecessary hospital admission and delayed/inappropriate discharge**

Delayed discharge (DD) targets identified by the Delayed Discharge Partnership are achieved

H&SW 17.1

% achievement of targets set by partnership

Aberdeenshire Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			100%									
B			60									

Explanation

The delayed discharge target for Aberdeenshire which was set by the partnership was 67 (i.e. 30% of the total Grampian delayed discharges). The baseline figure represents the figure achieved by Aberdeenshire Council.

H&SW 18 **Supporting informal carers who provide regular and substantial care enabling them to continue to care for as long as they/the cared for person wish and where appropriate maximising their capacity to take up/remain in or return to employment**

Informal carers who are providing regular and substantial care and who request/are offered an assessment of their needs are assessed within the agreed timescale

H&SW 18.1

% of carers assessed within agreed timescale

Aberdeenshire Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	100%	100%	100%									
B	1	3	8									