

REPORT TO BUCHAN AREA COMMITTEE - 7 JUNE 2022

ENVIRONMENT AND INFRASTRUCTURE SERVICES PERFORMANCE UPDATE OCTOBER – END OF MARCH 2022 (ABERDEENSHIRE PERFORMS).

1 Executive Summary/Recommendations

1.1 To provide the Area Committee with an update on key performance and outcome indicators which will help demonstrate how Environment & Infrastructure Services is delivering the Council's strategic priorities in the Area. The report will inform and allow Elected Members to fulfil their scrutiny role and hold Officers to account for the performance of the service.

1.2 Recommendations

The Committee is recommended to:

1.2.1 Consider and comment on performance made during the period 1 October 2021 – 31 March 2022; and

1.2.2 Instruct the Director of Environment & Infrastructure Services to continue to present performance reports to the Committee on a six-monthly basis in order to evidence progress with the delivery of the actions set out in the Area Plan 2021 – 2022.

2 Decision Making Route

2.1 A revised Council Plan for the period 2020 – 2022 was adopted by Aberdeenshire Council on the 7 October 2020 (Item 3). The Council Plan sets out the outcomes (Council Priorities) expected for six strategic priorities. In all 27 Council Priorities (outcomes) were identified.

2.2 Full Council also agreed on 7 October 2020 that Directorate Plans and Area Plans would be produced. The Environment & Infrastructure Services Directorate Plan which covers the period October 2020 – April 2022 was approved by the Infrastructure Services Committee at its meeting of the 11 March 2021 (Item 5).




2.3 The Buchan Area Plan was approved by the Buchan Area Committee on 11 May 2021 (item 7) following informal consultation with the Area Committee in March and April 2021.

2.4 During development of the Area Plans the majority of Area Committees requested that separate performance reporting should take place for each of the 3 Directorates (and Health and Social Care when available) to allow time for greater scrutiny. This is the reason why this report covers measures for Environment & Infrastructure Services only. A report on E&IS performance for the period 1 April – 30 September was presented to the Area Committee on 1 February (item 9).

3 Discussion

3.1 **Appendix 1** to this report provides details of the 13 Area Specific quarterly measures for Environment & Infrastructure Services.

3.2 Performance with the 13 Area Specific quarterly measures shown in Appendix 1 can be summarized as follows:-

	Status	Number of Measures	Percentage
On or above Target (Green)		8	61.5%
Below Target (Amber)		0	0
Below Target (Red)		3	23.1%
No Target		2	15.4%
Total		13	100%

3.3 5 Indicators show exceptional performance this quarter (5% or more above target). These include:-

- Current tenant arrears – this has fallen to 4.2% of gross rent due and is 9% lower than the target of 4.6%.
- Void rent loss as a percentage of rent due has also fallen this quarter and at 3% is 6.6% below the target of 3.2%.
- The average time to resolve homeless cases has fallen significantly this quarter and at 76.7 days is 55% of target.
- The number of Trading standards customer complaints dealt with within 2 days has fallen slightly this quarter to 86.5% but is still 23.5% below current target.
- The percentage of building warrant applications and amendments dealt with within 10 days reached 100% this quarter which is 10% above target.

3.4 3 Measures showing performance below expectations (ie 5% or more below target and showing red) this quarter. These were all related to Planning, i.e.:-




- Percentage of household planning applications dealt with within 2 months – measure fell to 72.7% which was 23.55 below the target of 95%.
- Percentage of non-householder planning applications dealt with within 2 months – this rose slightly in Quarter 4 to 40.5% but was still 37.7% below the target of 65%.

- Percentage of the total number of planning applications dealt with within two months – the performance fell slightly to 47.9% which was 36.2% below the target of 75%.

The Planning Team in Buchan are still dealing with legacy issues from the pandemic including working their way through a back log of historic applications. On top of this there are some vacancies within the team.

3.5 The two measures without targets relate to the number of noise complaints received and whether they were settled after attendance on site or not. As the service has no control over the number of complaints received or the nature of each complaint it was felt that no meaningful target could be set.

3.6 **Appendix 2** to this report provides details of the 8 service wide quarterly measures. Performance with these measures can be summarised as follows:-

	Status	Number of Measures	Percentage
On or above Target		1	12.5%
Below Target (Amber)		1	12.5%
Below Target (Red)		6	75.0%
Total		8	100%

3.7 The only measure showing above target (Green) concerns the percentage of other types of planning applications dealt with within two months. 25 out of 30 applications were dealt with within 2 months (83.33% compared to a target of 80%.) Overall the target was exceeded by 4.2%.

3.8 5 Aberdeenshire wide quarterly measures showed performance below expectations (red), these included:-

- Percentage of householder waste that was recycled or composted – this was 37.6% in Quarter 4 compared to the target of 45% (26.5% below target). The annual measure shows that of 41.1% of waste collected was composed or recycled. Note the figure for 2021 is an estimate only and not to be published outwith the Council until SEPA have completed their audit of our data and published the figures (usually September). This rate has seen a slight improvement from the 2020 recycling rate with slight increases in the material streams that were down the year before such as garden waste, rubble, soil and plasterboard. Unfortunately, when tendering for the new contract for wood, only 1 bid was received which has resulted in wood currently being sent as biomass fuel (not composting as previously) therefore although diverted from landfill, this tonnage does not count towards the recycling rate. Covid was still a factor for this year with recycling materials such as soil, rubble and plasterboard not quite at pre-covid tonnages yet.

- Other types of planning applications – average time to deal with an application increased to 11.3 weeks in Quarter 4 which is 41% longer than the target of 8 weeks.
- Percentage of processing agreements dealt with within the agreed timescales – this fell to 82.7% in Quarter 4 and is 17.3% below the target of 100%.
- Applications with Legal Agreements – average time to conclude agreement reduced slightly to 52.8 weeks in Quarter 4 but this was still 65% outside the target of 32 weeks.
- The Average time to deal with Householder planning applications – this reduced slightly to 7.4 weeks in Quarter 4 but was still 23% above the target of 6 weeks.
- Average time to deal with non-householder planning applications – this decreased slightly in Quarter 4 to 14 weeks but was still 27% longer than the target of 11 weeks.

3.9 Environment and Infrastructure reports on a range of annual measures. Some of these are reported to the Improvement Service as Local Government Benchmarking Framework Measures (LGBF). A report covering all Aberdeenshire LGBF measures for the year 2020 – 2021 was considered by the Councils Strategic Leadership Team in April. The results for Environment and Infrastructure are shown in **Appendix 3**.

3.10 28 measures are shown in Appendix 3. Each has been ranked to show its relative position against the other Councils in Scotland. A summary of the relative ranking is shown in the table below;-

Quartile	Number of Measures
Quartile 1 (Top)	6 (21.4%)
Quartile 2	8 (28.6%)
Quartile 3	8 (28.6%)
Quartile 4	6 (21.4%)
Total	28 (100%)

3.10 It is corporate policy that each service should consider what actions it will take to improve those measures in Quartiles 3 and 4. Environment & Infrastructure has reviewed these measures and has reported back its response to the Corporate Improvement Team.

3.11 Waste related measures (**SENV02a: Net waste disposal cost per premises & SENV6: % of total household waste arising that is recycled**). The Head of Environment & Sustainability (E&S) has confirmed that these will be addressed by existing actions already in the E&S Directorate Plan and Area Plans. These actions include the rollout of the new 3 weekly collection system from Spring 2023 and the opening of the EfW Plant in winter 2022/spring 2023. There are

no additional actions which would be included in the E&IS Improvement plan and the systems will be rolled out pan Aberdeenshire.

- 3.12 Housing related measures (**SHSN02: % of rent due in the year that was lost due to voids, SHSN03: % of council dwellings meeting Scottish Housing Standards; SHSN04b: Average time taken to complete non-emergency repairs; SHSN05a: % of council dwellings that are energy efficient**) The Head of Housing and Building Standards has reported that no further actions are planned at this stage.

Following the Best Value Audit an action plan was developed to improve the void performance and much progress has been achieved to date. It remains an on-going action within the Housing Service Plan. A number of changes have already been implemented over the last 30 months or so. Due to the high percentage of Sheltered Housing stock Housing has been severely impacted by restrictions in lettings which has resulted in long void periods. This will take some time to work itself out as once let they heavily impact the average. There are also national issues impacting around change of meters (required when changing heating, etc and currently very difficult to get programmed in) and material shortages.

Housing also has an on-going Housing Improvement Programme (HIP) and EESSH programme which will eventually address the issues in indicators SHSN03 and SHSN05a.

With regards indicator SHSN04b relating to the average time to undertake non-emergency repairs, as they are non-emergency Housing works with tenants to arrange a suitable time and feels that this is more important than timescales. As the service moves to more and more appointments this indicator becomes meaningless. There are impacts from material issues here also.

- 3.13 Protective Service Related Measures (**SENV5: Cost of Trading Standards and environmental health per 1,000 population & SENV5b: Cost of environmental health per 1,000 population £**) the Service Manager for Environmental Health and Trading Standards advises that Protective Services will be carrying out a service review this year, part of which will consider the cost of the Service and opportunities for efficiencies. In addition the service has a number of new duties which have or are coming on stream such as animal licensing, short term let licensing, issuing export health certificates for products of animal origin exported to Europe and Feed inspection. A number of these duties can be charged for or we receive a fee for carrying out. It is the intention of Protective Services, later this year following the Service Review to review their fees and charges to ensure full cost recovery.
- 3.14 Economic Development related measures (**SECON1: % Unemployed people accessing jobs via Council funded / operated employability programmes; SECON06: Investment in Economic Development and Tourism (per 1,000 population); SECON07: Proportion of People Earning Less than the Living Wage; SECON08: Proportion of Properties Receiving Superfast**

Broadband). the Service Manager for Economic Development has responded as follows:-

Unemployed people accessing jobs via the Council funded/operated employability programme (SECON1). This is not a concern as it reflects the better than average unemployment figures for the area. The action here is to continue to develop our employability programmes in conjunction with Scottish Government and the Local Employability Partnership.




Investment in Economic Development and Tourism (SECON06) - there is a misinterpretation of the data here. The strategy is to increase spend in this area. Aberdeenshire is above average on this measure according to LGBF data for 2020/21. No further action required.

Proportion of people earning less than the living wage (SECON07) Not a specific action but the service will continue to work to encourage economic development that results in fair work jobs.

Proportion of people receiving superfast broad band (Secon08) there is limited power for local authority to change this. Aberdeenshire has a digital engagement team in place but early signs are that R100 is behind schedule and this region remains the worst mainland local authority in Scotland. So no specific action.

Immediately available employment land as a % of total land allocated for employment purposes in the local development plan (SECON10): - no specific action has been put forward for this as it will be addressed by the latest Local Development Plan.

- 3.15 **Appendix 4** to this report provides details of 25 annual measures for Environment and Infrastructure Services. These measures are a mixture of Statutory Performance Indicators and Management Indicators. Each indicator shows which Strategic Priority and Council Priority (Outcome) that it supports.
- 3.16 Performance with the 25 annual measures shown in Appendix 3 can be summarised as follows:

	Status	Number of Measures	Percentage
On or above Target		15	60%
Below Target (Amber)		1	4%
Below Target (Red)		3	12%
No Target		6	24%
Total		25	100%

- 3.17 A number of indicators show exceptional performance in the past year, 5 of these relate to the condition of the road network. All measures show green and

the measure for the percentage of the total network that should be considered for maintenance treatment shows 22.6% which is well inside the target of 32%.

Two of the road accident statistics for the previous year are promising. The actions Aberdeenshire Council and its partners are taking to meet the targets set out in the Scottish Road Safety Framework to 2030 are set out in the Road Safety Plan 2021-2030.

3.18 There was 3 measure well below target showing red.

The first relates to the assistance provided by Business Gateway to encourage business start-ups. Fewer start-ups were supported last year for a number of reasons related to issues around Covid and more people moving back into employment rather than starting up a business.

The second relates to the proportion of properties receiving superfast broadband. As a rural authority we will never have the same connectivity as can be achieved within large towns and cities. Statistics for 2021 show that 83.7% of properties in Aberdeenshire have access up superfast broad band but only 13.7% have access to the latest full-fibre broad band with gigabit capable speeds. Openreach have the monopoly of infrastructure in the north east.

The third measure showing red is the road safety indicator to reduce by 50% the number of people seriously injured on our roads. The statistics show a continuing downward trend which is encouraging. However a new target was introduced in 2020 and this measure is currently outwith the target. However the aim is to achieve a sustainable reduction of 50% in casualty rates by 2030. This just indicates that although the number of casualties on north east roads has been significantly reduced in recent years a lot more work is required to maintain this trend as we work towards our shared local and national vision of zero road fatalities and serious injuries across Aberdeenshire by 2050.

4 Council Priorities, Implications and Risk

4.1 In October 2020 Full Council approved the new Council Plan for Aberdeenshire Council for the period of 2020-2022. The Plan sets out the strategic priorities for Aberdeenshire Council under three pillars:-

Pillar	Priority
Our People	Education Health & Wellbeing
Our Environment	Infrastructure Resilient Communities
Our Economy	Economy & Enterprise Estate Modernisation

4.2 Underpinning the Priorities are a number of key principles. They are right people, right places, right time; responsible finances; climate and sustainability; Community Planning Partnership Local Outcome Improvement Plans; human

rights and public protection; tackling poverty and inequalities; digital infrastructure and economy.

4.3 These performance measures help deliver the Strategic Priorities of:-

Health and Wellbeing within the pillar of “Our People”.

Infrastructure and Resilient Communities within the pillar of “Our Environment”.

Economy & Enterprise within the pillar of “Our Economy.”

4.4 The table below shows whether risks and implications apply if the recommendations are agreed.

Subject	Yes	No	N/A
Financial			X
Staffing			X
Equalities and Fairer Duty Scotland			X
Children and Young People’s Rights and Wellbeing			X
Climate Change and Sustainability			X
Health and Wellbeing			X
Town Centre First			X

4.5 The screening section as part of Stage One of the Integrated Impact Assessment process (IIA-000266) has not identified the requirement for any further detailed assessments to be undertaken the report is a high-level scheduling and information document and does not have any differential impact on any of the protected characteristics.

4.6 The following Risks have been identified as relevant to this matter on a Corporate level:-

[Aberdeenshire Corporate Risks:](#)

- ACORP001 – budget pressures. Management of the business plan continues to provide mitigation.
- ACORP005 – working with other organisations. Joint working arrangements are in place to work together to plan and deliver services.
- ACORP006 - Reputation management (including social media)
- ACORP007 – social risk. The strategy uses the housing need and demand assessment to project future household need, economic and demographic change.
- ACORP009 – operational risk management (including health and safety). Health and safety policies and a housing health and safety group provide mitigation and monitoring.
- ACORP010 – environmental challenges, e.g. extreme weather events, climate change. The business continuity plan and emergency response contingency provision provide mitigation.

- 4.7 The risk register for Environment and Infrastructure Services has identified a number of risks at a strategic level associated with each Outcome. Those most relevant to the actions covered by this report are detailed in ISR001 – ISR017 which relate to Housing activities. The Directorate Risk Register can be found here :- [Directorate Risk Register](#)
- 4.8 Mitigation of risks is addressed through a range of plans and also the Directorate Business Continuity Plan, which identifies E&IS Critical Activities and puts in place plans to ensure the service has the ability to continue to operate and deliver these vital services. Additionally, each Head of Service assumes responsibility for each of the identified risks and ensures that appropriate plans for mitigation are put in place and reviewed regularly.
- 4.9 As this report is only to inform the Committee about performance there are no equalities, staffing or financial implications associated with the report.

5 Scheme of Governance

- 5.1 The Head of Finance and Monitoring Officer within Business Services have been consulted in the preparation of this report and had no comments to make and are satisfied that the report complies with the Scheme of Governance and relevant legislation.
- 5.2 The Committee is able to consider [and take a decision on] this item in terms of Section B 11.4 of the List of Committee Powers in Part 2A of the Scheme of Governance as it relates to powers to make recommendations to the relevant Policy Committee regarding improvements to the performance of services within the Area in terms of the Committee Review Process (including reference to the relevant Performance Indicators in terms of Performance Management).

Alan Wood Director Environment & Infrastructure Services

Report prepared by Alan Morris Service Development Coordinator

Date 26 May 2022

List of Appendices

Appendix 1 Environment & Infrastructure Services Buchan Area Specific Quarterly Measures October – March 2022

Appendix 2 Environment & Infrastructure Services Service Wide Quarterly Measures October – March 2022

Appendix 3 LGBF Measures for E&IS 2020/21






Appendix 4 Environment & Infrastructure Services Annual Measures 2021 - 2022

APPENDIX 1

Buchan EIS Area Measures Quarter 4 2021 - 2022





Generated on: 11 May 2022

PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				

Traffic Light: Red 5 Green 5 Unknown 3



Strategic Priority: Resilient Communities
Council Priority (Outcome): Everyone having access to appropriate accommodation and housing support where required

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
B - Current Tenant Arrears as a % of Gross Rent Due	4.6%	4.6%	4.8%	Q4 2020/21	4.2%	11,807,820		
				Q1 2021/22	4.1%	12,344,253		
				Q2 2021/22	4.5%	12,365,293		
				Q3 2021/22	4.8%	12,373,835		
				Q4 2021/22	4.2%	12,391,987		

The value of Current Tenant Arrears as a proportion of the total rent due has been increasing over the last 2 years but remains within target to date. A reduction in the Quarter 4 figure from the preceding quarter largely reflects the receipt of Tenant Grant Fund payments towards the end of the year. The Tenant Grant Fund is a National fund set up to assist tenants (of all tenures) who fell into arrears as a result of the Coronavirus Pandemic. The Pandemic has likely been the main driver behind the increase in arrears levels since April 2020, exacerbating the existing challenges in the area.

However, it is important to view this figure in context - the target value represents the top quartile performance for Scottish Local Authorities in 2020/21 (i.e. the best performing authorities). This means that while arrears levels are higher in Buchan than other parts of Aberdeenshire, they still remain significantly better than the Scottish average.

Housing staff worked throughout the Pandemic to keep in touch with households falling into arrears, emphasising the support available to them. As a continuation of this work, the Housing Service has introduced embedded Welfare Rights Officers within our Housing teams to provide additional support to households experiences financial difficulties and ensure that they are able to access all the help and support available to them. The challenges our tenants face around the cost of living and heating costs in particular mean it is likely that arrears levels will increase later this year. However it is hoped that by continuing the combination of communication and support used throughout the Pandemic, Aberdeenshire Council will help our tenants to maintain their tenancies and minimise their debts.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
B - Void Rent Loss as a % of Rent Due	3.2%	3.2%	3.4%	Q4 2020/21	3.4%	3,657,335		
				Q1 2021/22	3.9%	2,848,674		
				Q2 2021/22	3.9%	2,858,385		
				Q3 2021/22	3.2%	3,820,525		
				Q4 2021/22	3.0%	2,861,200		



In contrast to several areas in Aberdeenshire, Void Rent Loss in Buchan was below target in Q3 & Q4. This represents a noticeable reversal of long term trend both before and during the Pandemic. In previous quarters the challenges presented by the Pandemic in letting properties (in particular Sheltered Housing properties, which were subject to extended restrictions) and the higher turnover of stock than average had led to significant increases.

The restrictions on letting Sheltered Housing do continue to have a particular impact on void rent loss, which is exacerbated by the challenges in letting some of these properties now that the restrictions have been lifted, due to low levels of demand. 30% void rent loss in Buchan in 2021-22 was in relation to sheltered housing despite this representing only 7% of our stock here.

Aberdeenshire Council is making progress in letting the backlog of Sheltered Housing properties and has introduced a new void procedure and lettable standard, which should drive further improvements in performance next year.

Strategic Priority: Resilient Communities

Council Priority (Outcome): Appropriate support is provided for those who are facing homelessness



Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
B - Average Time to Resolve Homeless Cases	137.0	143.8	150.7	Q4 2020/21	129.5			
				Q1 2021/22	108.2			
				Q2 2021/22	108.7			
				Q3 2021/22	133.8			
				Q4 2021/22	76.7			


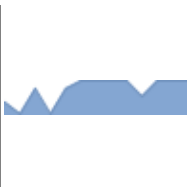
A particularly positive Quarter 4 average is balanced by a slightly higher than recent trend (although still better than target) Quarter 3 figure. Some variation within this indicator is natural but Buchan continues to show a general downward trend and improvements on equivalent quarters in previous years.


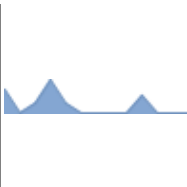
This improvement reflects the work done as part of Aberdeenshire Council's Rapid Rehousing Transition Plan (RRTP), which has seen significant changes in how we work with homeless households. This improvement has also been supported by a general downward trend in the number of homeless applications received since the start of Pandemic.

Buchan (and Aberdeenshire Council in general) is currently also performing strongly when compared to the national context, with Scottish Local Authorities taking an average of 35 weeks (245 days) to resolve homeless cases in 2020/21



Strategic Priority: Economy and Enterprise
Council Priority (Outcome): Consumers are assured that businesses are conforming to regulations. Businesses are supported to ensure compliance with legislation, economic diversification and energy transition

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
1.4 B - The number of Trading Standards consumer complaints received and the percentage dealt with within 14 days	70.0%	68.3%	66.5%	Q4 2020/21	84.6%	26		
				Q1 2021/22	83.3%	12		
				Q2 2021/22	64.5%	31		
				Q3 2021/22	88.9%	36		
				Q4 2021/22	86.5%	37		
Performance dipped slightly this quarter but remains above target.								

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
2.3 B - %age of Domestic Noise Complaints Settled Without Attendance	No target			Q4 2020/21	100.0%	4		
				Q1 2021/22	75.0%	12		
				Q2 2021/22	100.0%	10		
				Q3 2021/22	100.0%	4		
				Q4 2021/22	100.0%	8		
The number of complaints lodged is outwith the Council's control, hence the fluctuation in numbers, and will depend upon a variety of factors, environmental and human .No noise complaints required attendance on site this quarter.								


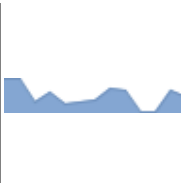
Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
2.4 B - %age of Domestic Noise Complaints Settled With Attendance Not Under Part V of the Antisocial Behaviour etc (Scotland) Act 2004	No target			Q4 2020/21	.0%	4		
				Q1 2021/22	25.0%	12		
				Q2 2021/22	.0%	10		
				Q3 2021/22	.0%	4		
				Q4 2021/22	.0%	8		
No complaints required attendance on site this quarter.								

Strategic Priority: Resilient Communities
Council Priority (Outcome): A road and street-lighting network which keeps people safe, encourages active lifestyles and increases active travel opportunities

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
5.1 B - Street lighting Faults - Percentage completed within 7 days	62.5%	60.9%	59.3%	Q4 2020/21	49.1%	108		
				Q1 2021/22	74.1%	27		
				Q2 2021/22	82.3%	79		
				Q3 2021/22	76.1%	197		
				Q4 2021/22	78.6%	112		



Performance exceeded target in Quarter 4. The target is now 62.5%. It was dropped from 90% because the main focus now is the LED replacement programme and traditional streetlights are being phased out.

Strategic Priority: Economy and Enterprise
Council Priority (Outcome): A location of choice that has a diverse economic base of innovative companies with a skilled workforce and return to full employment

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.1 B - Percentage of household planning applications dealt with within two months (these do not include those which are the subject of Planning Processing Agreements).	95.0%	92.6%	90.3%	Q4 2020/21	80.0%	15		
				Q1 2021/22	55.6%	18		
				Q2 2021/22	55.6%	18		
				Q3 2021/22	78.6%	14		
				Q4 2021/22	72.7%	11		



Please note that the figures below do not include planning applications that were the subject of Planning Processing Agreements (PPAs).

Overall performance for Householder applications determined within the 2 month determination period in this Quarter is recorded as 73%. The previous quarter recorded a figure of 79%. This figure fails to meet the Aberdeenshire target of 95% but is broadly comparable with the previous quarter. A total of 11 applications were determined without a PPA with 3 failing to meet the 2 month determination period. The focus is still being maintained in achieving a high level of performance in this category of development whilst experiencing staff vacancies.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.2 B - Percentage of non-householder planning applications dealt with within two months (these do not include those which are the subject of Planning Processing Agreements).	65.0%	63.4%	61.8%	Q4 2020/21	52.9%	34		
				Q1 2021/22	45.9%	37		
				Q2 2021/22	40.0%	45		
				Q3 2021/22	36.4%	33		
				Q4 2021/22	40.5%	37		

Please note that the figures below do not include planning applications that were the subject of Planning Processing Agreements (PPAs).



Overall performance for Non-householder applications determined within the 2 month determination period in this Quarter is recorded as 41%. The previous Quarter reported a figure of 36%. The recorded figure does not exceed the Aberdeenshire target of 65%. A total of 37 non-householder applications were determined without a PPA with 22 failing to meet the 2 month determination period.



Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.3 B - Percentage of the total number of planning applications dealt with within two months (these do not include those which are the subject of Planning Processing Agreements).	75.0%	73.1%	71.3%	Q4 2020/21	61.2%	49		
				Q1 2021/22	49.1%	55		
				Q2 2021/22	44.4%	63		
				Q3 2021/22	48.9%	47		
				Q4 2021/22	47.9%	48		



Please note that the figures below do not include planning applications that were the subject of Planning Processing Agreements (PPAs).

Overall performance for all Local Developments determined within the 2 month determination period in this Quarter is recorded as 48%. The previous Quarter reported a figure of 49%. The recorded figure does not exceed the Aberdeenshire target of 75%. The figures represent 23 out of 48 Local Development applications determined without a PPA, being determined within the 2 month determination period. Overall performance therefore remains at a reasonable level and reflects the focus of the team on performance objectives. The team continues to have staffing vacancies.

Overall, the output from the team at 48 applications determined in the period is considered to be a good throughput of work and shows the hard work being undertaken to recover from prolonged periods of staffing shortages. In the period, 4 "legacy cases" – those over a year old – were determined. Unfortunately 2 of these had no PPA in place which, as a result, has impacted on the average time scales for this indicator.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
8.1 B - Percentage of building warrant and amendment applications assessed for compliance with technical standards within 20 working days.	95%	94.05%	90.25%	Q4 2020/21	98.65%	74		
				Q1 2021/22	95.7%	93		
				Q2 2021/22	96.19%	105		
				Q3 2021/22	92.71%	96		
				Q4 2021/22	97.44%	78		
The performance indicator has been met.								

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
8.2 B - Time taken from notification of a potentially dangerous building to completed risk assessment (this may include an inspection)	100.0%	97.5%	95.0%	Q4 2020/21	100.0%	3		
				Q1 2021/22	DIV/0	0		
				Q2 2021/22	100.0%	4		
				Q3 2021/22	100.0%	6		
				Q4 2021/22	100.0%	1		
One dangerous building was reported this quarter. It was responded to within the target four hour time period.								










Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
8.3 B Percentage of building warrant and amendment applications issued within 10 days from receipt of all satisfactory information.	90%	89.1%	85.5%	Q4 2020/21	100%	61		
				Q1 2021/22	97.18%	71		
				Q2 2021/22	95.45%	66		
				Q3 2021/22	96.55%	87		
				Q4 2021/22	100%	63		
The performance indicator target has been met.								

APPENDIX 2



Environment & Infrastructure Services Aberdeenshire Wide Quarterly Measures Qrt 4 2021 2022



Generated on: 24 May 2022





PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				

Traffic Light: Red 6 Amber 1 Green 1 Data Only 1

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
4.1 Vehicle Test Reports - percentage of vehicles that finally pass	100%	99%	95%	Q4 2020/21	100%	6		
				Q1 2021/22	90.38%	52		
				Q2 2021/22	96.08%	51		
				Q3 2021/22	98.15%	54		
				Q4 2021/22	97.06%	34		
Of the 34 tests in Jan-Apr there was one failure due to Sideguards, Under Run & Bumpers.								



Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
6.2 Percentage of household waste collected by the authority during the year that was recycled and composted (Quarterly) (S)	45.0%	43.9%	42.8%	Q4 2020/21	41.3%	26,656		
				Q1 2021/22	42.6%	32,229		
				Q2 2021/22	42.8%	32,163		
				Q3 2021/22	37.0%	26,445		
				Q4 2021/22	37.6%	26,724		
Data not validated by SEPA until Sept approx.								
Q4 (21/22) - The drop in percentage is largely due to the current wood contract - only 1 bid was received for this contract which has resulted in the wood going as biomass fuel (not composting as previously) therefore although diverted from landfill it does not count as recycling.								

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.4a Other types of planning applications –the percentage dealt with within two months	80%	79.2%	76%	Q4 2020/21	97.78%	45		
				Q1 2021/22	92.11%	38		
				Q2 2021/22	84.78%	46		
				Q3 2021/22	79.17%	48		
				Q4 2021/22	83.33%	30		
The performance for Quarter 4 at 83% exceeds the Aberdeenshire target of 80%.								
The previous Quarter 3 recorded a figure of 79%.								
Overall, 25 of the 30 applications determined met the 2-month target.								



Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.4b Other types of planning applications – average time taken to deal with application (weeks)	8	8.08	8.4	Q4 2020/21	7.1			
				Q1 2021/22	7.6			
				Q2 2021/22	8.4			
				Q3 2021/22	8.3			
				Q4 2021/22	11.3			
The average weeks taken is recorded at 11.3 weeks. In the previous Quarter 3 the average weeks recorded was 8.3 weeks. The Aberdeenshire target is 11 weeks.								

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.5 Number and percentage of processing agreements dealt with within agreed timescales	100.0%	99.0%	95.0%	Q4 2020/21	94.2%	137		
				Q1 2021/22	92.7%	110		
				Q2 2021/22	89.4%	161		
				Q3 2021/22	84.1%	145		
				Q4 2021/22	82.7%	139		
115 applications out of total of 139 were determined with associated Processing Agreements within the set timescales as agreed as part of the respective Processing Agreements. This was recorded as 83% of applications determined within the processing agreement timescales, down on the 84% recorded in the last Quarter 3.								
All major applications are determined through the use of a Processing Agreement and many other non-major applications are also subject to Processing Agreements. Although these are not statutory, the Service promote their usefulness to developers where appropriate. Reasons vary why some PPA's are not determined within their timescales.								

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.6 Applications with Legal Agreements – average time to conclude (weeks)	32	32.32	33.6	Q4 2020/21	23.8			
				Q1 2021/22	30.8			
				Q2 2021/22	21.6			
				Q3 2021/22	56.7			
				Q4 2021/22	52.8			
A total of 26 applications were determined in Quarter 4 with an average of 52.8 average weeks per application. This is an improvement from the 56.7 average weeks recorded in Quarter 3 when 28 applications were determined. A number of legacy applications were issued during this period as part of a targeted approach by the Service to reduce the number of live legacy cases by the end of the reporting period, this approach has contributed to an average weeks figure that exceeds the Aberdeenshire target of 32 weeks.								

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.14 The average time taken to deal with a household planning application (in weeks) (these do not include those which are the subject of Planning Processing Agreements).	6	6.06	6.3	Q4 2020/21	7.8			
				Q1 2021/22	7.6			
				Q2 2021/22	8.5			
				Q3 2021/22	7.9			
				Q4 2021/22	7.4			

The average weeks taken is recorded at 7.4 weeks. In the previous Quarter 3 the average weeks recorded that excluded PPA applications was 7.9 weeks. The Aberdeenshire target is 6 weeks. Overall, the performance figure has remained consistent. Focus is being maintained on the importance of achieving efficient performance in this category.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.15 The average time taken to deal with a non-householder planning application (weeks) (these do not include those which are the subject of Planning Processing Agreements).	11	11.11	11.55	Q4 2020/21	10.8			
				Q1 2021/22	10.3			
				Q2 2021/22	12.3			
				Q3 2021/22	16.4			
				Q4 2021/22	14			

The average weeks taken is recorded at 14.0 weeks. In the previous Quarter 3 the average weeks recorded was 16.4 weeks. The Aberdeenshire target is 11 weeks. Performance remains consistent. Focus is being maintained on the importance of achieving efficient performance in this category.

The processing and determination of non-household applications (as opposed to householder applications) is often dependent on many other more complex aspects of assessment and a wide variation of consultee responses both in content and timescales. There have been some variations in performance in some of the area teams and this is attributable to varying factors including the actions of teams proactively seeking to reduce backlogs that have built up in certain teams in conjunction with staffing changes that all teams are experiencing.

**ENVIRONMENT & INFRASTRUCTURE SERVICES LOCAL GOVERNMENT FRAMEWORK
MEASURES 2020 - 2021**

National Indicator	Scottish Average	Aberdeenshire	Status	Short Trend	National Ranking	Quartile Position
CULTURE & LEISURE MEASURES (COMMUNITIES POLICY COMMITTEE)						
SC&L4: Cost of Parks and Open Spaces per 1,000 population £	19,112	15070	GREEN	IMPROVING	12	2
HOUSING MEASURES (COMMUNITIES POLICY COMMITTEE)						
SHSN01b: Gross rent arrears (all tenants) as of 31 March each year as a percentage of rent due for the reporting year	8.19	4.88	GREEN	DECLINING	3	1
SHSN02: % of rent due in the year that was lost due to voids	1.38	2.7	RED	DECLINING	25	4
SHSN03: % of council dwellings meeting Scottish Housing Standards	90.26	59.94	RED	DECLINING	26	4
SHSN04b: Average time taken to complete non-emergency repairs	7.28	12.13	RED	DECLINING	20	3
SHSN05a: % of council dwellings that are energy efficient	86.35	59.96	RED	IMPROVING	25	4
ENVIRONMENTAL MEASURES (INFRASTRUCTURE SERVICES POLICY COMMITTEE)						
SENV1a: Net cost of Waste collection per premise	72.35	67.72	GREEN	IMPROVING	17	3
SENV02a: Net waste disposal cost per premises	104.5	124.82	RED	IMPROVING	24	3
SENV03a: Cost of street cleaning per 1,000 population £	14845	10223	GREEN	IMPROVING	10	2
SENV03c: Street Cleanliness Score	90.1	94.46	GREEN	DECLINING	9	2
SENV04a: Road cost per kilometre £	9667	4875	GREEN	IMPROVING	5	1
SENV04b: % of Class A roads that should be considered for maintenance treatment 10-12	29.8	23.3	GREEN	IMPROVING	11	2
SENV04c: % of Class B roads that should be considered for maintenance treatment	34	19.9	GREEN	IMPROVING	3	1




National Indicator	Scottish Average	Aberdeenshire	Status	Short Trend	National Ranking	Quartile Position
SENV04d: % of Class C roads that should be considered for maintenance treatment	33.6	19	GREEN	IMPROVING	3	1
SENV04e: % of Unclassified roads that should be considered for maintenance treatment	38.3	30.2	GREEN	DECLINING	4	1
SENV5: Cost of Trading Standards and environmental health per 1,000 population	18463	18728	RED	IMPROVING	19	3
SENV5a: Cost of Trading Standards, Money Advice & Citizen Advice per 1,000 population £	5857	5399	GREEN	DECLINING	15	2
SENV5b: Cost of environmental health per 1,000 population £	12606	13329	RED	IMPROVING	20	3
SENV6: % of total household waste arising that is recycled	42	40.8	RED	DECLINING	19	3
ECONOMIC DEVELOPMENT MEASURES (INFRASTRUCTURE SERVICES POLICY COMMITTEE)						
SECON1: % Unemployed people accessing jobs via Council funded / operated employability programmes	5.98	1.83	RED	DECLINING	28	4
SECON02: Cost of planning & building standards per planning application	5044	4697	GREEN	DECLINING	15	2
SECON03: Average time taken to deliver a commercial planning application decision	11.08	8.57	GREEN	IMPROVING	9	2
SECON05: No. of business gateway start-ups per 10,000 population	11.19	22.89	GREEN	DECLINING	3	1
SECON06: Investment in Economic Development and Tourism (per 1,000 population)	87793	149862	RED	DECLINING	28	4
SECON07: Proportion of People Earning Less than the Living Wage	15.2	19.8	RED	DECLINING	15	2
SECON08: Proportion of Properties Receiving Superfast Broadband	93.79	84	RED	IMPROVING	29	4
SECON09: Town Vacancy Rates	12.41	12.05	GREEN	DECLINING	18	3
SECON10: Immediately available employment land as a % of total land allocated for employment purposes in the local development plan	38.91	24.46	RED	IMPROVING	24	3

Appendix 4

Environment & Infrastructure Services Annual Measures 2021 - 2022





Generated on: 24 May 2022



PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				

Traffic Light: Red 10 Amber 4 Green 26 Data Only 10 Unknown 4



Strategic Priority:- Economy and Enterprise
Council Priority (Outcome): A location of choice that has a diverse economic base of innovative companies with a skilled workforce and return to full employment

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
3.1 SPI1 CM06b - Through assistance provided by the Business Gateway: The number of business start-ups per year.	548	542.52	520.6	2018/19	630			
				2019/20	649			
				2020/21	587			
				2021/22	460			



Fewer start-ups were supported and this is likely for a number of reasons. Issues around Covid continued to be a concern for many people considering starting a business. In addition unemployment reduced over this period which meant some people chose employed work trading for themselves plus there became an additional hurdle in being able to find the right staff.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
3.2 Quality of service provided by Business Gateway Contractor	No target			2018/19	86.5			
				2019/20	83			
				2020/21	90			
				2021/22	89			

Performance continues to be above the national average



Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
3.8 ECON5 - Number of Business Gateway Start-ups per 10,000 Population	No target			2018/19	23.94			
				2019/20	25.54			
				2020/21	22.89			
				2021/22	17			

An updated midyear population estimate is expected in June. This figure is based on last year's estimate of 260,780. The number has fallen this year which is the result of a number of factors: an expected smaller number of start-ups owing to coronavirus uncertainty and labour market factors. In addition, more support is available online so the need to contact a Business Gateway adviser has reduced.



Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
3.11 ECON8 - The proportion of properties receiving superfast broadband	93.8%	91.5%	89.1%	2018/19	78.6%			
				2019/20	82%			
				2020/21	83.4%			
				2021/22	83.7%			

For properties receiving Superfast Broadband (i.e. speeds of at least 30Mbps), Ofcom's Connected Nations Report gave us stats at the end of 2021, which was published in December. This gives Aberdeenshire a rank of 28th out of the 32 Local Authorities in Scotland. 13.7% of premises in Aberdeenshire had access to full-fibre broadband, with gigabit capable speeds, at the end of 2021. This equates to 17,269 properties, which also puts Aberdeenshire in 28th place ranking. The data from Ofcom is what is provided by the wholesale broadband operators (i.e. Openreach for Aberdeenshire). Unfortunately, this does not take into consideration the alternative broadband technologies utilised by residents (i.e. satellite, fixed wireless, mobile broadband).



The target shown is just based on the Scottish Average for the previous year and will be updated once this year's figures are released. Aberdeenshire has little influence on whether the target is achieved or not. Openreach currently have a monopoly of infrastructure in the North East.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.8 SPI1 CM06ai - Availability of Marketable Employment Land	60	59.4	57	2018/19	307			
				2019/20	281			
				2020/21	281			
				2021/22				



The ELA 2020/21 was published in February 2022. Discussions ongoing with Aberdeen City with regard to moving to bi-annual publication.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.9 SPI1 CM06aii - Housing Land Audit - AHMA (years)	5	4.95	4.75	2018/19	7.2			
				2019/20	7.2			
				2020/21	7.1			
				2021/22				



Housing Land Audit 2022 underway and due to be published in Summer 2022.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.10 SPI1 CM06aiii - Housing Land Audit - RHMA	5	4.95	4.75	2018/19	5.5			
				2019/20	5.5			
				2020/21	5.4			
				2021/22				

Housing Land Audit 2022 underway and expected to be published in Summer 2022.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.3 SPI1SP05aiii Percentage of the total number of planning applications dealt with within two months (Annual)	75.0%	74.3%	71.3%	2018/19	86.7%	1,733		
				2019/20	80.8%	1,529		
				2020/21	80.7%	1,279		
				2021/22	74.3%	1,475		

This is the annual figure for the quarterly measure reported previously. This is reported as a Statutory Performance Indicator. As can be seen performance has just dipped below the target figure for the year. Processing legacy cases, legacy effects of the pandemic and the impact of unexpected staffing changes during the year has influenced the outcome.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.11 Average time in weeks to determine major planning applications	35 weeks	35.88 weeks	36.75 weeks.	2018/19	81.2			
				2019/20	23.2			
				2020/21	11			
				2021/22	51.5			

There were 7 major applications without a PPA recorded this year. The average time to process each application rose to 51.5 weeks. As with other planning indicators legacy effects of Covid and unexpected staffing changes impacted on the average time taken to process each application.

Target is 35 weeks

Buchan (1) 18.1 weeks



Formartine (2) 96.7 weeks

Garioch (2) 48.5 weeks



K&M (1) 13.4 weeks

Marr (1) 38.6 weeks

Scottish average figure not published at time of reporting, last year the Scottish average was 41.3 weeks.



Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.12 Number of major planning applications determined during the year	No target			2018/19	18			
				2019/20	3			
				2020/21	1			
				2021/22	7			

This is not a performance measure it is really the base data for the previous indicator. As can be seen there was an increase in the number of major planning applications last year, they reached the highest level since 2018/19 which might suggest a slight improvement in market conditions and business confidence.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.18 ECON3 - Average time per business and industry planning application in weeks	No target			2018/19	7.92			
				2019/20	9.27			
				2020/21	8.6			
				2021/22	11.4			

The average time to process a business and industry planning application rose this year to 11.4 weeks which is above last years figure of 8.6 weeks. The time taken was impacted by Covid, unexpected staffing issues and moving forward some legacy planning applications which had been stalled for various reasons.

Strategic Priority: Resilient Communities
Council Priority (Outcome) A road and street-lighting network which keeps people safe, encourages active lifestyles and increases active travel opportunities

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
4.2 Reduce by 50% the number of people killed on our roads..	20	No thresholds	No thresholds	2018/19	8			
				2019/20	10			
				2020/21	7			
				2021/22				



This data is for the calendar year 2020. Police Scotland run in calendar years. The 2021 data will not be published until Oct 2022. There are new targets going forward from 2020 – 2030. Targets to 2030 which should be compared to the 2014-18 baseline figure of 15 are as follows:

Interim Targets to 2030 Reduce by 50%, the number of people being killed on our roads.

Target will vary each year as follows:-

2020	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030
20	14	14	13	12	11	10	9	8	7	7

It is encouraging that the number of fatal casualties on our roads fell in 2020 and falls within the target for reducing casualties. It has to be remembered the target is about achieving a sustainable fall in casualty rates of 50% by 2030. It's a promising start but there is a lot to do.


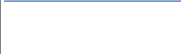
Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
4.3 Reduce by 50% the number of people being seriously injured on our roads	75	No thresholds	No thresholds	2018/19	121			
				2019/20	111			
				2020/21	88			
				2021/22				

This data is for the calendar year 2020. Police Scotland run in calendar years. The 2021 data will not be published until Oct 2022. There are new targets going forward from 2020 – 2030. Targets to 2030 will be compared to the 2014-18 baseline (143) and are as follows:

Reduce by 50%, the number of people being seriously injured on our roads.

2020	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030
75	130	120	110	100	90	85	81	77	74	71



Whilst the number of people seriously injured on our roads continues to fall the rate is outwith the yearly target we have set to achieve an overall fall of 50% by 2030. There is much more we have to do to educate and encourage safe driving.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
4.4 Reduce by 60% the number of children (aged <16) being killed on our roads.	1	No threshold	No threshold	2018/19	0			
				2019/20	0			
				2020/21	0			
				2021/22				

This data is for the calendar year 2020. Police Scotland run in calendar years. The 2021 data will not be published until Oct 2022. There are new targets going forward from 2020 – 2030. Targets to 2030 on the 2014-18 baseline are as follows:

Reduce by 60%, the number of children (aged <16) being killed on our roads to 1 per year.

It is encouraging that no young children have been killed on our roads for the past 3 years and we hope the situation continues.



Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
4.5 Reduce by 60% the number of children (aged <16) being seriously injured on our roads	5	No threshold	No threshold	2018/19	12			
				2019/20	5			
				2020/21	6			
				2021/22				

This data is for the calendar year 2020. Police Scotland run in calendar years. The 2021 data will not be published until Oct 2022. There are new targets going forward from 2020 – 2030: Targets to 2030 compare to the 2014-18 baseline of 9 are as follows:



Reduce by 60%, the number of children (aged <16) being seriously injured on our roads.

2020	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030
5	8	7	7	7	6	6	6	5	4	3

We are just below the revised target for 2020 which is good news. However the long term target is to achieve a sustained reduction of 60% in the number of children seriously injured on our roads by 2030 so there will be a lot of work required to make this a reality.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
5.1 SPI1 SPO9e - Percentage of all street light repairs completed within 7 days (Annual Measure)	62.5%	60.9%	59.3%	2018/19	91.58%	3,647		
				2019/20	87.08%	2,756		
				2020/21	69.35%	336		
				2021/22	79.58%	2,321		

The usefulness of this measure has significantly decreased over the past few years. This is because the number of street lighting repairs has fallen significantly as the LED replacement programme continues. LED lighting is both more energy efficiency and longer lasting hence less repairs are carried out. As the focus is now on LED replacement it is not economic to deal with street lighting repairs as and when they occur, instead repairs are left until there is a team in the area available to carry them out. We have reduced the target to reflect this new way of working.



Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
5.3 ENV4b - Percentage of A Class Roads that should be considered for maintenance (SPI)	32.0%	32.8%	33.6%	2018/19	27.0%			
				2019/20	27.5%			
				2020/21	23.3%			
				2021/22	20.1%			

This is an LGBF indicator. This indicator shows the percentage of the road network that should be considered for maintenance treatment (the red band), together with the portion requiring further investigation and/or monitoring (the amber band). The condition of roads will be affected by:



- Budgetary constraints
- Traffic flows/usage
- Weather patterns

Aberdeenshire Council is responsible for some 3,486 miles of carriageways and 895 miles of footways. Ensuring that the network is effectively maintained is a key priority for the Roads Service and asset management techniques are used to minimise the impact of ongoing budgetary pressures on road condition.



The percentage of A Class Roads that should be considered for maintenance fell to 20.1% and remains below target.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
5.4 ENV4c - Percentage of B Class Roads that should be considered for maintenance (SPI)	32.0%	32.8%	33.6%	2018/19	24.5%			
				2019/20	23.5%			
				2020/21	19.9%			
				2021/22	18.2%			



This is an LGBF indicator. This indicator shows the percentage of the road network that should be considered for maintenance treatment (the red band), together with the portion requiring further investigation and/or monitoring (the amber band). The percentage of B Class Roads that should be considered for maintenance fell to 18.2% and remains below target.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
5.5 ENV4d - Percentage of C Class Roads that should be considered for maintenance (SPI)	32.0%	32.8%	33.6%	2018/19	22.8%			
				2019/20	20.8%			
				2020/21	19.0%			
				2021/22	18.2%			



This is an LGBF indicator. This indicator shows the percentage of the road network that should be considered for maintenance treatment (the red band), together with the portion requiring further investigation and/or monitoring (the amber band). The percentage of C Class Roads that should be considered for maintenance fell to 18.2% and remains below target.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
5.6 ENV4e - Percentage of Unclassified Roads that should be considered for maintenance (SPI)	32.0%	32.8%	33.6%	2018/19	30.7%			
				2019/20	30.1%			
				2020/21	30.2%			
				2021/22	27.3%			



This is an LGBF indicator. This indicator shows the percentage of the road network that should be considered for maintenance treatment (the red band), together with the portion requiring further investigation and/or monitoring (the amber band). The percentage of Unclassified Roads that should be considered for maintenance fell to 27.3% and remains below target.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
5.7 SPI1 SP09a - Total percentage of roads that should be considered for maintenance (SPI)	32.0%	32.8%	33.6%	2018/19	27.1%			
				2019/20	26.2%			
				2020/21	24.7%			
				2021/22	22.6%			

This indicator shows the percentage of the total road network that should be considered for maintenance treatment (the red band), together with the portion requiring further investigation and/or monitoring (the amber band). The percentage of total road network that should be considered for maintenance fell to 22.6% and remains below target.



Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
5.10 SPI1 SP09c - Bridges annual budget allocation as a %age of cost of identified work	9.3%	9.21%	8.84%	2018/19	5.5%			
				2019/20	3.2%			
				2020/21	1.8%			
				2021/22	9.3%			

The Council was able to invest more resources into road maintenance and as a result the money available for bridge maintenance increased enabling more essential works to be carried out.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
5.11 SPI1 SP09b - Percentage of bridges without weight or width restriction.	100%	99%	95%	2018/19	98.93%	1,307		
				2019/20	98.32%	1,312		
				2020/21	98.32%	1,312		
				2021/22	98.4%	1,312		



The aim would be to have no bridges with a weight or width restriction but occasionally routine inspections identify bridges requiring such restrictions until the issue can be further investigated and repairs planned and implemented. During the year there was a small decrease in the number of bridges with such restrictions. 98.4% of all bridges on the network (1291) are fully open without restrictions.

Strategic Priority: Resilient Communities
Council Priority (Outcome) Protect our special environment, incl tackling climate change.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
5.2 Quantity of Energy Consumed By Council streetlights	No target			2018/19	13,743,297			
				2019/20	12,310,515			
				2020/21	10,657,810			
				2021/22	9,896,296			

Progress impacted by Covid, resource and procurement. Lanterns delivery dates were pushed out and several manufacturers could not offer delivery dates, others extended passed standard 6-8 weeks, up to 16 weeks in some cases. Third parties resource used to make up for lost ground. We installed 2600 lanterns. The impact of the LED programme can clearly be seen by the continued fall in the amount of energy consumed by street lighting which is both contributing to reduced energy bills and lowering the Council's carbon footprint.

Strategic Priority ; Health and Well Being
Council Priority (Outcome): Safeguard the built and natural environment;

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.13 SP11 SP05e - The length of path in the Core Paths Plan opened or improved annually	10	9.9	9.5	2018/19	3.71			
				2019/20	4.6			
				2020/21	11.5			
				2021/22	10.3			

Mistake made in previous notes, target met 2021/22 with work on coast, Deeside Way and Formartine & Buchan Way