

CE 2 Administering and advising area committees and local councillors

Key result Issued agendas are accurate. Action sheets and minutes are issued on time.
Councillor queries are answered timeously

CE 2.1

% of area committee agendas issued on time

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	100	97	95	100	98	100						

Explanation

3 late papers issued for May 23rd
2 late papers issued for June 13th
1 late paper issued for August 15th

CE 2.2

% of area committee action sheets issued on time

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	100	100	100	100	100	100						

CE 2.3

% of minutes issued on time with no correction

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	100	100	100	98	100	100						

Explanation

1 amendment made to Minute of July 18th

CE 2.4

% of enquiries responded to in 5 working days

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	100	100	100	100	100	100						

E&R 1 Providing appropriate school places for all children of school age

All school age children resident in Aberdeenshire are placed in appropriate schools

E&R 1.1

1.1 Number of pupils who are neither a) On the roll of a school b) Being "taught at home" c) In receipt of "home tuition", recorded each quarter

Banff & Buchan

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			0			0						
Average Last Year :	0.5					National Average Last Year :						

Aberdeenshire

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			3			2						
Average Last Year :	2.5					National Average Last Year :						

Explanation

Quarter ending September 2 pupils in Inverurie CSN were awaiting details of tutors and accommodation

E&R 1.2

1.2 An aggregation of How Good is our School (HGIOS) quality indicators: 4.6 The quality of "Implementation of legislation relating to special educational needs and disabilities" 4.7 The quality of "Placement of pupils with special educational needs", recorded each quarter

Banff & Buchan

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			3.43			3.48						
Average Last Year :	3.43					National Average Last Year :						

Aberdeenshire

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			3.49			3.54						
Average Last Year :	3.49					National Average Last Year :						

E&R 2 Adjusting the size and location of schools to match demographic changes

There are sufficient places in each school to accommodate all the pupils resident in that school's catchment area. Schools with a very small roll are regularly reviewed for viability

E&R 2.1

2.1 Number of pupils who cannot be accommodated in their local school because there are insufficient places available in the school, recorded each quarter

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			0			0						
Average Last Year :	0					National Average Last Year :						

Aberdeenshire						Statutory/External Indicator? No						
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			0			0						
Average Last Year : 1.25						National Average Last Year :						

E&R 3 Providing a coherent, consistent, balanced and appropriate curriculum to all school age children in accordance with legal requirements
All pupils receive a coherent, consistent, balanced and appropriate curriculum

E&R 3.1

An aggregation of How Good is our School 2 Quality Indicators: 3.1 The quality of "Teachers' Planning"; 3.2 The quality of "The Teaching Process"; 3.3 The quality of "Pupils' Learning Experiences"; 3.4 The quality of "Meeting Pupils' Needs"; 3.5 The quality of "Assessment as Part of Teaching"; 1.1 The quality of "The Structure of the Curriculum"; 1.2 The quality of "Courses and Programmes", recorded each quarter

Banff & Buchan						Statutory/External Indicator? No						
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			3.16			3.20						
Average Last Year : 3.16						National Average Last Year :						

Aberdeenshire						Statutory/External Indicator? No						
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			3.31			3.33						
Average Last Year : 3.31						National Average Last Year :						

E&R 4 Administering National Assessments, and National Qualification tests and examinations
National Assessments, and National Qualification tests and examinations are carried out in accordance with the conditions and arrangements and returns made to the organising bodies on time

E&R 4.3

4.3 Number of complaints from parents or pupils about the administration of National Assessments or National Qualification tests and examinations, recorded each quarter

Banff & Buchan						Statutory/External Indicator? No						
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			0			0						
Average Last Year : 0						National Average Last Year :						

Aberdeenshire						Statutory/External Indicator? No						
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			0			0						
Average Last Year : 0						National Average Last Year :						

E&R 5 Securing improvement in the quality of school education
The quality of management of Aberdeenshire schools and education service improves leading to improved standards of performance

E&R 5.3

5.3 An aggregation of How Good is Our School 2 quality indicators: 7.2 The quality of "Self Evaluation" 7.3 The

quality of "Planning for Improvement" 7.4 The quality of "Leadership", recorded each quarter

Banff & Buchan												Statutory/External Indicator? No
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			3.31			3.16						
Average Last Year : 3.31						National Average Last Year :						

Aberdeenshire												Statutory/External Indicator? No
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			3.32			3.35						
Average Last Year : 3.32						National Average Last Year :						

E&R 5.4
5.4 How Good is Our School 2 quality indicator: 2.1 "Overall quality of attainment.", recorded each quarter

Banff & Buchan												Statutory/External Indicator? Yes
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			2.91			2.87						
Average Last Year : 2.91						National Average Last Year :						

Aberdeenshire												Statutory/External Indicator? Yes
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			3.22			3.24						
Average Last Year : 3.22						National Average Last Year :						

E&R 7 **Ensuring the annual publication of high quality school development plans and good communication with parents and School Boards**
Every school publishes a high quality, annual development plan

E&R 7.1
7.1 Number of schools that have not published and reported a development plan, recorded annually in September

Banff & Buchan												Statutory/External Indicator? No
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI												

Aberdeenshire												Statutory/External Indicator? No
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI						0						

E&R 7.2
7.2 How Good is Our School 2 quality indicator 5.4 The quality of "Partnership with parents, the School Board and the community", recorded each quarter

Banff & Buchan												Statutory/External Indicator? Yes
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			3.74			3.70						
Average Last Year : 3.74						National Average Last Year :						

Aberdeenshire

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			3.75			3.79						
Average Last Year : 3.75						National Average Last Year :						

E&R 8 Undertaking regular reviews of the quality of education which Aberdeenshire schools provide

All schools complete a Quality Assurance Profile and a Standards and Quality Report. The school's Education Officer reviews and validates each of these processes at least once per year. The quality of education across Aberdeenshire and in individual schools is analysed and reported annually

E&R 8.1

8.1 Number of schools that do not report against the HGIOS 2 quality indicators during the school year, recorded annually in September

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI												

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI						4						

Explanation

Due to the temporary shortage of Education Network Managers 4 schools had not had their self-evaluation validated by September.

E&R 8.2

8.2 Number of schools that do not receive a quality assurance visit from their education officer during the school year, recorded annually in September

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI						0						

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI						0						

E&R 9 Managing the HMle (Her Majesty's Inspectorate of Education) process

School and Authority inspections progress without disruption

E&R 9.1

9.1 Number of HMle inspections cancelled or postponed at the request of Aberdeenshire, recorded annually in September

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI						0						

Aberdeenshire							Statutory/External Indicator? No					
Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
PI						0						

E&R 9.2

9.2 Number of occasions when the inspection has been disrupted by staffing or property issues, recorded annually in September

Banff & Buchan							Statutory/External Indicator? No					
Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
PI						0						

Aberdeenshire							Statutory/External Indicator? No					
Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
PI						0						

E&R 12

Administering and maintaining a scheme of Professional Development and Review for teachers* incorporating Continuous Professional Development and Probationer Induction. Arranging in-service training to match the needs identified by the Professional Development and Review Scheme (* A similar scheme for support staff is being developed.)

All teachers have their professional development needs assessed every three years with annual review. In-service training will be provided to address agreed needs

E&R 12.2

12.2 How Good is Our School 2 quality indicator: 6.6 The quality of "Staff review and development", recorded each quarter

Banff & Buchan							Statutory/External Indicator? Yes					
Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
PI		3.26			3.39							
Average Last Year : 3.26					National Average Last Year :							

Aberdeenshire							Statutory/External Indicator? Yes					
Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
PI		3.43			3.44							
Average Last Year : 3.43					National Average Last Year :							

E&R 13

Providing, maintaining and equipping schools

Schools function properly

E&R 13.1

13.1 An aggregation of the How Good is Our School 2 quality indicators: 6.1 The quality of "Accommodation and Facilities" 6.2 The quality of "Provision of resources" 6.3 The quality of "Organisation and use of resources and space", recorded each quarter

Banff & Buchan							Statutory/External Indicator? No					
Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
PI		3.51			3.43							
Average Last Year : 3.51					National Average Last Year :							

Aberdeenshire							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			3.35			3.35						
Average Last Year : 3.35						National Average Last Year :						

E&R 15 Administering the scheme of devolved management for schools for allocation of resources that will be managed by them

Devolved budgets to schools are well managed and monitored

E&R 15.2

15.2 How Good is Our School 2 quality indicator: 6.7 The quality of "School Management of Finances", recorded each quarter

Banff & Buchan							Statutory/External Indicator? Yes					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			3.65			3.52						
Average Last Year : 3.65						National Average Last Year :						

Aberdeenshire							Statutory/External Indicator? Yes					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			3.64			3.70						
Average Last Year : 3.64						National Average Last Year :						

E&R 16 Ensuring that parents receive detailed information about schools

Schools have a detailed, high quality Prospectus which is made freely available to prospective parents either on paper or digitally or both

E&R 16.1

16.1 Number of schools that do not have a Prospectus, recorded annually in October

Banff & Buchan							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI						0						

Aberdeenshire							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI						0						

E&R 16.2

16.2 Number of complaints received about school Prospectuses, recorded each quarter

Banff & Buchan							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			0			0						
Average Last Year : 0						National Average Last Year :						

Aberdeenshire							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			0			0						

Average Last Year : 0

National Average Last Year :

E&R 19 Ensuring that parents and pupils are aware that they may be entitled to Free School Meals

The parents of all pupils who are entitled to Free School Meals have been informed of that right

E&R 19.1

19.1 Number of complaints received indicating that parents had not been made aware of the availability and right to Free School Meals, recorded each quarter

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			0			0						

Average Last Year : 0

National Average Last Year :

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			0			0						

Average Last Year : 0

National Average Last Year :

E&R 20 Making educational provision for pupils unable to attend school because they are looking after a member of their family, due to long term illness or due to long term exclusion

Children, unable to attend school, continue to be educated

E&R 20.1

20.1 Number of pupils not receiving educational provision for a period of more than 21 calendar days, recorded each quarter

Banff & Buchan

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			0			0						

Average Last Year : 0.5

National Average Last Year :

Aberdeenshire

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			0			0						

Average Last Year : 3.75

National Average Last Year :

E&R 22 Ensuring the health and cleanliness of pupils

All pupils have access to high quality health care and advice. All pupils attend school clean

E&R 22.1

22.1 Number of times the Local Authority has to use its powers under the Education (Scotland) Act 1980 to ensure that parents send their children to school clean, recorded each quarter

Banff & Buchan

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			0			0						

Average Last Year : 0

National Average Last Year :

Aberdeenshire						Statutory/External Indicator? Yes						
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			0			0						
Average Last Year : 0						National Average Last Year :						

E&R 23 Liaising with other agencies and services to ensure the care and well-being of young people in Aberdeenshire

The care and welfare of Aberdeenshire pupils is maintained and any associated barriers to learning are removed

E&R 23.1

23.1 An aggregation of the How Good is Our School 2 quality indicators: 4.1 The quality of "Pastoral Care" 4.8 The quality of "Links with local authority and other managing body, other school, agencies and employers", recorded each quarter

Banff & Buchan						Statutory/External Indicator? No						
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			3.72			3.70						
Average Last Year : 3.72						National Average Last Year :						

Aberdeenshire						Statutory/External Indicator? No						
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			3.75			3.78						
Average Last Year : 3.75						National Average Last Year :						

E&R 25 Ensuring that parents and pupils are aware of their entitlement to home to school transport

The parents of all pupils who are entitled to home to school transport are informed of that right.

E&R 25.1

25.1 Number of complaints received indicating that parents had not been made aware of their rights to home to school transport, recorded each quarter

Banff & Buchan						Statutory/External Indicator? No						
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			0			0						
Average Last Year : 0						National Average Last Year :						

Aberdeenshire						Statutory/External Indicator? No						
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			0			0						
Average Last Year : 0						National Average Last Year :						

E&R 27 Determining when children are of statutory school age and ensuring school attendance or an acceptable alternative

All school age children receive an education

E&R 27.1

27.1 Number of school age children, registered in Aberdeenshire, who have not enrolled in a school or an acceptable alternative, recorded each quarter

Banff & Buchan						Statutory/External Indicator? No						
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			0			0						
Average Last Year : 0						National Average Last Year :						

Aberdeenshire						Statutory/External Indicator? No						
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			0			3						
Average Last Year : 1.5						National Average Last Year :						

Explanation

Quarter ending September - 1 child not enrolled by parents in Mintlaw CSN - social work are now involved; 2 children were not enrolled in Huntly CSN - health visitor is checking for reasons and reporting back to the HT at Fergie School

E&R 27.2

27.2 Number of referrals to the truancy sub committee, recorded each quarter

Banff & Buchan						Statutory/External Indicator? No						
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			4			0						
Average Last Year : 0						National Average Last Year :						

Aberdeenshire						Statutory/External Indicator? No						
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			4			0						
Average Last Year : 0						National Average Last Year :						

E&R 27.3

27.3 Number of ½-day truancies, recorded monthly

Banff & Buchan						Statutory/External Indicator? Yes						
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	290	376	177	0	90	324						
Average Last Year : 710						National Average Last Year :						

Explanation

The June data was not available for the last report and is added this time.
 July zero school days.
 August 9 school days.
 September 20 school days.

Aberdeenshire						Statutory/External Indicator? Yes						
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	588	841	516	0	300	996						
Average Last Year : 3290						National Average Last Year :						

Explanation

The June data was not available for the last report and is

added this time.
 July zero school days.
 August 9 school days.
 September 20 school days.

E&R 27.4

27.4 Percentage of ½-day unauthorised absence, recorded monthly (number of 1/2 days unauthorised absence/total 1/2 day openings)

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	1.37	1.09	2.74	0	1.20	1.24						
B			214470	0	100090	218195						
Average Last Year :	0.84					National Average Last Year :						

Explanation

The June data was not available for the last report and is added this time.
 July zero school days.
 August 9 school days.
 September 20 school days.

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	0.97	0.80	1.99	0	0.76	0.86						
B			1396201	0	682401	1508419						
Average Last Year :	0.60					National Average Last Year :						

Explanation

The June data was not available for the last report and is added this time.
 July zero school days.
 August 9 school days.
 September 20 school days.

E&R 28 Ensuring that education is provided for pupils with additional educational needs in mainstream schools, unless specific circumstances preclude

Where possible pupils are educated in the school most appropriate to their educational needs

E&R 28.1

28.1 An aggregation of the How Good is Our School 2 quality indicators: 4.7 The quality of "Placement of pupils with special educational needs and disabilities" 4.2 The quality of "Equality and fairness", recorded each quarter

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			3.58			3.52						
Average Last Year :	3.58					National Average Last Year :						

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			3.55			3.60						
Average Last Year :	3.55					National Average Last Year :						

E&R 29 Providing resources, accommodation and teachers for pupils with additional

educational needs

All pupils with additional educational needs benefit from appropriate education

E&R 29.1

29.1 An aggregation of the How Good is Our School 2 quality indicators: 3.4 The quality of "Meeting pupils' needs". 4.5 The quality of "Learning support" 4.7 The quality of "The Placement of pupils with special educational needs and disabilities" 6.5 The quality of "The Effectiveness and deployment of staff", recorded each quarter

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			3.46			3.51						
Average Last Year :	3.46					National Average Last Year :						

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			3.52			3.57						
Average Last Year :	3.52					National Average Last Year :						

E&R 30

Ensuring pupils with additional educational needs are educated to their full potential with access to the physical environment, the curriculum and school communication, in compliance with the Disability Discrimination Act

All pupils with additional educational needs are educated to their full potential

E&R 30.1

30.1 An aggregation of the How Good is Our School 2 quality indicators 4.6 The quality of "Implementation of legislation relating to special educational needs and disabilities" 4.7 The quality of "Placement of pupils with special educational needs and disabilities, recorded each quarter

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			3.43			3.48						
Average Last Year :	3.43					National Average Last Year :						

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			3.49			3.54						
Average Last Year :	3.49					National Average Last Year :						

E&R 30.2

30.2 Number of appeals against refused placing requests, for pupils with additional educational needs, that have been successful, recorded annually in September

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI						0						

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI						0						

E&R 31

Facilitating the establishment and support of a school board for each primary,

secondary and special school
All schools have a school board

E&R 31.1

31.1 Number of complaints logged about the facilitation and establishment of school boards, recorded each quarter

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			0			0						
Average Last Year :	0					National Average Last Year :						

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			0			0						
Average Last Year :	0					National Average Last Year :						

E&R 32

Providing pre-school education for eligible children including arrangements for partnerships with a variety of providers other than the education authority

Pre-school places are accessible to all eligible children whose parents request a place

E&R 32.1

32.1 Number of authority pre-school pupils, recorded each quarter

Banff & Buchan

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			465			383						
Average Last Year :	412					National Average Last Year :						

Aberdeenshire

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			2893			2204						
Average Last Year :	2710					National Average Last Year :						

E&R 32.2

32.2 Number of other pre-school pupils, recorded each quarter

Banff & Buchan

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			288			196						
Average Last Year :	214					National Average Last Year :						

Aberdeenshire

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			2205			1391						
Average Last Year :	1726					National Average Last Year :						

E&R 32.3

32.3 Number of requests not fulfilled, recorded each quarter

Banff & Buchan						Statutory/External Indicator? No						
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			0			0						
Average Last Year : 0						National Average Last Year :						

Aberdeenshire						Statutory/External Indicator? No						
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			0			0						
Average Last Year : 0						National Average Last Year :						

E&R 33 Promoting Equality
Children and young people are prepared for life in an ethnically and culturally diverse society with equal opportunity

E&R 33.1
33.1 An aggregation of the How Good is Our School quality indicators: 3.4 The quality of "Meeting pupils' needs" 4.2 The quality of "Personal and social development" 5.3 The quality of "Equality and fairness", recorded each quarter

Banff & Buchan						Statutory/External Indicator? No						
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			3.61			3.54						
Average Last Year : 3.61						National Average Last Year :						

Aberdeenshire						Statutory/External Indicator? No						
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			3.54			3.61						
Average Last Year : 3.54						National Average Last Year :						

E&R 38 Encouraging reading and improving literacy levels
Improved literacy of Aberdeenshire citizens

E&R 38.1
38.1 Number of books borrowed annually

Banff & Buchan						Statutory/External Indicator? No						
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			45176									
Explanation	Quarterly area statistics given separately do not include mobile or headquarters issues											

Aberdeenshire						Statutory/External Indicator? No						
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			282980									
B			232850									

Explanation Quarterly area statistics given separately do not include mobile or Headquarters issues; annual issues include all

E&R 41 Promoting achievement through learning for adults by supporting the development of skills and knowledge adults need in their everyday lives, including the improvement of literacy and numeracy {New national PIs are being developed.}

An increasing number of adult learners taking up learning opportunities in Aberdeenshire

E&R 41.1

41.1 Total numbers of adult learners per area in Aberdeenshire, recorded each quarter

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			674			690						

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			4055			3906						

E&R 41.2

41.2 Total number of learning opportunities per area in Aberdeenshire, recorded each quarter

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			59			52						

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			552			535						

E&R 41.3

41.3 Total number of adult learners involved in targeted work per area, recorded each quarter

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI						672						

Explanation

New PI July 2006.

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI						1300						

Explanation

New PI July 2006.

E&R 42 Promoting achievement through learning for young people through building self-confidence and self-esteem, developing core skills such as working with others and promoting inclusion, equality and active citizenship

An increasing number of young people are engaged with as learners in Aberdeenshire

E&R 42.1

42.1 Total number of young people participating in Community Learning and Development activities per area, recorded each quarter

Banff & Buchan												Statutory/External Indicator? No
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			486			473						

Aberdeenshire												Statutory/External Indicator? No
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			4488			4231						

E&R 42.2

42.2 Total number of youth work opportunities per area, recorded each quarter

Banff & Buchan												Statutory/External Indicator? No
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			38			42						

Aberdeenshire												Statutory/External Indicator? No
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			231			343						

E&R 43

Promoting achievement through building community capacity by engaging young people and adults in tackling the issues and problems in their communities and developing local solutions and by ensuring that local communities of interest are positively engaged in community planning and the development of local community plans

An increase in the participation of young people and adults in community planning and service improvement meetings

E&R 43.1

43.1 Total number of meetings taking place to build community capacity that include young people per Area, recorded each quarter

Banff & Buchan												Statutory/External Indicator? No
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			54			38						

Aberdeenshire												Statutory/External Indicator? No
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			230			144						

E&R 43.2

43.2 Total number of meetings taking place to build community capacity that include adults per Area, recorded each quarter

Banff & Buchan												Statutory/External Indicator? No
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			30			41						

Aberdeenshire												Statutory/External Indicator? No
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			237			215						

E&R 44	Recording and maintaining for future availability Aberdeenshire's history and culture											
	Increased public's usage of the council's museum collections											

E&R 44.2

44.2 The number of visitors to Aberdeenshire Council's museums, recorded monthly

Banff & Buchan	Statutory/External Indicator? No											
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	0	0	340	448	507	0						

Aberdeenshire	Statutory/External Indicator? No											
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	6004	5614	12073	17822	13429	6511						

E&R 45	Providing an adequate number of accessible, quality facilities to meet the demand for sport, recreation and community activities; managing Aberdeenshire Council swimming pools, sports centres and community facilities and encouraging regular participation in sport and recreation by people of all ages and abilities											
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Increased use of council sport and recreation facilities

E&R 45.1

45.1 Number of attendances at council swimming pools, recorded each quarter

Banff & Buchan	Statutory/External Indicator? No											
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			27,782			21,667						

Aberdeenshire	Statutory/External Indicator? No											
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			174,233			176,355						

E&R 45.2

45.2 Number of attendances at council indoor sports and leisure facilities, recorded each quarter

Banff & Buchan	Statutory/External Indicator? No											
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			1,649			1,304						

Aberdeenshire	Statutory/External Indicator? No											
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			40,405			35,623						

E&R 47	Promoting and developing a wide range of arts opportunities for people of all ages and abilities and strengthening the infrastructure required to support, deliver and develop the Arts in Aberdeenshire											
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Increased participation in art and cultural activities

E&R 47.1

47.1 Number of people participating in or attending arts activities in Aberdeenshire (for example Theatre Shows, Concerts, Art Exhibitions or Art Workshops), recorded each quarter

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			111			186						

Explanation

Quarter to June 2 NEAT shows
 Quarter to September 1 NEAT show

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			1,536			1,845						

Explanation

Quarter to June 29 NEAT shows
 Quarter to September 22 NEAT shows

H&SW 1	Supporting children in need and their families in order to prevent where possible family breakdown and promote better life chances											
	Better life chance are supported and promoted when a child or family is identified as being in need. Action is taken to minimise family breakdown											

H&SW 1.1

% of children/families offered/provided with a service (which can include assessment within 28 days of referral)

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	100%	100%	100%	100%	100%	100%						
B	9	16	15	16	8	5						

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	96.1%	97.3%	89.8%	98.1%	97.3%	93.2%						
B	51	73	49	106	37	44						

H&SW 2

Ensuring children looked after by the authority are provided with safe and effective care for the duration of childhood and are provided with maximum life chances (stability, education, health, social care) into young adulthood

Children/young people looked after by the authority are provided with maximum life chances

H&SW 2.1

% children with fewer than 3 placements during current period looked after

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			79.7%			86.3%						
B			64			73						

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			74.5%			76.5%						
B			192			200						

H&SW 3

Ensuring children are protected from emotional, physical and sexual abuse and neglect

The incidences of child abuse/neglect / repeated child abuse/neglect are reduced

H&SW 3.2

% of child protection referrals which are investigated where registration is not required but services are provided

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			0.0%			33.3%						
B			2			3						

Explanation

Where a service has been put in place to support the family without formally adding a child to the child protection register

it can often be a result of positive intervention. This performance indicator will be collected quarterly.

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			45.9%			32.0%						
B			37			25						

Explanation

Where a service has been put in place to support the family without formally adding a child to the child protection register it can often be a result of positive intervention. This performance indicator will be collected quarterly.

H&SW 5 To provide statutory services to the Children's Hearings system

The Children's Hearing System has its statutory requirements for reports fulfilled by the date requested

H&SW 5.1

% of reports to the Children's Reporter submitted within timescale which is 25 days for initial SBR and 20 days for all other (IAR, Fast Track IAR, Fast Track SBR)

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	9.1%	66.7%	60.0%	66.7%	14.3%	36.4%						
B	11	3	5	3	7	11						

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	35.0%	73.8%	72.7%	83.3%	77.8%	59.1%						
B	20	42	22	18	27	22						

H&SW 6 Providing statutory services to Court

Courts have their statutory requirements for reports fulfilled by the date requested

H&SW 6.1

% of reports to the courts submitted by or before due date

Banff & Buchan

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	100%	93.8%	100%	100%	93.8%	100%						
B	19	16	28	23	16	20						

Average Last Year : 98.7%

National Average Last Year :

Aberdeenshire

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	100%	98.2%	98.4%	100%	98.5%	100%						
B	51	57	61	60	66	57						

Average Last Year : 98.5%

National Average Last Year :

H&SW 7 Providing statutory supervision as a result of court disposal

Offenders requiring supervision as condition of court disposal are supervised to national standards levels as a minimum

H&SW 7.1

% of offenders requiring supervision as condition of court disposal interviewed within agreed timescales

Banff & Buchan

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	66.7%	0%	80%	40%	50%	100%						
B	3	3	5	5	2	1						
Average Last Year : 56.3%						National Average Last Year :						

Aberdeenshire

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	63.6%	53.3%	81.3%	44.4%	53.3%	70%						
B	11	15	16	9	15	10						
Average Last Year : 64.6%						National Average Last Year :						

Explanation

(Jul-Sep: performance for clients outwith Aberdeenshire (i.e. Aberdeen City), not counted in the above)

H&SW 9 Meeting affordable housing needs effectively and efficiently

Vacant housing properties are offered to new tenants within an agreed timescale

H&SW 9.1

% of housing relets offered to new tenants within less than 10 working days

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	n/a	n/a	78.1%	94.1%	82.1%	96.8%						
B	n/a	n/a	32	34	28	31						
Average Last Year : 91.6% (YTD)						National Average Last Year :						

Explanation

Offers are for 4 week rental period, not calendar month.
March = P12 + P13.

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	n/a	n/a	70.3%	79.2%	72.5%	92.3%						
B	n/a	n/a	101	101	80	78						
Average Last Year : 67.2% (YTD)						National Average Last Year :						

Explanation

Offers are for 4 week rental period, not calendar month.
March = P12 + P13.

H&SW 10 Managing the stock of housing property, maintaining and improving its condition

Repairs and planned maintenance to housing properties are carried out within an agreed

timescale

H&SW 10.1

% housing repairs completed within: Call-outs (2 hours)

Banff & Buchan

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	92%	97%	94%	97%	100%	100%						
B	100	105	106	78	74	69						

Explanation

This indicator is collected monthly.

Aberdeenshire

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	93%	92%	96%	96%	99%	96%						
B	462	430	361	345	323	225						

Explanation

These figures are collected monthly

H&SW 10.2

% housing repairs completed within: Emergency (24 hours)

Banff & Buchan

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	87%	87%	88%	92%	95%	95%						
B	200	172	148	157	152	117						

Aberdeenshire

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	91%	93%	94%	94%	95%	97%						
B	638	655	570	621	598	396						

H&SW 10.3

% housing repairs completed within: Urgent (5 days)

Banff & Buchan

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	63%	58%	84%	79%	82%	80%						
B	161	206	146	151	178	193						

Aberdeenshire

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	75%	74%	84%	82%	83%	83%						
B	641	696	558	582	578	491						

H&SW 10.4

% housing repairs completed within: Standard 1 (10 days)

Banff & Buchan							Statutory/External Indicator? Yes					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	80%	67%	79%	86%	79%	80%						
B	270	374	321	218	275	222						

Aberdeenshire							Statutory/External Indicator? Yes					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	79%	73%	80%	85%	80%	81%						
B	716	900	747	640	625	530						

H&SW 10.5
% housing repairs completed within: Standard 2 (20 days)

Banff & Buchan							Statutory/External Indicator? Yes					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	89%	69%	84%	87%	82%	85%						
B	176	286	228	216	188	288						

Aberdeenshire							Statutory/External Indicator? Yes					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	84%	76%	85%	87%	87%	86%						
B	401	561	502	567	625	570						

H&SW 10.6
% housing repairs completed within: Void (5 days)

Banff & Buchan							Statutory/External Indicator? Yes					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	75%	85%	82%	92%	50%	85%						
B	12	13	17	13	12	13						

Aberdeenshire							Statutory/External Indicator? Yes					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	82%	84%	85%	84%	76%	89%						
B	57	92	52	76	57	44						

H&SW 10.7
% housing repairs completed within: Void (10 days)

Banff & Buchan							Statutory/External Indicator? Yes					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	93%	77%	84%	84%	85%	96%						
B	81	114	89	77	85	75						

Aberdeenshire							Statutory/External Indicator? Yes					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	88%	80%	80%	84%	83%	91%						
B	208	267	224	243	210	136						

H&SW 10.8

% housing repairs completed within: Planned (40 days)

Banff & Buchan							Statutory/External Indicator? Yes					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	99%	97%	97%	98%	95%	96%						
B	132	267	300	229	127	25						

Aberdeenshire							Statutory/External Indicator? Yes					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	92%	88%	96%	97%	91%	76%						
B	787	921	839	605	304	177						

H&SW 11 identifying and assessing the housing situation of people who present as homeless and where applicable providing suitable temporary accommodation or enabling access to permanent accommodation

The number of households housed in temporary bed & breakfast accommodation is minimised.

H&SW 11.1

Households in temporary bed & breakfast accommodation at month end as % total households in temporary accommodation at month end.

Banff & Buchan							Statutory/External Indicator? Yes					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	50.0%	55.6%	46.2%	45.8%	53.5%	55.8%						
B	36	36	39	48	43	43						
Average Last Year : 42.9% (Year End)						National Average Last Year :						

Aberdeenshire							Statutory/External Indicator? Yes					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	34.0%	35.0%	35.0%	35.0%	38.6%	38.9%						
B	203	203	200	214	223	226						
Average Last Year : 33% (Year End)						National Average Last Year :						

H&SW 11.2

Indication of change in % of households in temporary bed & breakfast accommodation from previous month (Less/More/No Change).

Banff & Buchan							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	More	More	Less	Less	More	More						

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	More	More	Same	Same	More	More						

H&SW 12 Managing council housing tenancies including terminations, relets and processing of right to buy applications

Council housing tenancies are managed efficiently with relets and terminations processed within agreed timescale

H&SW 12.2

Two weeks or less(10 working days)

Banff & Buchan

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	13.3%	8.8%	9.1%	16.2%	8.3%	6.8%						

B	4	3	3	6	2	3						
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Average Last Year : 10.6% (Year End)

National Average Last Year :

Explanation

Relets are for 4 week rental period, not calendar month.

Aberdeenshire

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	9.0%	5.7%	8.4%	7.7%	4.3%	4.2%						

B	7	5	8	8	4	4						
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Average Last Year : 6.5% (Year End)

National Average Last Year :

Explanation

Relets are for 4 week rental period, not calendar month.

H&SW 12.3

Between two weeks and four weeks (20 working days)

Banff & Buchan

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	53.3%	20.6%	21.2%	29.7%	41.7%	22.7%						

B	16	7	7	11	10	10						
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Average Last Year : 43.7% (Year End)

National Average Last Year :

Explanation

Relets are for 4 week rental period, not calendar month.

Aberdeenshire

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	56.4%	41.4%	30.5%	35.6%	39.8%	29.5%						

B	44	36	29	37	37	28						
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Average Last Year : 37.9% (Year End)

National Average Last Year :

Explanation

Relets are for 4 week rental period, not calendar month.

H&SW 12.4

More than four weeks (21+ working days)

Banff & Buchan

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	33.3%	70.6%	69.7%	54.1%	50.0%	70.5%						

B	10	24	23	20	12	31						
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Average Last Year : 45.7% (Year End)

National Average Last Year :

Explanation

Relets are for 4 week rental period, not calendar month.

Aberdeenshire

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	34.6%	52.9%	61.1%	56.7%	55.9%	66.3%						

B	27	46	58	59	52	63						
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Average Last Year : 55.6% (Year End)

National Average Last Year :

Explanation

Relets are for 4 week rental period, not calendar month.

H&SW 12.5

Average no. days taken to re-let a property

Banff & Buchan

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	41	55	48	62	40	64						

B	36	45	38	47	24	56	52	29	28	38	53	41
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Average Last Year : 41

National Average Last Year :

Explanation

Base Number shows average number of days taken to relet property as at same period during 2005-06

Aberdeenshire

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	40	45	43	58	42	81						

B	56	70	46	42	53	52	58	40	54	49	55	50
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Average Last Year : 52

National Average Last Year :

Explanation

Base Number shows average number of days taken to relet property as at same period during 2005-06

H&SW 12.6

Indication of change in average no. days taken to re-let a property (Less/More/No change)

Banff & Buchan

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	Same	More	Less	More	Less	More						

Aberdeenshire							Statutory/External Indicator? Yes					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	Less	More	Less	More	Less	More						

H&SW 13 **Managing council housing rent including collection and arrears management**
The collection of rent is managed efficiently with minimal rent due lost as voids/arrears

H&SW 13.1
% of council housing rent loss due to voids

Banff & Buchan							Statutory/External Indicator? Yes					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	3.80%	3.90%	3.88%	3.90%	3.88%	3.86%						

Average Last Year : 2.37% (Year End) National Average Last Year :

Explanation YTD at Period end, NOT calendar month

Aberdeenshire							Statutory/External Indicator? Yes					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	2.14%	2.38%	2.39%	2.47%	2.47%	2.48%						

Average Last Year : 1.84% (Year End) National Average Last Year :

Explanation YTD at Period end, NOT calendar month

H&SW 13.2
% of council house rent due outstanding in arrears

Banff & Buchan							Statutory/External Indicator? Yes					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	6.65%	6.70%	6.76%	6.61%	6.54%	6.41%						

Explanation YTD at Period end, NOT calendar month

Aberdeenshire							Statutory/External Indicator? Yes					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	4.58%	4.66%	4.56%	4.43%	4.45%	4.40%						

Explanation YTD at Period end, NOT calendar month

H&SW 14 **Identifying adults eligible for support, assessing their needs consistently and reviewing care packages to ensure continued appropriateness and effectiveness**
Where an assessment (including review) is required, it is undertaken within agreed timescales

H&SW 14.1
% of assessments undertaken within agreed timescales - Care Management Assessments

Banff & Buchan							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	51.4%	52.8%	55.0%	88.2%	73.3%	63.6%						

B	35	36	40	17	45	33
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Explanation

Timescale for CM Assessments – 21 days or less

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	77.5%	76.7%	80.6%	87.0%	73.6%	74.1%						
B	111	116	124	115	159	112						

Explanation

Timescale for CM Assessments – 21 days or less

H&SW 14.2

% of assessments undertaken within agreed timescales - Care Management Reviews

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	72.7%	65.4%	63.2%	91.3%	90.5%	75.0%						
B	44	26	19	23	21	20						

Explanation

Timescale for CM Reviews – 0 days

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	56.3%	61.2%	56.9%	69.7%	65.3%	59.5%						
B	208	147	137	109	121	84						

Explanation

Timescale for CM Reviews – 0 days

H&SW 14.3

% of assessments undertaken within agreed timescales - Home Care Assessments

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						
B	16	17	24	17	21	17						

Explanation

Timescale for HC Assessments – 7 days or less

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	96.7%	98.3%	98.1%	97.8%	100.0%	96.7%						
B	91	91	104	93	116	60						

Explanation

Timescale for HC Assessments – 7 days or less

H&SW 14.4

% of assessments undertaken within agreed timescales - Home Care Reviews

Banff & Buchan							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	32.4%	28.7%	45.4%	57.7%	48.7%	35.4%						
B	139	258	207	111	158	127						
Explanation	Timescale for HC Reviews – 0 days											

Aberdeenshire							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	43.2%	38.2%	49.7%	50.0%	44.4%	38.3%						
B	586	740	723	660	502	543						
Explanation	Timescale for HC Reviews – 0 days											

H&SW 14.5
% of assessments undertaken within agreed timescales - OT assessments

Banff & Buchan							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	81.8%	87.5%	76.2%	87.5%	97.0%	89.7%						
B	33	40	42	40	33	29						
Explanation	Timescale for OT Assessments – 14 days or less											

Aberdeenshire							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	92.1%	86.8%	88.3%	88.1%	95.1%	84.8%						
B	190	243	231	210	226	178						
Explanation	Timescale for OT Assessments – 14 days or less											

H&SW 15 **Planning, commissioning/purchasing and monitoring appropriate and effective care packages which respect dignity and enable individuals to live safely within the community**
Where care services are assessed as being required, they are provided with the agreed timescale from initial contact

H&SW 15.1
% of care services provided within agreed timescale

Banff & Buchan							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	100%	94.1%	40.9%	85.7%	75.0%	77.8%						
B	12	10	4	14	8	9						

Aberdeenshire							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	84.9%	88.3%	65.5%	76.6%	77.3%	73.7%						

B	53	60	55	47	44	38
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H&SW 15.2

*% of total new services provided which enable an individual to remain at home (i.e. comparison between non residential based and residential based care)

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	70.6%	57.9%	89.7%	87%	92.7%	78.1%						
B	34	19	29	31	41	32						

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	72.5%	73.5%	82.1%	83%	82%	82.6%						
B	153	151	140	229	172	138						

L&A 3 Liquor and civic government licensing

Reports to licensing boards and policy and resources sub-committee are produced and circulated within agreed timescale and decisions actioned timeously

L&A 3.1

% of licences and certificates issued within 14 days of first date they can competently be issued

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			100%	N/A	N/A	N/A						

Explanation

There were no Licensing Board meetings during the period July-September 2006.

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			100%	N/A	N/A	N/A						

Average Last Year : 96.25%

National Average Last Year :

Explanation

There were no Licensing Board meetings during the period July-September 2006.

P&ES 1 Providing a consumer protection service
 Trading standards are enforced. Registration and licensing systems for petrol, poisons, explosives and feeding stuffs mixing are administered. A consumer advice service is provided

P&ES 1.1

1.1 a) % of serious infringements resolved within 28 days of discovery,

Banff & Buchan							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	0	0	0	0	0	0						
B	0	0	0	0	0	0						
Average Last Year : 100						National Average Last Year : N/A						

Explanation

No measured events

Aberdeenshire							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	0	100	0	0	0	0						
B	0	1	0	0	2	2						
Average Last Year : 58.8						National Average Last Year : N/A						

Explanation

Our ability to confirm that corrective action has been taken has been affected by staff vacancies. The indicator does not imply that the matters have not been corrected only that we have not been able to confirm such within the required period.

Action Required

None, replacement member of staff has been recruited.

P&ES 1.2

1.1 b) % of samples taken found deficient or defective

Banff & Buchan							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	0	0	0	0	0	50						
B	1	2	0	0	0	2						
Average Last Year : 38.7						National Average Last Year : N/A						

Aberdeenshire							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	7.7	25	0	0	50	25						
B	26	16	7	0	2	4						
Average Last Year : 12.2						National Average Last Year : N/A						

Explanation

The number of samples for which results have been obtained this quarter is small and the results shown reflect that.

Action Required

None.

P&ES 1.3

1.2 a) % of high risk premises visited within the time-scale standard.

Banff & Buchan

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	0	100	100	85.7	100	100						
B	0	1	2	7	1	2						

Average Last Year : 50%

National Average Last Year : Not known

Aberdeenshire

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	0	100	66.7	83.3	100	100						
B	1	3	6	12	11	10						

Average Last Year : 70%

National Average Last Year : Not known

Explanation

Higher priority attached to improved performance has led to better results this quarter .

P&ES 1.4

1.2 b) % of consumer complaints dealt with within 14 days of receipt.

Banff & Buchan

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	76.5	82.4	68.8	72.4	61.9	90.3						
B	17	17	16	29	21	21						

Average Last Year : 84%

National Average Last Year : Not known

Aberdeenshire

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	66	68.1	70.6	69.5	63.3	64.9						
B	97	94	85	82	98	97						

Average Last Year : 77.1

National Average Last Year : Not known

Explanation

The increased demand for casework generated by Consumer Direct and their referral to us of higher numbers of complaints requiring casework are reducing the proportion of complaints which can be dealt with in 14 days.

Action Required

While it is possible to reduce the time taken to deal with a marginal number of cases to below 14 days the main issue is the change in the proportions of complaints requiring only advice and those requiring casework. When the position stabilises new targets can be set.

P&ES 2**Cleaning the council's buildings**

All schools, offices and social work premises are cleaned in accordance with service standards

and contractual arrangements and within budget.

P&ES 2.2

Number of complaints received from building users regarding standards

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	0	0	0	0								

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	0	0	1	0	0	0						

P&ES 3 Providing school and other catering services

Wholesome and nutritious meals to primary and secondary school pupils are provided in accordance with national nutritional standards, the "hungry for success" programme within budget and users of the service are satisfied with the service.

P&ES 3.2

% of pupils eligible for free school meals who take them up

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	79.21%											

Explanation

Note: knowledge of Free School Meal Entitlement/Take Up normally dealt with by Education and not normally available to School Meals Service. Last available information (see April above) taken from Annual Census on 28th Feb 2006.

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	78.74%											

Explanation

Note: Last available information (see April above) taken from Annual Census on 28th Feb 2006. Next Census in February 2007

P&ES 3.3

Number of complaints from pupils/parents

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	0	0	0	0								

Average Last Year :

National Average Last Year : 0

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	0	0	0	0	1	0						

Average Last Year : 0

National Average Last Year :

P&ES 4 School crossing patrols

Providing safe crossing facilities in accordance with national standards

P&ES 4.1

Number of near miss or accidents reported at school crossing patrol sites

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	0	0	0	0								

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	0	0	1	0	0	0						

P&ES 4.2

Number of occasions where a school crossing patrol service could not be provided

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	0	0	0	0								

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	0	1	4	0	12	26						

Explanation

One location accounts for 26 of the 38 incidents in Aug & Sept. This is a lunchtime slot in a rural location where the numbers going home is small(2). Parents and School are making own arrangements Temporary cover in place am and pm. Vacancy has been advertised.

P&ES 5 Providing public toilets

Public toilets are cleaned in accordance with agreed standards. Users of public toilets are satisfied with the standards

P&ES 5.1

Number of complaints received from users regarding the standards

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	0	0	0	0								

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	1	0	4	3	3	0						

P&ES 7 Improving housing and water supplies

Houses are suitable for habitation. Water supplies are fit for drinking purposes

P&ES 7.1

% of improvement grants processed in accordance with timescales

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	0%	Nil	0%	Nil	0%	Nil						
B	0/2	Nil	0/2	Nil	0/2	Nil						

Average Last Year : 39%

National Average Last Year :

Explanation

THE DOWNTURN IN PERFORMANCE IS DUE TO THE FACT THAT A PRIORITISED WAITING LIST HAD TO BE IMPLEMENTED BECAUSE OF BUDGET RESTRAINTS.

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	0%	Nil	0%	Nil	0%	0%						
B	0/12	Nil	0/18	Nil	0/8	0/1						

Average Last Year : 43%

National Average Last Year :

Explanation

THE DOWNTURN IN PERFORMANCE IS DUE TO THE FACT THAT A PRIORITISED WAITING LIST HAD TO BE IMPLEMENTED BECAUSE OF BUDGET RESTRAINTS.

P&ES 7.2

% of Houses in Multiple occupation inspected and licensed in accordance with timescales.

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	0%	0%	33%	17%	0%	0%						
B	0/1	0/10	1/3	1/6	0/2	0/1						

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	0%	0%	33%	14%	0%	0%						
B	0/2	0/10	1/3	1/7	0/3	0/2						

P&ES 8**Providing a workplace health and safety inspection and enforcement service**

Workplaces are safe and free from accidents. Businesses are given the correct advice on Health and Safety matters

P&ES 8.1

% of premises inspected for workplace health & safety in accordance with risk-rated standards - Category H

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	Nil	Nil	100%	Nil	100%	Nil						
B	Nil	Nil	1/1	Nil	2/2	Nil						

Average Last Year : 100%

National Average Last Year :

Aberdeenshire							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	100%	100%	80%	86%	100%	89%						
B	6/6	6/6	4/5	6/7	8/8	8/9						
Average Last Year : 95%						National Average Last Year :						

P&ES 8.2

% of premises inspected for workplace health & safety in accordance with risk-rated standards - Category M

Banff & Buchan							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	100%	100%	100%	100%	Nil	0%						
B	1/1	2/2	4/4	1/1	Nil	0/2						
Average Last Year : 82%						National Average Last Year :						

Aberdeenshire							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	92%	93%	94%	58%	86%	70%						
B	11/12	13/14	16/17	7/12	12/14	7/10						
Average Last Year : 93%						National Average Last Year :						

P&ES 8.3

% of premises inspected for workplace health & safety in accordance with risk-rated standards - Category M2

Banff & Buchan							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	75%	100%	100%	50%	50%	75%						
B	3/4	2/2	1/1	1/2	1/2	3/4						
Average Last Year : 70%						National Average Last Year :						

Aberdeenshire							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	90%	77%	87%	89%	94%	89%						
B	19/21	20/26	26/30	16/18	16/17	17/19						
Average Last Year : 86%						National Average Last Year :						

P&ES 8.4

% of accidents investigated in accordance with accident reporting requirements

Banff & Buchan							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	Nil	Nil	Nil	Nil	Nil	Nil						
B	Nil	Nil	Nil	Nil	Nil	Nil						
Average Last Year : 100%						National Average Last Year :						

Aberdeenshire							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	100%	100%	100%	100%	100%	100%						
B	9/9	8/8	4/4	4/4	7/7	7/7						
Average Last Year : 100%						National Average Last Year :						

P&ES 9 Providing a food safety enforcement service

High standards of food safety are provided in commercial food premises

P&ES 9.1

% of premises inspected for Food Safety in accordance with risk-rated standards - Category A

Banff & Buchan							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	100%	100%	Nil	100%	100%	100%						
B	1/1	1/1	Nil	1/1	1/1	1/1						
Average Last Year : 83%						National Average Last Year :						

Aberdeenshire							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	96%	95%	100%	88%	100%	100%						
B	21/22	19/20	14/14	7/8	9/9	12/12						
Average Last Year : 98%						National Average Last Year :						

P&ES 9.2

% of premises inspected for Food Safety in accordance with risk-rated standards - Category B

Banff & Buchan							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	100%	100%	100%	100%	100%	100%						
B	3/3	5/5	9/9	1/1	5/5	4/4						
Average Last Year : 98%						National Average Last Year :						

Aberdeenshire							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	96%	100%	97%	100%	100%	97%						
B	26/27	40/40	41/42	32/32	34/34	31/32						
Average Last Year : 98%						National Average Last Year :						

P&ES 10 Providing an animal health and welfare service

The health and welfare of animals is maintained during transportation and in livestock markets. Animals in licensed establishments are accommodated in suitable conditions. Stray dogs are uplifted.

P&ES 10.3

% of stray dogs uplifted on same day of notification .

Banff & Buchan							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	100%	100%	100%	100%	100%	100%						
B	1/1	2/2	5/5	9/9	10/10	3/3						
Average Last Year : 100%						National Average Last Year :						

Aberdeenshire							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	100%	100%	100%	100%	100%	100%						
B	37/37	33/33	30/30	45/45	32/32	27/27						
Average Last Year : 98%						National Average Last Year :						

P&ES 11 Providing village orderlies
 Village orderlies are provided for a 10 week summer period to all identified communities in Aberdeenshire

P&ES 11.1
 % of litter complaints in villages with orderlies remedied on the same day

Banff & Buchan							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	N/A	N/A	N/A	95%	95%	95%	N/A	N/A	N/A	N/A	N/A	N/A

Aberdeenshire							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	N/A	N/A	N/A	95%	95%	95%	N/A	N/A	N/A	N/A	N/A	N/A

P&ES 11.2
 Number of complaints regarding standards in villages with orderlies.

Banff & Buchan							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	N/A	N/A	N/A	0	0	0	N/A	N/A	N/A	N/A	N/A	N/A

Aberdeenshire							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	N/A	N/A	N/A	5	0	0	N/A	N/A	N/A	N/A	N/A	N/A

P&ES 11.3
 Number of comments/ compliments received in villages with orderlies.

Banff & Buchan							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	N/A	N/A	N/A	0	0	0	N/A	N/A	N/A	N/A	N/A	N/A

Aberdeenshire							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	N/A	N/A	N/A	0	0	2	N/A	N/A	N/A	N/A	N/A	N/A

P&ES 12 Maintaining an up to date development plan

An up-to-date development plan finalised within the last 5 years is in place and a local plan timetable leading to adoption is adhered to.

P&ES 12.1

Number of departures from the approved development plan related to housing and employment policies

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	2	1	3	0	2	1						
B	4	4	6	4	4	2						

Average Last Year : 2.4 per month

National Average Last Year :

Explanation

Base No. is the total number of departures approved in that month in Banff and Buchan

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	10	7	10	12	6	7						
B	13	15	17	19	11	12						

Average Last Year : 9 per month

National Average Last Year :

Explanation

Base No. is the total number of departures approved in that month in Aberdeenshire.

P&ES 12.2

Number of departures from the approved development plan which affect designated safeguarded environmental areas

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	1	2	2	0	0	0						
B	4	4	6	4	4	2						

Average Last Year : 10 in the year

National Average Last Year :

Explanation

Base No. is the total number of departures approved in that month in Banff and Buchan.

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	2	6	3	3	0	0						
B	13	15	17	19	11	12						

Average Last Year : 2.6 per month

National Average Last Year :

Explanation

Base No. is the total number of departures approved in that month in Aberdeenshire. it is likely that the drop is due to seasonal fluctuations.

P&ES 14	Helping to conserve the environment. (Built Heritage & Natural Heritage)											
	Natural and built heritage are protected and, where possible, enhanced within the limits of legislation.											

P&ES 14.1

% of responses to consultations with all relevant information on natural heritage, listed building, conservation area and archaeological matters within 14 days or other mutually agreed date

Banff & Buchan							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	42	67	90	73	62	72						

Aberdeenshire							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	61	58	68	81	65	61						

P&ES 15	Controlling development through the planning system											
	Applications for planning permission are determined in accordance with agreed standards											

P&ES 15.1

%of householder applications determined within 2 months.

Banff & Buchan							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	69	68	67	73	75	62						
B	11/16	21/31	12/18	16/22	12/16	8/13						
Average Last Year : 73						National Average Last Year : Unavailable						

Aberdeenshire							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	74	73	77	68	78	73						
B	103/139	152/208	138/179	122/179	147/188	101/139						
Average Last Year : 75						National Average Last Year : Unavailable						

P&ES 15.2

%of non-householder applications determined within 2 months

Banff & Buchan							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	52	33	42	28	29	28						
B	11/21	13/39	15/36	11/39	10/35	10/36						
Average Last Year : 40						National Average Last Year : Unavailable						

Aberdeenshire							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	38	39	41	37	35	34						
B	57/150	88/225	91/220	75/201	85/244	76/222						

Average Last Year : 40

National Average Last Year : Unavailable

P&ES 15.3

%of appeals upheld.

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	50	n/a	n/a	100	50	0						
B	1/2	0/0	0/0	1/1	1/2	0/1						

Average Last Year : 12.5

National Average Last Year : Unavailable

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	33	100	100	67	75	50						
B	2/6	1/1	1/1	2/3	3/4	1/2						

Average Last Year : 14

National Average Last Year : Unavailable

P&ES 16 Controlling building standards

Building warrants are processed within agreed timescales. Dangerous buildings are made safe

P&ES 16.1

% of building warrant applications determined in 20 days.

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	89	90	83	40	74	72						
B	33/37	46/51	44/53	17/43	23/31	26/36						

Average Last Year : 67

National Average Last Year : Unavailable

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	87	78	85	71	76	75						
B	356/411	332/423	340/401	276/388	273/360	255/339						

Average Last Year : 83

National Average Last Year : Unavailable

P&ES 16.2

% of attendances on site to potentially dangerous buildings made within 4 hours.

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	100	100	100	0	100	0						
B	1/1	2/2	2/2	0/0	2/2	0/0						

Average Last Year : 100

National Average Last Year : Unavailable

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	100	100	100	100	100	100						
B	3/3	4/4	3/3	2/2	3/3	5/5						
Average Last Year : 100						National Average Last Year : Unavailable						

P&ES 17 Providing a Ranger service

Responsible behaviour and understanding of the countryside is promoted and the council's environmental policies taken forward through events, information, interpretation and related activities

P&ES 17.1

Numbers of people attending environmental programmes and guided walks during the year

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	12	12	32	332	12	11						
Explanation	These figures represent the numbers of people attending Ranger events during the period. It includes both adults and young people.											

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	288	334	303	558	503	323						
Explanation	These figures represent the numbers of people attending Ranger events during the period. It includes both adults and young people. peak coincides with summer holiday period.											

P&ES 17.2

Numbers of young people attending environmental initiatives and guided walks during the year

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	45	481	483	0	2	52						
Explanation	These figures represent the numbers of young people, primarily from schools, on outings related to the school curriculum.											

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	888	2249	2549	81	249	300						
Explanation	These figures represent the numbers of young people, primarily from schools, on outings related to the school curriculum. Drop coincides with summer holiday period and start of new school year.											

P&ES 18 Collecting, disposing and recycling of waste

All domestic refuse from each household is collected on a once weekly basis on the scheduled day. All trade refuse from businesses is collected in accordance with the negotiated contracts. Materials are collected for recycling. Customers are satisfied with the service.

P&ES 18.1

% of refuse collections made on the scheduled day

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	-	-99.99773		-	-99.99776							
B		220,155			220,155							

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	-	-99.99999		-	-99.99997							
B		1,347,138			1,347,138							

P&ES 18.2

% of waste collected for recycling alongside total tonnage of waste collected within the reporting period

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI												

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	-	-	18.9			23.1						
B	-	-	35,887	-	-	37,847						
Average Last Year : 15.3%, 38,285 tonnes						National Average Last Year :						

P&ES 18.3

Number of complaints about the service

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	-	-	1	-	-	27						

Explanation

Data does not include complaints about policy changes.

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	-	-	46	-	-	156						

Explanation

Data does not include complaints about policy changes.

P&ES 19

Cleaning streets

All streets are cleaned to agreed standards within the budget. Users of the streets are satisfied with the cleanliness.

P&ES 19.2

Number of complaints received regarding street cleaning

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			0			0						

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI			5			4						

T&I 5 Undertaking public service statutory duties
Public service and statutory duties are fulfilled within a satisfactory timescale and in accordance with relevant legislation

T&I 5.1

% of consultation reports on planning applications returned within 14 days of receipt

Banff & Buchan							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	69	82	100	81	100	89						
B	16	28	24	27	31	18						
Average Last Year : 77						National Average Last Year :						

Aberdeenshire							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	83	75	77	77	83	76						
B	134	162	167	147	159	127						
Average Last Year : 75						National Average Last Year :						

Explanation

The figure for the July to Sept quarter overall is 79% compared with 78% in the previous quarter.

Action Required

.

T&I 5.2

% of road construction consent applications responded to with final decision within 28 days of receipt of all relevant information

Banff & Buchan							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	-	-	100	-	-	-						
B	-	-	1	-	-	0						
Average Last Year : 100						National Average Last Year :						

Aberdeenshire							Statutory/External Indicator? No					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	-	-	100	-	-	100						
B	-	-	8	-	-	6						
Average Last Year : 91						National Average Last Year :						

Explanation

Figures entered are the figures for the quarters. 100% performance is being maintained.

T&I 5.3

% of safety inspections of road network completed in accordance with council policy

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	-	-	100									
B	-	-	186									
Average Last Year : 93						National Average Last Year :						

Explanation

Figure entered is the figure for the quarter April to June.

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	-	-	98									
B	-	-	1133									
Average Last Year : 96						National Average Last Year :						

Explanation

Figure entered is the figure for the quarter April to June 2006.

Figures for the July to Sept quarter are not currently available, but will be reported along with the next quarter's figures.

Action Required

.

T&I 5.5

Trend in level of complaints and faults reported

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	33	41	28	40	30	23						
Average Last Year : 43						National Average Last Year :						

Explanation

The figures are the numbers of entries into the CONFIRM maintenance management system. Complaints and faults reported in person, by letter, by e-mail, by telephone and through the Internet are entered.

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	158	160	136	148	135	102						
B	.											
Average Last Year : 216						National Average Last Year :						

Explanation

The figures are the numbers of entries into the CONFIRM maintenance management system. Complaints and faults reported in person, by letter, by e-mail, by telephone and through the Internet are entered. There are usually more complaints in the winter months.

Properties available at all times for operational use

T&I 7.1

% of properties available for operational use (expressed in working days)

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	-	-	100	-	-	100						
B	-	-	6756	-	-	6382						
Average Last Year : 99.3						National Average Last Year :						

Explanation

There were no unscheduled closures.

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	-	-	99.9	-	-	100						
B	-	-	34049	-	-	30714						
Average Last Year : 99.6						National Average Last Year :						

Explanation

Figures entered are the figures for the quarters. No unscheduled building closures were reported during the second quarter.

T&I 11**Providing public transport support, information and infrastructure**

Supported local bus services, public transport information and passenger infrastructure are provided in accordance with council policy and transport strategy objectives

T&I 11.2

% of timetable cases with up to date information

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	78	95	87	90	96	96						
B	66	66	131	131	132	132						
Average Last Year : 92						National Average Last Year :						

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	87	95	83	90	96	96						
B	542	545	767	791	791	802						
Average Last Year : 91						National Average Last Year :						

Explanation

Figures for the July to Sept quarter show a marked improvement on the previous quarter.

Action Required

.

T&I 12**Managing and providing Concessionary Travel**

Travel concessions for eligible elderly and disabled people are available on bus, taxi and rail services in accordance with Council policy and applications for travel cards are processed timeously

T&I 12.1

% of automatically eligible TaxiCard applications processed within 5 working days

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	100	100	100	100	100	100						
B	4	7	5	4	2	6						

Average Last Year : 100

National Average Last Year :

Explanation

A 100% record is being maintained with this Performance Indicator.

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	100	100	100	100	100	100						
B	33	32	38	18	30	29						

Average Last Year : 100

National Average Last Year :

Explanation

A 100% record is being maintained with this Performance Indicator.

Action Required

.

T&I 12.2

% of TaxiCard applications requiring medical assessment processed within 6 weeks

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	85	100	92	100	100	93						
B	13	9	12	10	9	14						

Average Last Year : 84

National Average Last Year :

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	80	92	94	98	100	99						
B	59	38	63	53	62	75						

Average Last Year : 85

National Average Last Year :

Explanation

Figures for the July to Sept quarter show a marked improvement on the previous quarter.

T&I 13

Managing and providing school transport

Home to school transport is provided in accordance with council policy and in response to pupil demands

T&I 13.1

% of ad hoc pupil transport applications processed within 5 working days

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	-	-	100	-	100	100						

B	-	-	16	0	18	42						
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Average Last Year : 100

National Average Last Year :

Explanation

A 100% record is being maintained with this Performance Indicator.

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	-	-	100	-	100	100						

B	-	-	105	0	144	114						
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Average Last Year : 100

National Average Last Year :

Explanation

Figure entered for June is the figure for the quarter April to June. Figures are now being reported monthly. A 100% record is being maintained with this Performance Indicator.

T&I 13.2

% of pupils eligible for school transport arriving at school on time

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	-	-	100	-	100	99.9						

B	-	-	67,600	0	9,500	25,800						
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Average Last Year : 100

National Average Last Year :

Explanation

The base number (B) is the total number of entitled pupil journeys to school in any month, and the Indicator is the % of these journeys that ran on time.

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	-	-	99.9	-	99.7	99.9						

B	-	-	529,700	0	76,200	200,000						
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Average Last Year : 99.9

National Average Last Year :

Explanation

Figure entered for June is the figure for the quarter April to June. Figures are now being reported monthly. The base number (B) is the total number of entitled pupil journeys to school, and the Indicator is the % of these journeys that ran on time.

Coastal protection, flood prevention and harbours are managed satisfactorily and within budget

T&I 15.1

Trend in usage of recreational harbours, measured by % of available seasonal berths in use

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	-	-	103	-	-	-	-	-	21			
B	-	-	58	-	-	-	-	-	63			
Average Last Year : 63 (Summer), 35 (Winter)						National Average Last Year :						

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	-	-	103	-	-	-	-	-	60			
B	-	-	228	-	-	-	-	-	187			
Average Last Year : 73 (Summer), 57 (Winter)						National Average Last Year :						

Explanation

Figure entered under June is for the summer season.
Figure entered under December is for the winter season,
and shows an increase on the previous year.

Action Required

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T&I 16 Managing and maintaining the road infrastructure

The condition of the road infrastructure is maintained or improved

T&I 16.3

% of street lights repaired within 7 days of fault report

Banff & Buchan

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	96	100	100	97	100	100						
B	136	31	26	31	181	200						
Average Last Year : 96						National Average Last Year : 94 in 2004/05						

Aberdeenshire

Statutory/External Indicator? Yes

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	95	91	92	98	100	98						
B	628	171	120	173	828	1091						
Average Last Year : 85						National Average Last Year : 94 in 2004/05						

Explanation

Figures for the first half of 2006/07 indicate significant improvement on the previous year.

Action Required

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T&I 16.4

% of carriageway and footway surface defect repairs completed within agreed timescale - Works requiring an immediate or urgent response

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	100	60	100	100	89	57						
B	5	10	7	11	9	7						
Average Last Year : 88						National Average Last Year :						

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	100	99	97	97	99	93						
B	123	550	136	116	154	85						
Average Last Year : 97						National Average Last Year :						

Explanation

The very good performance achieved in 2005/06 is being maintained. The overall figure for the first six months of 2006/07 is 98%.

Action Required

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T&I 16.5

% of carriageway and footway surface defect repairs completed within agreed timescale - Works requiring a planned programmed response

Banff & Buchan

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	91	66	64	88	67	83						
B	35	53	72	25	48	58						
Average Last Year : 73						National Average Last Year :						

Aberdeenshire

Statutory/External Indicator? No

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
PI	86	69	66	82	82	86						
B	116	194	308	265	308	226						
Average Last Year : 76						National Average Last Year :						

Explanation

The performance achieved in 2005/06 is being maintained. The overall figures for the first six months of 2006/07 is 78%.

Action Required

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