

H&SW 1 Supporting children in need and their families in order to prevent where possible family breakdown and promote better life chances

Better life chance are supported and promoted when a child or family is identified as being in need. Action is taken to minimise family breakdown

H&SW 1.1

% of children/families offered/provided with a service (which can include assessment within 28 days of referral)

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI												

Explanation

Data collection methods are currently being reviewed.

H&SW 2 Ensuring children looked after by the authority are provided with safe and effective care for the duration of childhood and are provided with maximum life chances (stability, education, health, social care) into young adulthood

Children/young people looked after by the authority are provided with maximum life chances

H&SW 2.1

% children with fewer than 3 placements during current episode looked after

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			75.7%			73.6%			75.4%			74.6%
B			173			174			183			189

Explanation

The Scottish average for children with fewer than 3 placements at 31 March 2004 was 70%.

H&SW 2.2

% young people previously looked after who were engaged in education/training/employment at 18/19 (who had been looked after/accommodated at 16/17)

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI									27%			
B									41			

Explanation

Collection of this performance indicator has been revised and robust data is now available quarterly from October 05. However we received no data from Barnadoes for Jan to Mar 2006

H&SW 3 Ensuring children are protected from emotional, physical and sexual abuse and neglect

The incidences of child abuse/neglect / repeated child abuse/neglect are reduced

H&SW 3.1

% children on the at risk register who had previously been registered

Aberdeenshire												
												Statutory/External Indicator? No
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			13.1%			13.3%			12.7%			10.5%
B			122			113			118			105

Explanation

These performance indicator figures are collected quarterly.

H&SW 3.2

% of child protection referrals which are investigated where registration is not required but services are provided

Aberdeenshire												
												Statutory/External Indicator? No
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			40%			36.4%			33.3%			56.3%
B			55			44			45			32

Explanation

Where a service has been put in place to support the family without formally adding a child to the child protection register it can often be a result of positive intervention. This performance indicator will be collected quarterly.

H&SW 5**To provide statutory services to the Children's Hearings system**

The Children's Hearing System has its statutory requirements for reports fulfilled by the date requested

H&SW 5.1

% of reports to the Children's Reporter submitted by or before due date

Aberdeenshire												
												Statutory/External Indicator? No
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	51%	43%	45%	38%	54%	65%	61%	43%	64%	53%	60%	53%
B	89	75	42	56	67	55	54	60	53	60	60	66

Explanation

Target - 75% of reports will be submitted by the due date. Year on year there has been an improvement in the volume of reports returned on time. This performance indicator is now collected monthly.

H&SW 6**Providing statutory services to Court**

Courts have their statutory requirements for reports fulfilled by the date requested

H&SW 6.1

% of reports to the courts submitted by or before due date

Aberdeenshire												
												Statutory/External Indicator? No
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	96.5%	96.8%	100%	100%	100%	97.4%	100%	98.8%	100%	96.7%	97.1%	98.6%
B	57	63	56	59	64	76	77	80	55	61	70	71

H&SW 7**Providing statutory supervision as a result of court disposal**

Offenders requiring supervision as condition of court disposal are supervised to national

standards levels as a minimum

H&SW 7.1

% of offenders requiring supervision as condition of court disposal interviewed within agreed timescales

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	80%	71.4%	73.1%	58.3%	47.4%	75%	65.2%	60%	64.3%	60%	66.7%	50%
B	15	21	26	12	19	12	23	10	14	15	9	16

H&SW 9

Meeting affordable housing needs effectively and efficiently

Vacant housing properties are offered to new tenants within an agreed timescale

H&SW 9.1

% of housing relets offered to new tenants within less than 10 working days

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	65%	70%	71%	60%	68%	69%	60%	65%	65%	70%	69%	73%
B	139	104	111	107	101	94	84	82	79	46	86	166

Explanation

Offers made are for 4 wk rental period. not calendar month.
Mar = P12+P13. Base No = Total number of first offers made.

H&SW 10

Managing the stock of housing property, maintaining and improving its condition

Repairs and planned maintenance to housing properties are carried out within an agreed timescale

H&SW 10.1

% housing repairs completed within: Call-outs (2 hours)

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			90%	91%	85%	86%	89%	91%	85%	89%	90%	93%
B			1729	419	509	558	597	712	609	534	505	405

Explanation

This indicator is collected quarterly. Figures entered for June represent results for the preceding quarter. Other months are entered individually. Figures for the last month of the reporting period are unavailable due to time taken to receive and process invoices.

H&SW 10.2

% housing repairs completed within: Emergency (24 hours)

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			86%	86%	87%	85%	86%	88%	89%	88%	89%	93%
B			1673	513	546	587	617	834	642	666	706	627

Explanation

This indicator is collected quarterly. Figures entered for June represent results for the preceding quarter. Other months are entered individually. Figures for the last month of the reporting period are unavailable due to time taken to receive and process invoices.

H&SW 10.3

% housing repairs completed within: Urgent (5 days)

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			75%	77%	80%	80%	80%	74%	73%	75%	79%	76%
B			2390	718	797	794	872	1117	849	849	799	521

Explanation

This indicator is collected quarterly. Figures entered for June represent results for the preceding quarter. Other months are entered individually. Figures for the last month of the reporting period are unavailable due to time taken to receive and process invoices.

H&SW 10.4

% housing repairs completed within: Standard 1 (10 days)

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			72%	77%	80%	83%	82%	80%	77%	71%	80%	79%
B			2764	801	858	960	1012	1163	891	998	795	699

Explanation

This indicator is collected quarterly. Figures entered for June represent results for the preceding quarter. Other months are entered individually. Figures for the last month of the reporting period are unavailable due to time taken to receive and process invoices.

H&SW 10.5

% housing repairs completed within: Standard 2 (20 days)

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			73%	90%	81%	81%	88%	83%	77%	75%	86%	91%
B			1432	438	372	478	393	412	268	460	404	326

Explanation

This indicator is collected quarterly. Figures entered for June represent results for the preceding quarter. Other months are entered individually. Figures for the last month of the reporting period are unavailable due to time taken to receive and process invoices.

H&SW 10.6

% housing repairs completed within: Void (5 days)

Aberdeenshire												Statutory/External Indicator? No											
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar											
PI			73%	85%	81%	91%	85%	78%	79%	87%	90%	87%											
B			179	33	82	44	66	49	43	79	67	32											

Explanation

This indicator is collected quarterly. Figures entered for June represent results for the preceding quarter. Other months are entered individually. Figures for the last month of the reporting period are unavailable due to time taken to receive and process invoices.

H&SW 10.7

% housing repairs completed within: Void (10 days)

Aberdeenshire												Statutory/External Indicator? No											
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar											
PI			70%	81%	84%	77%	69%	80%	75%	82%	89%	88%											
B			492	133	155	212	151	170	144	225	171	171											

Explanation

This indicator is collected quarterly. Figures entered for June represent results for the preceding quarter. Other months are entered individually. Figures for the last month of the reporting period are unavailable due to time taken to receive and process invoices.

H&SW 10.8

% housing repairs completed within: Planned (40 days)

Aberdeenshire												Statutory/External Indicator? No											
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar											
PI			88%	86%	93%	88%	91%	88%	88%	82%	95%	81%											
B			2179	472	644	796	677	449	327	701	855	356											

Explanation

This indicator is collected quarterly. Figures entered for June represent results for the preceding quarter. Other months are entered individually. Figures for the last month of the reporting period are unavailable due to time taken to receive and process invoices.

H&SW 11 identifying and assessing the housing situation of people who present as homeless and where applicable providing suitable temporary accommodation or enabling access to permanent accommodation

The length of time homeless applicants spend in temporary bed & breakfast accommodation is minimised

H&SW 11.1

% of nights provided during period in temporary bed & breakfast accommodation

Aberdeenshire												Statutory/External Indicator? No											
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar											
PI	18.4%	36.0%	14.7%	19.4%	23.5%	23.3%	27.5%	41.4%	50.7%	24.9%	38.3%	37.4%											

B	6111	2317	4283	5937	4275	5450	4575	3272	3911	4536	3587	5776
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Average Last Year : Year 25.0%

National Average Last Year :

Explanation

Results show homeless household's originating area for cases completed and moved out of temporary B&B accommodation during month. Aberdeenshire figure includes those cases presenting from outwith Shire.

H&SW 11.2

Indication of change in % nights provided in temporary bed & breakfast accommodation from previous quarter (Increase/Decrease/No change)

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	Less	More	Less	More	More	N/C	More	More	More	Less	More	Less

Average Last Year : Year 25.0% (Av 36 Days)

National Average Last Year :

H&SW 12**Managing council housing tenancies including terminations, relets and processing of right to buy applications**

Council housing tenancies are managed efficiently with relets and terminations processed within agreed timescale

H&SW 12.2

Two weeks or less(10 working days)

Aberdeenshire

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	8.2%	2.1%	8.0%	11.0%	10.0%	5.9%	6.9%	6.7%	9.5%	7.5%	3.0%	3.8%

B	122	94	100	91	80	102	101	60	74	53	101	184
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Average Last Year : 9.4%

National Average Last Year : Not Published Yet

Explanation

Relets are for 4 week rental period. not calendar month.
March = P12 + P13

H&SW 12.3

Between two weeks and four weeks (20 working days)

Aberdeenshire

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	30.3%	37.2%	34.0%	47.3%	37.5%	40.2%	40.6%	41.7%	45.9%	43.4%	24.8%	39.1%

B	122	70	100	91	80	102	101	60	74	53	101	184
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Average Last Year : 34.9%

National Average Last Year : Not Published Yet

Explanation

Relets are for 4 week rental period. not calendar month.
March = P12 + P13

H&SW 12.4

More than four weeks (21+ working days)

Aberdeenshire

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	61.5%	60.6%	58.0%	41.8%	52.5%	53.9%	52.5%	51.7%	44.6%	49.1%	72.3%	57.1%
B	122	94	100	91	80	102	101	60	74	53	101	184
Average Last Year : 55.7%						National Average Last Year : Not Published Yet						

Explanation

Relets are for 4 week rental period. not calendar month.
March = P12 + P13

H&SW 12.5

Average no. days taken to re-let a property

Aberdeenshire

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	56	70	46	42	53	52	58	40	54	49	55	50
B	64	69	87	68	61	62	57	76	45	78	79	59
Average Last Year : 67 days (whole year)						National Average Last Year : Not Published Yet						

Explanation

Base Number shows average number of days taken to relet property as at same period during 2004-05

Action Required

Data for year has been amended as original report from housing database was flawed.

H&SW 12.6

Indication of change in average no. days taken to re-let a property (Increase/Decrease/No change)

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	Less	More	Less	Less	More	Less	More	Less	More	Less	More	Less
Average Last Year : 67 Days						National Average Last Year : Not Published Yet						

H&SW 13**Managing council housing rent including collection and arrears management**

The collection of rent is managed efficiently with minimal rent due lost as voids/arrears

H&SW 13.1

% of council housing rent loss due to voids

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	1.76%	1.77%	1.72%	1.69%	1.73%	1.74%	1.74%	1.72%	1.72%	1.78%	1.80%	1.84%
B	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%

Explanation

DRAFT - YTD at Period end. NOT calendar month. Data is taken from an initial report run from new Housing database. and although figures look to be reasonable. their accuracy is yet to be validated. Base No = Aberdeenshire-wide target.

H&SW 13.2

% of council house rent due outstanding in arrears

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI												3.55%
B												4.79%

Explanation

Annual Indicator. Base Number = Target.

H&SW 14

Identifying adults eligible for support, assessing their needs consistently and reviewing care packages to ensure continued appropriateness and effectiveness

Where an assessment (including review) is required, it is undertaken within agreed timescales

H&SW 14.1

% of community care assessments undertaken within agreed timescales

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	65%	61%	65%	64%	57%	56%	59%	58%	66%	51.8%	62.4%	67%
B	1389	1269	1462	1256	1351	1417	1279	1430	993	1579	1427	1347

Explanation

This performance indicator is now collected monthly.

H&SW 15

Planning, commissioning/purchasing and monitoring appropriate and effective care packages which respect dignity and enable individuals to live safely within the community

Where care services are assessed as being required, they are provided with the agreed timescale from initial contact

H&SW 15.1

% of care services provided within agreed timescale

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	88.9%	91.1%	84.2%	96.8%	79.5%	88.9%	78%	88%	94%	93.8%	90.6%	90%
B	36	45	38	31	39	27	54	32	41	48	53	50

Explanation

This performance indicator is now collected monthly.

H&SW 15.2

*% of total new services provided which enable an individual to remain at home (i.e. comparison between non residential based and residential based care)

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	84%	84%	83%	83%	83%	85%	85%	84%	86%	79%	64%	74%
B	263	221	259	217	239	210	237	283	214	160	157	149

Explanation

The high percentage of people receiving services in their

home as an alternative to residential care comes off the back of a drive to support people in their home for as long as is suitable and safe. NOTE Reporting Error up to December 2005 means figures were too high.

H&SW 17 Working in partnership with NHS and others to avoid unnecessary hospital admission and delayed/inappropriate discharge

Delayed discharge (DD) targets identified by the Delayed Discharge Partnership are achieved

H&SW 17.1

% achievement of targets set by partnership

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			0%			0%			0%			100%
B			69			77			87			57

Explanation

The delayed discharge target for Aberdeenshire which was set by the partnership was 67 (i.e. 30% of the total Grampian delayed discharges). The baseline figure represents the figure achieved by Aberdeenshire Council.

H&SW 18 Supporting informal carers who provide regular and substantial care enabling them to continue to care for as long as they/the cared for person wish and where appropriate maximising their capacity to take up/remain in or return to employment

Informal carers who are providing regular and substantial care and who request/are offered an assessment of their needs are assessed within the agreed timescale

H&SW 18.1

% of carers assessed within agreed timescale

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			87.5%			100%			100%			100%