

REPORT TO ABERDEENSHIRE INTEGRATION JOINT BOARD – 28 AUGUST 2019

CHIEF OFFICER'S UPDATE

NORTH CORRIDOR UPDATE

Aberdeenshire Health and Social Care and Aberdeen City Health and Social Care Partnerships continue to work together in developing Primary Health and Community Care Services to the populations residing in the communities of Bucksburn, Dyce, Balmedie, Blackburn and Newmachar which have historically had their primary care services delivered by City Practices.

Following a working group meeting held with Scottish Government representatives on 30 May 2019, they provided feedback and further guidance and we have now refreshed the initial agreement timeline. The final draft of this initial document will be presented to the NHSG Board in early October. The work will then progress to prepare an outline business case and, ultimately, the full business case.

Our teams are currently engaging with Healthcare Planners to determine clinical and operational requirements and we continue to develop service strategies and models of care moving forward and progress with discussions on elective care and treatment and diagnostic services.

Work has been ongoing with scoring potential site options however our main focus is to develop our models of care and ensure our Health and Social Care Teams across the areas are working jointly to assess and meet the needs of the residents across the North Corridor areas. Further workshops will be arranged over the coming months to build on this work to develop integrated models of care and progress developments through the Primary Care Improvement Plan. We will continue to liaise with community councils and elected members and engage with our communities, having an awareness and understanding of what matters to the residents accessing our services.

Community Health in Partnership (CHiP) Project update

IJB received a copy of the external evaluation of the CHiP project along with a report on the options for this service at the meeting on 27th February. From this meeting, it was agreed that a new grant agreement be put in place with AVA for a 6-month period for a reduced service model of 3 CHiP Officer posts plus the manager post. The focus of the work for the CHiP Officers would be the four areas identified in the external evaluation as the successes of the project. It was also agreed that taking account of the recommendations in the evaluation, the Health and Social Care Partnership should develop a service specification for delivery of a similar service and ask colleagues in social care procurement to progress the tendering for this. It was estimated that this activity would take a minimum of 6 months to progress. The Partnership would be able to determine the budget available for this service and the specifics of what is to be delivered.

A proposal for continuation of the service was received from AVA in March 2019. This proposal focused on an appropriate range of strategic objectives over the 6-month period from April to October 2019. The cost of the proposal was:

Costs for 6 months extension	
Direct employment costs	£64,500
Redundancy costs	£11,800
Staff travel	£7,300
Staff other	£500
CHiP general	£7,000
Contribution to o/head	£10,400
Total	£101,500

The proposal was approved by the Integrated Care Fund group and an action plan detailing the work to be undertaken during the six-month extension was submitted to the H&SC Partnership. As anticipated however with a short-term grant agreement, staff delivering the services started to look for other posts and although AVA was offered the opportunity to continue the service past the expiry date for the grant agreement, understandably AVA has decided that the service will end either on or prior to the expiry date and the staff will look for more permanent opportunities. The Partnership would however like to take this opportunity to recognise the role that the CHiP Officers and Manager have had in bringing a fresh perspective, assisting with achievement of the priorities and contribution to effective joint working.

Development of a service specification for a replacement service has not yet happened for several reasons:

- AVA submitted a proposal to the Integrated Care Fund for the enhancement of the existing Development Officer service requesting that a Direct Award be considered. From discussion with colleagues in social care procurement and the Chief Officer, a Direct Award could not be supported as there is no evidence that a replacement for the CHiP service could not be delivered by another organisation.
- Some of the work that was undertaken through the CHiP project has now been included in the Direct Award to AVA for their core Third Sector Interface (TSI) responsibilities including representation on the Strategic Planning Group, the Programme Boards and the Integrated Care Fund group.
- Given that the locality structure is now well developed and there are increased opportunities for the health and social care teams to work with local groups, there is an opportunity for the Partnership to review what is required going forward in terms of capacity building for the Third sector and local groups.
- There are also opportunities for the Health and Social Care Partnership to consider how existing partnerships such as Community Planning and individual Council services are already contributing to the development of community capacity

It is proposed that a report on the findings from the above and a recommended way forward be brought to the IJB in December.

Review of SAMH

The social work contracts team, supported by mental health practitioners, have begun a contract review of the mental health services commissioned from SAMH, a report will be available to the IJB in due course.

Update on appointment of representative carer on the IJB

Work is progressing with regards to the appointment of carer and public representation to both the Integration Joint Board and the Strategic Planning Group. In order to inform and support this process a meeting was recently held with representatives from carer support organisations and the third sector. As a result of this there will be wide promotion of the positions available and we will work with the third sector and communities, including community councils, to identify potential candidates. Those who express interest will have an opportunity for further discussion about the posts to ensure expectations from both sides are clear and then we will seek guidance from the IJB as to whether interviews are required based on the level of interest received.

We expect to have people in all positions by the end of the year, focusing on getting the recruitment right and finding the right people.

Delayed Discharge

The Integration Joint Board has, over its whole life-time, had a very active interest and key leadership role in the number of people who are a delayed discharge in hospital. The IJB has received regular reports detailing the improvement actions and cross-system improvement planning and levels of delays which are present within the system. Officers have always been clear that they would, in addition to the routine reports, report, by exception, ensuring that the IJB are always appropriately sighted on the delayed discharge issue.

The number of people delayed at the census point increased in July to 54 people from the June figure of 40. It is believed that this is a seasonal change and anticipate rapid improvement in the number of people delayed. Analysis by the team indicate that the main challenge is in securing care home placements. The team are exploring some 'best practice' from other areas following a webinar in August. The IJB will be kept fully informed of progress.

Grampian Wide Strategy Development

Work is underway across Grampian in order to develop strategies to ensure sustainable development around services for Mental Health & Learning Disability, Palliative & End of Life Care and Care of Older People.

The Mental Health & Learning Disability and Palliative & End of Life Care strategies are currently open for consultation and the partnership are encouraging contributions through our networks and partners. The Care of Older People consultation is due to open in September. A formal partnership response will be developed in response to each consultation and IJB members will have sight of these for comment before they are formally submitted.

Link for Mental Health & Learning Disability

http://www.nhsgrampian.org/nhsgrampian/InvolvingYou.jsp?pContentID=10231&p_applic=CCC

Link for Palliative & End of Life Care

<http://www.nhsgrampian.org/nhsgrampian/files/PEOLCFrameworkFinalDraftForConsultation.pdf>

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