

REPORT TO INFRASTRUCTURE SERVICES - 17 JUNE 2021

INFRASTRUCTURE SERVICES DIRECTORATE PLAN UPDATE OCTOBER 2020 – JUNE 2021

1 Reason for Report / Summary

1.1 To provide the Committee with an update on progress with the actions and performance measures set out in the Infrastructure Services Directorate Plan for the period October 2020 to June 2021 which fall under the remit of the Infrastructure Services Committee.

2 Recommendations

The Committee is recommended to:

2.1 Acknowledge and consider progress and performance made during the period October 2020 – June 2021 with the key measures and actions set out in appendices 1-3; and

2.2 Instruct the Director of Infrastructure Services to continue to present performance reports to the Committee on a six-monthly basis, evidencing progress and performance with delivery of the priorities set out in the IS Directorate Plan 2020 – 2022.

3 Purpose and Decision Making Route

3.1 On the 23 July 2020 Aberdeenshire Council received a report (Item 4) setting out the findings of a review of the existing Council Priorities. Because of the impact of the Covid-19 pandemic on Council services the report recommended that the existing Council Plan and associated priorities be formally closed down and a new Council Plan be developed around the following three pillars and six strategic priorities:-







<i>Pillar</i>	<i>Priority</i>
<i>Our People</i>	<i>Education Health & Wellbeing</i>
<i>Our Environment</i>	<i>Infrastructure Resilient Communities</i>
<i>Our Economy</i>	<i>Economy & Enterprise Estate Modernisation</i>

3.2 Underpinning the Priorities are a number of key principles. They are right people, right places, right time; responsible finances; climate and sustainability; Community Planning Partnership Local Outcome Improvement Plans; human rights and public protection; tackling poverty and inequalities; digital infrastructure and economy.

- 3.3 Between July and October cross-party and cross-committee workshops were held to shape and inform the detailed proposals. A revised Council Plan for the period 2020 – 2022 was then presented to Aberdeenshire Council for adoption on the 7 October 2020 (Item 3). The Council Plan sets out the outcomes (Council Priorities) expected for the six strategic priorities. In all 27 Council Priorities have been identified.
- 3.4 At service level work was undertaken to identify those actions to be taken in support of the Council Priorities. These were set out in the Infrastructure Services Directorate Plan which covers the period October 2020 – April 2022 and was approved by the Infrastructure Services Committee at its meeting of the 11 March 2021 (Item 5). The Plan shows Infrastructure Services as the lead for delivering 15 out of the 27 Council Priorities.

4 Discussion

- 4.1 The IS Directorate Plan sets out a total of 53 actions to be undertaken in support of the Council’s Operational Priorities. These are set out under the four themes of Economic Development, Environment, Connectivity and Housing.
- 4.2 The Directorate Plan also defines the Local Government Benchmarking Framework (LGBF) measures as the key performance indicators for the service.
- 4.3 This report concentrates on those actions and measures which fall under the remit of the Infrastructure Services Committee. Progress with the Housing related actions (22 in total) and Housing related performance measures will be reported to the Communities Committee in September.
- 4.4 **Appendix 1** to this report provides details of the 26 LGBF measures which fall under the remit of the Committee. In summary the appendix shows that:-

		Number of Measures	Percentage
On or above Target		20	76.9%
Below Target		6	23.1%
Improving Long Term		12	46.1%
Getting Worse Long Term		14	53.9%
Improving Short Term		16	61.5%
Getting Worst Short Term		10	38.5%

- 4.5 When ranked against the other Councils in Scotland 7 measures were in the top Quartile. These were:-

- SC&L05b: %age adults satisfied with parks and open spaces
- SENV03c: Street Cleanliness Index - % Clean
- SENV04a: Cost of maintenance per kilometre of roads
- SENV04c: Percentage of B class roads that should be considered for maintenance treatment
- SENV04d: Percentage of C class roads that should be considered for maintenance treatment
- Percentage of U class roads that should be considered for maintenance treatment
- SECON05: No. of Business Gateway Start-Ups per 10,000 population

4.6 There were 3 measures in the bottom quartile:-

- SENV02a: Net cost per Waste disposal per premises
- SECON06: Investment in Economic Development and Tourism per 1,000 population
- SECON08: Proportion of properties receiving Superfast Broadband

4.7 Actions are being taken in relation to waste collection and disposal as part of the new waste strategy. The Council continues to support a project to deliver high speed broadband to its rural communities and in March, in a bid to create additional broadband capacity to support improved digital connectivity in areas of limited coverage across Aberdeenshire, Infrastructure Services Committee approved the use of up to £110,000 of the council's contribution to the City Region Deal digital workstream to create additional staff capacity to improve take up of digital infrastructure services and voucher schemes. Action has already been taken with external partners to refresh the approach to tourism.

4.8. It should be noted that the LGBF measures shown in Appendix 1 only go up to 31 March 2020. Measures for the year 2020 – 2021 will not be available until near the end of this year. Whilst the time taken to produce and publish these measures makes them of limited use operationally, they do provide trend data over time and allow comparisons to be made with other Councils so help identify areas where improvement activity should be concentrated.

4.9 **Appendix 2** to this report provides details of those quarterly operational measures which have been identified in support of the service and Council priorities. The report covers the period up to 31st March 2021.

12 measures are shown in the appendix, of these 8 are above target showing Green, 4 below target showing Red. The 4 measures currently below target are:-

7.14 The average time taken to deal with a household planning application (in weeks)

7.5 Number and percentage of processing agreements dealt with within agreed timescales

6.2 Percentage of household waste collected by the authority during the year that was recycled and composted (Quarterly) (S)

5.1 Street lighting Faults - Percentage completed within 7 days

4.10 The Covid-19 pandemic has impacted on most Council activities and has adversely affected performance of a number of services. For Street Lighting, for example, routine maintenance activities were suspended during lock-down with only emergency works being undertaken resulting in a backlog of repairs building up. Recycling rates have been affected due to the temporary closure of HWRCs and the subsequent restrictions on access due to the need to ensure social distancing. Planning has also needed to introduce new ways of working as a result of the pandemic. A fall in new planning applications has allowed work to be undertaken to clear legacy cases.

4.11 **Appendix 3** to this report provides a summary of progress with the 31 actions which fall under the remit of this Committee. Whilst the majority of the actions are progressing as expected 5 actions are experiencing some delays or limited progress, these are:-

1.01 Review actions from the LGBF

2.03 As funding allows introduce 3 weekly kerbside collection services

2.05 Work to increase number of recycling materials accepted at recycling centres

2.06 Implement deposit return scheme

2.11 Support delivery of 17 community place plans.

4.12 The reasons for the delays are varied and are set out in the appendix. Each action will be progressed during the course of the plan as required funding is put in place or as appropriate guidance is issued by the Government.

5 Council Priorities, Implications and Risk

5.1 This report helps deliver the Strategic Priority “Resilient Communities” within the Pillar “Our Environment” and supports the principal of climate and sustainability;

This report helps deliver the Strategic Priority Infrastructure within the Pillar “Our Environment” and supports the principal of climate and sustainability; This report helps deliver the Strategic Priority “Economy and Enterprise” within the Pillar “Our Economy”, supporting the principle of digital infrastructure and economy.

5.2 The table below shows whether risks and implications apply if the recommendations are agreed.

Subject	Yes	No	N/A
Financial			X
Staffing			X
Equalities			X
Fairer Scotland Duty			X
Town Centre First			X
Sustainability			X
Children and Young People’s			X

Rights and Wellbeing			
----------------------	--	--	--

- 5.3 This report is to inform the Infrastructure Services Committee on the progress with actions and performance set out in the IS Directorate Plan. No operational decisions are required from the Committee. As a result, there are no risks associated with the report. However, in the development of the actions in the Directorate Plan the following Risks were identified as relevant to this matter on a Corporate Level:

[Aberdeenshire Corporate Risks:](#)

ACORP001 – Budget Pressures

ACORP002 – Changes in Government Policy, Legislation and Regulation

ACORP004 - Business and organisation change

ACORP005 – Working with Other Organisations (e.g., Supply Chains, Outsourcing and Partnership Working)

ACORP006 – Reputational Management

ACORP010 – Environmental Challenges, e.g., Extreme Weather, Climate Change.

A link to the corporate risk register can be found here:- [Corporate Risk Register.](#)

- 5.4 The following Risks have been identified as relevant to this matter on a Strategic Level:

[Infrastructure Service Risks](#)

ISSR001 – Active Travel

ISSR002 – Regeneration

ISSR003 – City Region Deal

ISSR004 – Climate Change

ISSR006 – Flood Protection

ISSR007 – Reduction in Waste to Landfill

ISSR008 – Economic Development

The Directorate Risk register can be found here :- [Directorate Risk Registers.](#)

- 5.5 An equality impact assessment is not required because this report is to inform Committee on performance and does not have a differential impact on any of the protected characteristics.
- 5.6 As this report is only to inform the Committee about performance there are no staffing or financial implications associated with the report.

6 Scheme of Governance

- 6.1 The Head of Finance and Monitoring Officer within Business Services have been consulted in the preparation of this report and had no comments to make and are satisfied that the report complies with the Scheme of Governance and relevant legislation.
- 6.2 The Committee is able to consider and take a decision on this item in terms of Section F 7.2 of the List of Committee Powers in Part 2A of the Scheme of Governance as it relates to powers to identify and where appropriate to make recommendations and implement improvements to the performance of services in respect of any function within its remit with reference to the relevant Performance Indicators in terms of Performance Management (provided that any changes to Council Policy will be made following appropriate consultation with Area Committees).

Alan Wood **Director Infrastructure Services**

Report prepared by Alan Morris Service Development Coordinator
Date 31 May 2021

List of Appendices












- Appendix 1 LGBF Annual measures 2019 – 2020
- Appendix 2 Infrastructure Services Operational Measures Quarter 4 2020 – 2021
- Appendix 3 Council Priorities 2020 – 2021 Infrastructure Services Update June 2021

APPENDIX 1



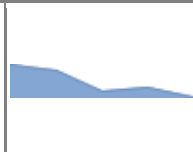
LGBF Annual Measures 2019 - 2020


Generated on: 21 May 2021

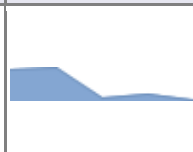
PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				



Traffic Light: Red 7 Green 19

Economic Development

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Status	Spark Chart
1.9 ENV5 Cost of trading standards and environmental health per 1,000 population £	£19,938.00	£20,934.90	£21,931.80	2016/17	£23,621.00	✓	
				2017/18	£19,404.00		
				2018/19	£20,048.00		
				2019/20	£18,204.00		
<p>The gross expenditure on Trading Standards per 1,000 of the population has fallen as has the Scottish average. Aberdeenshire costs remain below target.</p> <p>This indicator ranks Aberdeenshire 14th across Scotland which places it in the second quartile.</p>							

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Status	Spark Chart
1.10 ENV5a - Cost of Trading Standards, Money Advice and Citizen Advice per 1,000 population £	£6,162.00	£6,470.10	£6,778.20	2016/17	£5,695.00	✓	
				2017/18	£5,633.00		
				2018/19	£5,716.00		
				2019/20	£4,805.00		
<p>Costs of the service have decreased and remain below target. This indicator ranks the Council 12 which is the second quartile.</p>							

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Status	Spark Chart
1.11 ENV5b - Cost of environmental health per 1,000 population £	£13,776.00	£14,464.80	£15,153.60	2016/17	£19,927.00	✓	
				2017/18	£13,771.00		
				2018/19	£14,332.00		
				2019/20	£13,399.00		
<p>Costs of the service has fallen as has average costs across Scotland. Aberdeenshire remains within the Scottish Average which is the target shown. The council is ranked 20th on costs which places it in the third quartile.</p>							



Performance Measure	Current Target	Amber Threshold	Red Threshold			Status	Spark Chart
					Value		
3.4 ECON1 - % Unemployed People Assisted into work from Council operated / funded Employability Programmes	12.6%	12.47%	11.97%	2016/17	4.51%		
				2017/18	9.07%		
				2018/19	6.84%		
				2019/20	9.59%		

We had 547 registrations last year with 252 job outcomes (46% of people moving into employment). According to the Nomis Official Labour Market Statistics there were 3,300 people unemployed in Aberdeenshire during 2019. See <https://www.nomisweb.co.uk/reports/lmp/la/1946157406/printable.aspx>

Thus, the percentage of people assisted into work from Council operated/funded employability programmes is: -

$$252/3,300 \times 100 = 7.64\%$$



Note the target is based on the Scottish Average. It shows Aberdeenshire ranked 20th which put it into the 3rd Quartile.

Performance Measure	Current Target	Amber Threshold	Red Threshold			Status	Spark Chart
					Value		
3.8 ECON5 - Number of Business Gateway Start-ups per 10,000 Population	16.41	16.25	15.59	2016/17	22.27		
				2017/18	26.47		
				2018/19	23.94		
				2019/20	25.54		



This measure looks at the intermediate outcome of the Business Gateway start up support - the key economic outcome is that the business has started trading. This high-level indicator is important because new business formation is a good indicator of how conducive we are to entrepreneurship in the business environment. Small businesses are the lifeblood of local town centres and communities. A fundamental aim of Local Government is to improve the business creation and growth of small businesses in their areas. The provision of good quality support and assistance remains crucial to increasing new business formation and sustainable growth of enterprises.

In 2019/20 in Aberdeenshire there were 25.54 business start-ups per 10,000 of the population this year compared to a Scottish average of 16.41, a slight increase on the previous year's figure.

This figure ranks Aberdeenshire second across Scotland which is the top quartile.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Status	Spark Chart
				2016/17	2017/18		
3.9 ECON6 - Investment in Economic Development and Tourism per 1,000 Population	£102,811.00	£101,782.89	£97,670.45	2016/17	£32,290.00		
				2017/18	£36,654.00		
				2018/19	£35,522.00		
				2019/20	£137,694.00		

The figures suggest a significant increase in investment in tourism was made during 2019/20 bringing total spending to just above the Scottish average. The Council ranks 8th which is in the top quartile.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Status	Spark Chart
				2016/17	2017/18		
3.10 ECON7 - The proportion of people earning less than the living wage	16.9%	17.07%	17.75%	2016/17	22.2%		
				2017/18	23.3%		
				2018/19	22%		
				2019/20	19.2%		


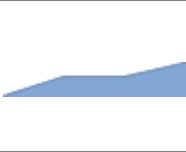
This shows the percentage of employees aged 18+ who are earning less than the living wage. figures are calculated using pay calibration weights in line with ONS guidance. Figures for 2018 show that the percentage of employees aged 18+ earning less than the living wage in Aberdeenshire was 19.2%.


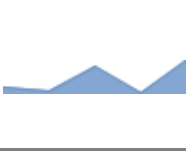
Female workers = 22.4%
Male workers = 15.8%



The Scottish Average was 16.9%

Based on the ONS Annual Survey of Housing and Earnings. This is from the Scottish Government Local Authority level data on child poverty and its drivers.

The Council ranks 15th which puts it in the second quartile for this measure.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Status	Spark Chart
3.11 ECON8 - The proportion of properties receiving superfast broadband	93.27%	92.34%	88.61%	2016/17	74%		
				2017/18	78.55%		
				2018/19	78.6%		
				2019/20	82%		
<p>Penetration of high-speed broadband into the rural communities within Aberdeenshire has continued although the position is still way behind the Scottish average.</p> <p>The council ranks 27th putting it in the bottom quartile for this measure.</p>							

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Status	Spark Chart
3.12 ECON9 - % Town Vacancy Rates	11.71%	11.83%	12.3%	2016/17	2.46%		
				2017/18	9.52%		
				2018/19	2.23%		
				2019/20	11.41%		
<p>There appears to have been a large increase in vacancy rates of commercial properties across our town centres reflecting the impact on spending of the downturn in the oil industry and the loss of the higher paid oil related jobs.</p> <p>The Council ranks 18th which puts it in the 3rd quartile.</p>							

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Status	Spark Chart
6.10 ENV3c Street Cleanliness Score	92.25%	96.86%	101.47%	2016/17	96.62%		
				2017/18	92.76%		
				2018/19	94.3%		
				2019/20	96.59%		
<p>There has been a slight improvement in the Street Cleanliness score this year and it remains above the target which is based on the Scottish Average.</p> <p>The council ranks 5th across Scotland for this measure which puts it in the top quartile.</p>							

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Status	Spark Chart
				2016/17	2017/18		
7.16 ECON2 - Cost of Planning and Building Standards Per Planning Application	£4,440.00	£4,484.40	£4,662.00	2016/17	£3,576.00		
				2017/18	£3,840.00		
				2018/19	£3,686.00		
				2019/20	£3,883.00		

There has been a slight increase in the cost per planning application which reflects a fall in the number of planning applications processed. 1529 in the year down from 1734 the previous year. This cost ranks Aberdeenshire 9th across Scotland which puts it into the second quartile.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Status	Spark Chart
				2016/17	2017/18		
7.17 ECON10 Immediately available employment land as a percentage of total land allocated for employment purposes in the Local Development Plan.	36.23%	35.87%	34.42%	2016/17	20.53%		
				2017/18	11.8%		
				2018/19	55.52%		
				2019/20	22.78%		

Availability of Marketable Employment Land (December 2019) = 281ha Marketable (64ha of that is "immediately" available).

This ranks the Council 21st putting it in the 3rd quartile.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Status	Spark Chart
				2016/17	2017/18		
7.18 ECON3 - Average time per business and industry planning application in weeks	10.54	10.65	11.07	2016/17	8.84		
				2017/18	9.68		
				2018/19	7.92		
				2019/20	9.27		

Average time to process the planning application has increased as has that for the Scottish Average (target). More focus has been on clearing legacy cases which will increase the average time to process.



The council ranks 15 which puts it in the second quartile across Scotland.



Environment



Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Status	Spark Chart
5.12 C&L4 - Costs of Parks & Open Spaces per 1,000 population net expenditure	£20,112.00	£20,313.12	£21,117.60	2016/17	£18,907.00		
				2017/18	£18,872.00		
				2018/19	£19,821.00		
				2019/20	£18,571.00		
<p>Target is based on the Scottish average. data shows that Aberdeenshire spent less on parks and open spaces per 1,000 head of the population than was average across Scotland.</p> <p>National ranking is 16th which places the Council in the second quartile.</p>							

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Status	Spark Chart
5.13 C&L5 - Percentage of adults satisfied with parks and open spaces	83.5%	82.67%	79.33%	2016/17	89%		
				2017/18	88.33%		
				2018/19	88.27%		
				2019/20	88.93%		
<p>The data is based on a three-year period 2017 - 2020. The target is based on the Scottish Average. Satisfaction rates in Aberdeenshire are higher than the Scottish Average.</p> <p>The Council is ranked 5th across Scotland with this indicator which places it in the top quartile.</p>							

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Status	Spark Chart
% of household waste collected by the authority during the year that was recycled and composted.	45.0%	43.9%	42.8%	2016/17	43.5%		
				2017/18	43.7%		
				2018/19	43.4%		
				2019/20	44.0%		
<p>Provisional figures suggest a fall in recycling rates during 2020/21. Last year the service ranked 22nd in Scotland (3rd Quartile) in terms of recycling. It is not clear how the ranking will change for this year. The start of the lock down and the closing of HWRCs will have had a marginal impact on recycling rate.</p>							

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Status	Spark Chart
6.4 ENV7a - % of adults satisfied with refuse collection	74.3%	73.6%	70.6%	2016/17	84.0%		
				2017/18	83.3%		
				2018/19	81.1%		
				2019/20	80.0%		
				Satisfaction rates fell slightly this year but are still above the Scottish average. The satisfaction score ranks Aberdeenshire 13th across Scotland which puts it in the Second Quartile.			

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Status	Spark Chart
6.8 ENV1a Net waste collection cost per premises	£75.54	£79.32	£83.09	2016/17	£66.04		
				2017/18	£65.34		
				2018/19	£64.25		
				2019/20	£63.88		
				Net cost of waste collection per household has fallen this year and is below the Scottish average. However, the Council is still ranked 19th in Scotland in terms of collection costs which places it in the 3rd quartile.			

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Status	Spark Chart
6.9 ENV2b Net waste disposal cost per premises	£107.93	£113.33	£118.72	2016/17	£134.52		
				2017/18	£126.53		
				2018/19	£126.33		
				2019/20	£123.21		
				The net cost of disposal per premise has fallen slightly compared to the previous year but remains above the Scottish average. The Council ranks 27th in Scotland for this indicator which is in the 4th quartile.			

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Status	Spark Chart
6.5 ENV3a - Net cost of street cleaning per 1,000 population £	£15,685.00	£16,469.25	£17,253.50	2016/17	£8,616.00		
				2017/18	£10,653.00		
				2018/19	£10,116.00		
				2019/20	£10,562.00		



There was a slight increase in net street cleaning costs during the year, but costs remain inside the target figure which is based on the Scottish average.

The Council ranks 12th across Scotland for this indicator which puts it in the 2nd quartile.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Status	Spark Chart
6.7 ENV7b - % of adults satisfied with street cleaning	62.6%	62.0%	59.5%	2016/17	74.7%		
				2017/18	73.7%		
				2018/19	68.0%		
				2019/20	67.7%		

The satisfaction rate for Aberdeenshire for 2019/20 as determined by the Council's Reputation tracker is 80% - higher than that of the Scottish Household Survey which is based on a three-year rolling average. Measure shown is for the LGBF, it shows a slight fall in satisfaction rates compared to the previous year but is still above the Scottish average. The Council ranks 10th on this indicator which puts it in the second quartile.

Connectivity

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Status	Spark Chart
5.3 ENV4b - Percentage of A Class Roads that should be considered for maintenance (SPI)	32.0%	32.8%	33.6%	2016/17	24.8%		
				2017/18	26.6%		
				2018/19	27.0%		
				2019/20	27.5%		

This indicator shows the percentage of the road network that should be considered for maintenance treatment (the red band), together with the portion requiring further investigation and/or monitoring (the amber band). The condition of roads will be affected by:



- . Budgetary constraints
- . Traffic flows/usage
- . Weather patterns

The results for 2020-21 may be affected by a change in how the texture (SMTD) data is processed.

Aberdeenshire Council is responsible for some 3,457 miles of carriageways and 895 miles of footways. Ensuring that the network is effectively maintained is a key priority for the Roads Service and asset management techniques are used to minimise the impact of ongoing budgetary pressures on road condition.


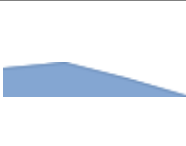
The percentage of A Class Roads that should be considered for maintenance fell to 23.3% and remains below target.

The council ranks 15 which puts it in the second quartile.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Status	Spark Chart
5.4 ENV4c - Percentage of B Class Roads that should be considered for maintenance (SPI)	32.0%	32.8%	33.6%	2016/17	21.4%		
				2017/18	24.0%		
				2018/19	24.5%		
				2019/20	23.5%		


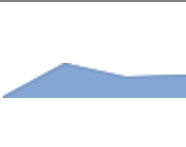
The percentage of B Class Roads that should be considered for maintenance fell to 19.9% and remains below target.

The Council ranks 7 for this indicator which puts it in the first quartile.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Status	Spark Chart
5.5 ENV4d - Percentage of C Class Roads that should be considered for maintenance (SPI)	32.0%	32.8%	33.6%	2016/17	18.5%		
				2017/18	22.0%		
				2018/19	22.8%		
				2019/20	20.8%		



The percentage of C Class Roads that should be considered for maintenance fell to 19.0% and remains below target.

The Council ranks fourth with this indicator which places it in the top quartile.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Status	Spark Chart
5.6 ENV4e - Percentage of Unclassified Roads that should be considered for maintenance (SPI)	32.0%	32.8%	33.6%	2016/17	30.3%		
				2017/18	29.4%		
				2018/19	30.7%		
				2019/20	30.1%		

The percentage of Unclassified Roads that should be considered for maintenance remained constant at 30.2% and is below target.

This indicator ranks 4th in Scotland putting it in the top quartile.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Status	Spark Chart
5.14 ENV 4a Roads and Winter Maintenance Gross Expenditure	£9,707.00	£9,609.93	£9,221.65	2016/17	£8,739.00		
				2017/18	£8,932.00		
				2018/19	£7,831.00		
				2019/20	£8,841.00		

Gross expenditure per KM of road which covers both repairs and winter maintenance has increased slightly this year but is still below the Scottish average (target).












The Council ranks 8th for this measure which puts it in the top quartile.

Appendix 2



Infrastructure Services Operational Measures Qrt 4 2020 - 2021

Generated on: 21 May 2021



PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				



Traffic Light: Red 4 Green 8

Economic Development

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.1 Percentage of household planning applications dealt with within two months (SPI)	95.0%	92.6%	90.3%	Q4 2019/20	95.2%	125		
				Q1 2020/21	86.0%	107		
				Q2 2020/21	87.2%	148		
				Q3 2020/21	93.6%	187		
				Q4 2020/21	93.8%	160		
<p>Overall performance for Household applications determined within the 2-month determination period in this Quarter 4 is recorded as 94%. The previous Quarter 3 was 94%. The recorded figure is slightly below the Aberdeenshire target of 95%.</p> <p>Overall Performance 2020-21 – 91% (546 out of 602 applications determined within statutory timescales)</p> <p>Overall Performance 2019-20- 91% (604 out of 665 applications determined within statutory timescales)</p>								

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.2 Percentage of non-householder planning applications dealt with within two months (SPI)	65.0%	63.4%	61.8%	Q4 2019/20	77.1%	170		
				Q1 2020/21	74.3%	152		
				Q2 2020/21	73.0%	174		
				Q3 2020/21	72.7%	165		
				Q4 2020/21	67.7%	186		
<p>Overall performance for Non-household applications determined within the 2-month determination period in this Quarter 4 is recorded as 68%. The previous Quarter 3 reported a figure of 73%. The recorded figure continues to exceed the Aberdeenshire target of 65%.</p> <p>The processing and determination of non-household applications (as opposed to householder applications) is often dependent on many other more complex aspects of assessment and a wide variation of consultee responses both in content and timescales. Whilst there have been some variations in performance in some of the area teams in comparison to Quarter 3 the Aberdeenshire target of 65% has nevertheless been exceeded in this quarter.</p> <p>Overall Performance 2020-21 – 72% (486 out of 677 applications determined within statutory timescales)</p> <p>Overall Performance 2019-20- 73% (631 out of 864 applications determined within the statutory timescales)</p>								

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.3 Percentage of the total number of planning applications dealt with within two months	75.0%	73.1%	71.3%	Q4 2019/20	84.7%	295		
				Q1 2020/21	79.2%	259		
				Q2 2020/21	79.5%	322		
				Q3 2020/21	83.8%	352		
				Q4 2020/21	79.8%	346		
<p>Overall performance for all Local Developments determined within the 2-month determination period in this Quarter 4 is recorded as 80%. The previous Quarter 3 reported a figure of 84%. The recorded figure exceeds the Aberdeenshire target of 75%.</p> <p>Again, some area team performances have varied more than others and the impact of unexpected staffing changes during the year has been felt.</p> <p>Overall Performance 2020-21 – 81% (1032 out of 1279 applications determined within statutory timescales)</p> <p>Overall Performance 2019-20- 81% (1235 out of 1529 applications determined within statutory timescales)</p>								

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.14 The average time taken to deal with a household planning application (in weeks)	6	6.06	6.3	Q4 2019/20	7.3			
				Q1 2020/21	8.5			
				Q2 2020/21	8.5			
				Q3 2020/21	7.7			
				Q4 2020/21	7.8			
<p>The average weeks taken is recorded at 7.8 weeks. In the previous Quarter 3 the average weeks recorded that excluded PPA applications was 7.7 weeks. The Aberdeenshire target is 6 weeks. Overall, the performance figure has remained consistent. Focus is being maintained on the importance of achieving efficient performance in this category.</p>								

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.15 The average time taken to deal with a non-householder planning application (weeks)	11	11.11	11.55	Q4 2019/20	9.1			
				Q1 2020/21	10.3			
				Q2 2020/21	10.2			
				Q3 2020/21	10.2			
				Q4 2020/21	10.8			
<p>The average weeks taken is recorded at 10.8 weeks. In the previous Quarter 3 the average weeks recorded was 10.2 weeks. The Aberdeenshire target is 11 weeks. Performance remains consistent.</p> <p>The processing and determination of non-household applications (as opposed to householder applications) is often dependent on many other more complex aspects of assessment and a wide variation of consultee responses both in content and timescales. Whilst there have been some variations in performance in some of the area teams in comparison to Quarter 3 the Aberdeenshire target of 65% has nevertheless been exceeded in this quarter.</p>								

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.5 Number and percentage of processing agreements dealt with within agreed timescales	100.0%	99.0%	95.0%	Q4 2019/20	94.8%	134		
				Q1 2020/21	96.8%	158		
				Q2 2020/21	96.9%	159		
				Q3 2020/21	87.3%	150		
				Q4 2020/21	94.2%	137		
<p>A total of 129 applications out of total of 137 were determined with associated Processing Agreements within the set timescales as agreed as part of the respective Processing Agreements. This was recorded as 94% of applications determined within the processing agreement timescales, up on the 87% recorded in the last Quarter 3.</p> <p>All major applications are determined through the use of a Processing Agreement and many other non-majors are also subject to Processing Agreements. Although these are not statutory, the Service promote their usefulness to developers where appropriate. Reasons vary why some PPAs are not determined within their timescales.</p>								

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
8.3 Percentage of building warrant and amendment applications issued within 10 days from receipt of all satisfactory information.	90%	89.1%	85.5%	Q4 2019/20	96.51%	459		
				Q1 2020/21	96.68%	391		
				Q2 2020/21	98.66%	447		
				Q3 2020/21	96.18%	498		
				Q4 2020/21	97.88%	472		
The 10-day time from a satisfactory application being returned to the issuing of a building warrant across Aberdeenshire has been met.								

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
8.1 Percentage of building warrant and amendment applications assessed for compliance with technical standards within 20 working days.	95%	94.05%	90.25%	Q4 2019/20	94.63%	559		
				Q1 2020/21	96.11%	489		
				Q2 2020/21	97.97%	543		
				Q3 2020/21	97.58%	621		
				Q4 2020/21	98.56%	627		
The 20-day first response target set by the Building Standards Division across Aberdeenshire has been met.								

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
8.2 Time taken from notification of a potentially dangerous building to completed risk assessment (this may include an inspection)	100.0%	97.5%	95.0%	Q4 2019/20	100.0%	4		
				Q1 2020/21	100.0%	7		
				Q2 2020/21	100.0%	10		
				Q3 2020/21	100.0%	5		
				Q4 2020/21	100.0%	11		
All eleven dangerous building call outs in Aberdeenshire this quarter were responded to within the prescribed four-hour time period target.								

Environment

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
6.2 Percentage of household waste collected by the authority during the year that was recycled and composted (Quarterly) (S)	45.0%	43.9%	42.8%	Q4 2019/20	38.9%	25,817		
				Q1 2020/21	36.0%	24,813		
				Q2 2020/21	44.7%	34,558		
				Q3 2020/21	39.6%	28,471		
				Q4 2020/21	41.3%	26,656		

Figures not validated by SEPA. Quarter 4 shows a slight improvement on Quarter 3.

Connectivity

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
4.1 Vehicle Test Reports - percentage of vehicles that finally pass	100%	99%	95%	Q4 2019/20	100%	28		
				Q1 2020/21	DIV/0	0		
				Q2 2020/21	95.83%	24		
				Q3 2020/21	DIV/0	0		
				Q4 2020/21	100%	6		

6 HGV tests were carried out in March with all passing 1st time.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
5.1 Street lighting Faults - Percentage completed within 7 days	90.0%	87.8%	85.5%	Q4 2019/20	74.7%	759		
				Q1 2020/21	30.0%	40		
				Q2 2020/21	48.9%	468		
				Q3 2020/21	77.4%	1,072		
				Q4 2020/21	58.3%	667		

Performance has been adversely affected by the lock-down during which only emergency repairs could be carried out resulting in a significant backlog of repairs.




Council Priorities 2020 - 2022 Infrastructure Services Update June 2021


Report Type: Actions Report





Report Author: Alan Morris



Generated on: 20 May 2021


Status: In Progress 31



Action Status	
	Not started or stalled
	In Progress; Assigned
	Completed





Priority	Action Code	Action Title	Description	Due Date	Progress	Note	Latest Status Update
Economic Development							
Infrastructure Economy & enterprise	ISDP 1.01	Review Outcomes From LGBF	Review outcomes from the LGBF data each year. Develop action plans to improve performance of key measures.	31-Mar-2022	25%	A report on the Local Government Benchmarking Framework measures for 2019/20 was presented to the SLT for discussion in February 2021. The SLT agreed that each Directorate Management Team should review the measures for their service and prepare an improvement plan for any measure in the bottom two quartiles which supports the Councils priorities. Action is already being taken to address issues relating to Housing and Waste performance and other improvement actions will be developed as appropriate.	





Resilient communities Economy & enterprise	ISDP 1.02	Develop new Economic Development Service Plan	Develop new Economic Development Service Plan setting out new priorities and actions in line with the new Council Plan and Priorities and revised Medium Term Financial Strategy. Seek approval for Plan from Committee then implement agreed actions.	31-Mar-2022	80%	Service Plan is due to be considered by Infrastructure Services Committee on 17th June 2021	
Resilient communities Economy and enterprise	ISDP 1.03	Delivery of Transition Plan for the 4 Towns in North Aberdeenshire	Delivery of transition plans for the four towns, moving away from the previous strategy to a more sustained partnership and co-designed set of priorities	31-Mar-2022	50%	Despite the impact of the Covid pandemic progress continues with the delivery of the transition plans in the four towns. Officers are continuing to seek opportunities to secure external funding from the National Heritage Lottery Fund and other sources to support some of the projects.	
Economy & enterprise	ISDP 1.04	Provide Support to Businesses to Adapt to EU Exit	Provide support to businesses to help them adapt to the additional customs processes that are to be introduced from 1st January 2021 when the UK leaves the EU Customs Union.	31-Mar-2022	50%	Whilst work has continued to advise and support businesses to adapt to the new requirements for exporting to the EU, Economic Development has had a key role, along with the Finance Service, in administering the schemes set up by the UK and Scottish Governments to provide businesses with Covid-19 related financial support. These include a variety of sector specific schemes, the broader Strategic Framework Business Fund (SFBF), the Discretionary Business Fund (DBF) and associated top-ups and restart grants. Staff from Support Services and Transportation were repurposed to support the delivery of these multiple grant schemes.	
Economy & enterprise	ISDP 1.05	Support the Exporting of Products of Animal Origin	Support the exporting of products of animal origin (POAO) to the EU through inspection of licenced premises and fishing vessels to ensure full compliance with the export supply chain and the issuing of Export Health Certificates (EHC) in order to clear EU border controls.	31-Mar-2022	50%	The fishing vessel inspection programme is now complete in that all vessels which have been registered with Aberdeenshire Council as Food Business premises have been inspected. We continue to inspect vessel registered after 01.01.2021 to enable the fishery products landed from them to be exported.	


						Premises approved under EU Regulation 853/2004 are being inspected both in terms of the issue of Support Attestations (documents which assist in the export process) and the physical inspection of consignments presented for export certification.	
Health and wellbeing Resilient communities Economy and enterprise	ISDP 1.06	Deliver a Trading Standards/Customer Advice Service to Citizens and Businesses	<p>Deliver a Trading Standards/consumer advice service to citizens and businesses within Aberdeenshire through: -</p> <p>(i) Provision of advice and assistance to consumers.</p> <p>(ii) Provision of advice and assistance to businesses to help them comply with the law.</p> <p>(iii) Ascertaining and securing compliance with the law through identifying potential infringements and seeking to remedy them by appropriate means.</p>	31-Mar-2022	50%	<p>The Covid crisis has forced new ways of working to be adopted by all services and has led to changes with the issues being dealt with by Trading Standards in helping to enforce compliance with Covid regulations as well as with dealing with a large increase in telephone scams.</p> <p>With the easing of lock-down restrictions Trading Standards are taking a lead role in partnership with Police Scotland and other partner agencies to protect the public from doorstep crime. Through participation in the "Shut Out Scammers" campaign they aim to provide appropriate support and advice to those at risk from such criminality.</p>	
Health and wellbeing Resilient communities Economy and enterprise	ISDP 1.07	Provide a comprehensive Environmental Health Service to citizens and businesses in Aberdeenshire	Provide a comprehensive Environmental Health Service to citizens and businesses within Aberdeenshire involving food safety and standards, public health, waste, built environment, workplace health and safety, animal health and welfare and pollution control.	31-Mar-2022	50%	<p>Work of the team has been disrupted during the Covid pandemic requiring new ways of working to be introduced and restricting some activities. Officers have been engaged in advising businesses how to comply with Covid regulations.</p> <p>From 1st April the statutory responsibilities for animal feed control functions transferred from Aberdeenshire Council to Food Standards Scotland (FSS). However following negotiations with FSS Aberdeenshire will continue to provide animal feed official controls delivery under an SLA for 3 years.</p>	

Health and wellbeing Resilient communities Economy and enterprise	ISDP 1.08	Business regulation - submit assurance statement each year to show compliance with regulations	Ensure a modern and streamlined approach is taken by Protective Services to monitor, enforce and provide permissions to business, individuals and communities. Submit assurance statement each year to show compliance with the new regulatory framework issued by the Scottish Regulator under the Regulatory Reform (Scotland) Act 2014	31-Mar-2022	50%	Regulatory activities undertaken by Council services continue to be exercised in accordance with the principles of better regulation. An assurance statement is submitted each year to show compliance	
---	-----------	--	--	-------------	-----	--	---


Priority	Action Code	Action Title	Description	Due Date	Progress	Note	Latest Status Update
Environment							
Health & wellbeing Resilient communities	ISDP 2.01	Develop and Deliver Open Space Maintenance Programme each year	Develop and deliver a programme of maintenance and improvement works for open spaces each year.	31-Mar-2022	50%	Following the setting of the budget the programme of open space maintenance works was approved by each Area Committee during April/May. Non-routine maintenance was removed from the plan for Parks & Open Spaces in 2021-22, with all of the allocated revenue budget being allocated to routine cyclic maintenance. A one-off additional investment of £500,000 was awarded to Parks & Open Spaces in recognition of the importance of these fundamental services to everyone in Aberdeenshire. This will allow the backlog of routine works resulting from lockdown to be tackled, and to ensure sufficient resources to develop a more sustainable approach to landscape work that our communities expect, and to which the Council is committed to delivering.	
Health & wellbeing Resilient communities	ISDP 2.02	Implement initiatives such as the Green Spaces Project to increase biodiversity	In line with the Open Space Strategy implement initiatives such as the Greenspaces project to increase biodiversity across the public	31-Mar-2022	50%	The Nature Conservation (Scotland) Act 2004 places a duty on all public bodies to further conservation of biodiversity and report progress every three years. In February the Sustainability Committee approved a report setting out the progress	





			owned spaces in Aberdeenshire.			made by the Council during the period 2018 – 2020 (item 5). Issues highlighted in the report included: - <ul style="list-style-type: none"> • Being the first council in Scotland to produce a carbon budget in conjunction with our financial budgets each year • Delivering the North East Non-Native Invasive Species Project • Delivering the Aberdeenshire Council Greenspace Project • Producing the Aberdeenshire Council Pollinator Strategy 2019-2021 • Reviewing Aberdeenshire’s network of Local Nature Conservation Sites • The extensive Ranger Service programme of public events delivered and engagement with local communities, and their adaptation during coronavirus restrictions. 	
Infrastructure Health & wellbeing	ISDP 2.03	As funding allows introduce 3 weekly kerbside collection service	Submit bids for funding and if successful move towards implementing a 3 weekly kerbside collection service with the non-recyclable waste bins emptied once and the recycling bins emptied twice in three weeks.	31-Mar-2022	10%	Expression of Interest submitted for funding from the SG recycling improvement fund. Full bid due to be submitted by the end of May. Aim to take a report to Aug ISC.	
Infrastructure Health & wellbeing	ISDP 2.04	Review recycling centre permit system and service provision	Review recycling centre permit system and recycling centre service provision	31-Mar-2022	50%	New limit system for vans and trailers implemented. Review of the system to take place within 12 months (by April 2022)	
Infrastructure Health & wellbeing	ISDP 2.05	Work to increase number of recycling materials accepted at recycling centres	Work to increase to increase the number of recyclable materials accepted at recycling centres and to reduce non-recyclable waste by promoting waste reduction measures and recycling.	31-Mar-2022	0%	No progress yet	
Infrastructure Health & wellbeing	ISDP 2.06	Implement deposit return scheme	Implement Deposit Return Scheme and Extended Producer Responsibility	31-Mar-2022	0%	No progress yet	



			schemes as they are introduced across Scotland				
Infrastructure Health & wellbeing	ISDP 2.07	Delivery of an operational Ness EFW Plant	Work with partners to ensure delivery of the Energy from Waste Plan in Aberdeen and reconfigure waste collection and disposal routes as required to access the plant	31-Mar-2022	50%	Build of the plant going well – due for completion by end of Oct 2022	
Infrastructure Health & wellbeing	ISDP 2.08	Review options and finalise arrangements for bulk waste treatment	Review options and finalise arrangements for bulky waste treatment in 2021/22.	31-Mar-2022	50%	In process	
Infrastructure Health & wellbeing	ISDP 2.09	Review options for further community engagement for LPAP	Review opportunities for further community engagement in delivery of the LPAP	31-Mar-2022	20%	Working with local community in Alford as a pilot project	
Infrastructure Economy & Enterprise	ISDP 2.10	Deliver heritage regeneration projects in Banff, Macduff, Peterhead and Fraserburgh	Deliver heritage regeneration projects in the towns of Banff, Macduff, Peterhead and Fraserburgh. Seek funding from the National Lottery Heritage Fund and from other external sources to support some of the projects identified.	31-Mar-2022	50%	<p>Work with the development of the Fraserburgh 2021 Regeneration Scheme has continued to progress well despite the pandemic. 2020 saw the opening of The Faithlie Centre in Saltoun Square and currently underway is the project to convert the former John Trail bookshop into an 11-bedroom boutique hotel and the neighbouring former Clydesdale Bank building into a restaurant and bar facility and additional rooms. A number of architecturally important Fraserburgh properties are also undergoing refurbishment with support from HLF/CARS and from the business and property owners.</p> <p>Peterhead NHLF Bid – The National Lottery Heritage Fund (NHLF) suspended submissions to their funding programme in 2020 to concentrate its resources on mitigating the impact of the Coronavirus pandemic on existing projects which has resulted in a twelve-month delay in progressing the bid for Peterhead. The priorities for receiving financial assistance through the Lottery have also changed with a focus on community engagement,</p>	




						<p>climate change and dealing with the social and economic fallout resulting from Covid 19. These changes of emphasis have resulted in the previous successful first round application being discounted. Council officers are now working to redraft and submit an amended expression of interest to align with the new focus of the NLHF.</p> <p>In 2020 the Bridge Street Public Realm Improvement Scheme in Banff received £709,030 from the Scottish Government Town Centre Regeneration Fund to transform Bridge Street. In November a contractor was appointed to take forward the works.</p> <p>The building was made wind and watertight over the winter of 2019/20. The start of restoration works was significantly delayed due to Covid. Costs and supply chain issues for materials resulted in higher tender prices. To overcome this some elements of the overall project were removed to ensure the restoration of the building could be focused on. Works have now started on site and it is anticipated that the project will be complete in Spring 2022.</p>	
Resilient communities Economy & enterprise	ISDP 2.11	Support the delivery of the 17 Community Place Plans	Support the development of the 17 Community Place Plans, covering the whole of Aberdeenshire. Use of Masterplans to promote development delivery	31-Mar-2022	0%	<p>The Scottish Government is currently consulting on emerging regulations for Local Place Plans. This consultation runs until the 25th of June 2021. Local Place Plans offer the opportunity for community led but collaborative approach to creating Local Plans. Improving community involvement in the planning system was a key aim of recent planning reform. Local Place Plans must support, rather than undermine the Local Development Plan which will continue to be the primary document against which planning applications will be determined.</p>	


						Within the Council a copy of the consultation document was circulated by the Delivery Team in Planning with a closing date for comments set for the 24 th of May 2021 to allow time for them to be compiled into a Council wide response ahead of ISC on the 17 th of June 2021.	
--	--	--	--	--	--	--	--

Priority	Action Code	Action Title	Description	Due Date	Progress	Note	Latest Status Update
Connectivity							
Infrastructure Health & Wellbeing Resilient communities	ISDP 3.1	Develop and deliver a programme of road maintenance and improvement works each year.	Develop and deliver a programme of road maintenance and improvement works each year.	31-Mar-2022	50%	<p>In November 2020 the Roads Asset Management Report was presented to ISV (item 7). This report summarised the status of the Council's roads and assets in terms of size, value and condition and presented a number of investment scenarios for the major road assets. The report warned that even pre-Covid spending levels would be insufficient to maintain all the infrastructure items in their current condition and that tough decisions would need to be made regarding prioritisation. In March as part of the budget setting process the Council agreed to put more money into the Infrastructure Fund to support a range of infrastructure projects including roads and bridges.</p> <p>Following the setting of the budget the programme of road maintenance works was approved by each Area Committee during April/May.</p> <p>In May a programme of surface dressing and a major effort to tackle potholes and other defects was started in villages, towns and rural communities across the area.</p>	

Infrastructure Health & Wellbeing Resilient communities	ISDP 3.02	Street lighting maintenance	Provide an efficient and effective street lighting repairs service.	31-Mar-2022	30%	During the Covid lock-down a decision was taken to reduce street lightening practices so that the teams would only attend emergency works such as exposed wires, hanging lanterns, road traffic accidents resulting in damaged and knocked down columns and where critical sections of lighting have failed. All other activities were stopped. This had a significant impact on performance and levels of backlog maintenance. As restrictions have eased the service has worked to reduce the backlogs and introduce more normal maintenance activities.	
Infrastructure Health & Wellbeing Resilient communities	ISDP 3.3	Upgrade Street Lighting	Continue the delivery of a six-year programme to upgrade traditional streetlights with LED lanterns.	31-Mar-2022	30%	Works to upgrade traditional street lighting to low energy LED units were suspended during the Coronavirus lockdown setting back the original programme by several months. Work is now on-going to complete the remainder of the programme.	
Infrastructure Health & Wellbeing Resilient communities	ISDP 3.04	Bridge maintenance works	Develop and deliver a programme of bridge works each year.	31-Mar-2022	50%	Given the limitations on the available budget for bridge maintenance IS in January 2021 (item 18) instructed that a formal policy be developed that links to the prioritisation model for bridge works. Consultations on development of this policy concluded in April with the draft policy to be reported to ISC for approval in May. The programme of bridge maintenance works was approved by each Area Committee during April/May following setting of the Council's budget.	
Infrastructure Health & Wellbeing Resilient communities	ISDP 3.05	Deliver an efficient and effective gritting service	In line with the Winter Maintenance Operational Plan deliver an efficient and effective gritting and snow clearing service during the winter months.	31-Mar-2022	50%	During the winter period the Council operated a fleet of 54 gritters, support vehicles and around 300 dedicated Roads and Landscape Services staff to keep the area running and ensure our residents and businesses could travel and operate as freely and safely as possible. The last winter was the worst for over a decade and it is forecast that roads will have	

						spent the full winter maintenance budget and the full reserve by the end of the season.	
Infrastructure Resilient communities	ISDP 3.06	Flood risk and coastal protection works	Develop and deliver a programme of flood risk and coastal protection works each year.	31-Mar-2022	50%	In late April/early May each Area Committee received a report setting out the Roads, Bridges, Harbours, Coast Protection and Flooding, Landscape and Transportation Works Programmes for their Area. The report explained that Revenue funding of £205,000 had been allocated to Flood Management for 2021-22, which was a significant reduction to previous years. The savings proposals that were agreed at Full Council on 17th March 2021, introduced a number of service reductions such as: - Reducing flood investigation works. - Stopping minor coastal works from revenue. - Stopping minor flood protection works from revenue. The remaining budget was therefore limited to routine maintenance, and specific actions identified in the Local Flood Risk Management Plan such as: - Inspection and assessment of bodies of water required under S18 of the Flood Risk Management (Scotland) Act 2009. - Clearance and Repair required under S59 of the Flood Risk Management (Scotland) Act 2009. - Flood Protection Studies and Surface Water Management Plans.	
Infrastructure Resilient communities	ISDP 3.07	Deliver actions in Flood Risk Management Plan 2016 - 2022	Local Flood Risk Management Plan 2016 - 2022 - work with partners to deliver the actions in the plan	31-Mar-2022	83%	Aberdeenshire Council has progressed five flood protection studies, as set out in the North East Local Flood Risk Management Plan 2016 - 2022. These will be considered during the National Prioritisation process by the Scottish Government, SEPA and COSLA for potential development in future cycles of the Flood Risk Management Act. Until this process is completed, no specific allocations for major flood protection schemes were made within this year's capital budget.	

Infrastructure Resilient communities	ISDP 3.08	Deliver Tay Estuary and Montrose Basin Local Flood Plan 2016 - 2022	Delivery of the Tay Estuary and Montrose Basin Local Flood Plan 2016- 2022 - work with the partners to implement the actions agreed in the plan for Aberdeenshire.	31-Mar-2022	83%	The Council continues to work with partners such as SEPA, Scottish Water and neighbouring councils to deliver outstanding actions in the plan.	
Infrastructure Economy & enterprise	ISDP 3.09	Enhanced DRT Project	Implement and evaluate Enhanced DRT Project to inform 'roll out' of the Clean Sheet Review of the supported bus network	31-Mar-2022	30%	<p>Between September and December 2020, the Passenger Transport Network MOWG met on 3 occasions to develop a revised approach to supported bus service delivery. At its meeting on the 2 December 2020 the MOWG agreed a revised approach for service delivery subject to the outcome of 2 proposed "enhanced" DRT pilot projects. In January 2021 ISC agree that a pilot DRT initiative be developed on the Deeside corridor and/or the Inverurie area, in order to evaluate the revised approach to supported bus service delivery (item 15). A positive business case could not be developed for the Deeside corridor at this time.</p> <p>Enhanced DRT software procured (Moovit). Contracts awarded to transport operators for operation of DRT services in pilot areas (Inverurie and Central Buchan).</p>	
Infrastructure Health & wellbeing	ISDP 3.10	Deliver actions in Local Transport strategy related to Active Travel	Deliver actions in the Local Transport Strategy (LTS) relating to active travel (walking, cycling etc) including the development of integrated Travel Town Masterplans for all relevant towns in Aberdeenshire.	31-Mar-2022	75%	<p>Integrated Travel Towns (ITTs) have been developed and implemented for Fraserburgh, Huntly, Ellon, Inverurie and Portlethen. Work to develop further ITTs is ongoing but has been affected by the resource demand to deliver the existing 5 ITT's.</p> <p>Progress on the actions in the LTS are reported to ISC every second cycle through the Strategic Transport Update Report which can found for previous meetings on the Committee Services Page.</p>	

						A review of the LTS is due to begin in summer 2021 and is linked to action ISDP 5.21	
Infrastructure Health & wellbeing	ISDP 3.11	Deliver road safety service	Provide a road safety service which includes implementing measures to promote road safety; undertake studies into collisions; taking measures to reduce and prevent accidents. Review existing strategy as required.	31-Mar-2022	50%	Road safety investigations were paused during the pandemic and are now restarting. A review of the Road Safety Plan following an update to the National Road Safety Framework is in progress. Consultation with Area Committees was completed during April May 2021 and an updated Road Safety Plan will now be presented to ISC for approval.	
Infrastructure Health & wellbeing	ISDP 3.12	Deliver A947 Route Implementation Strategy	Deliver the short/medium term actions within A947 Route Implementation Strategy.	31-Mar-2022	50%	Short- and medium-term objectives are complete or are ongoing. Longer term objectives have had no apparent delivery mechanism however recent funding opportunities have arisen and therefore a review and update of previous feasibility work is being undertaken to inform potential projects.	