

## REPORT TO COMMUNITIES COMMITTEE – 6<sup>th</sup> June 2019

### SCOTTISH FIRE AND RESCUE SERVICE – PERFORMANCE REPORT FOR 1<sup>st</sup> April 2018 TO 31<sup>st</sup> March 2019

#### 1 Recommendations

The Committee is recommended to:

- 1.1 **Acknowledge and discuss the attached performance report relating to year to date performance for 1<sup>st</sup> April 2018 to 31<sup>st</sup> March 2019 for Aberdeenshire area of the Scottish Fire and Rescue Service.**

#### 2 Background / Discussion

- 2.1 The main purpose of this report is to advise members how the Scottish Fire & Rescue Service is performing against key performance measures and associated targets, as set out in the Aberdeenshire Fire and Rescue Plan 2017-20 approved at the meeting of the Communities Committee on 9 December, 2017.
2. The performance reports (**Appendix 1**) provides those outcomes, as per Section 41H and 41K of the Police and Fire Reform (Scotland) Act 2012, applicable to the quarterly report on performance for The Aberdeenshire Council Area in the context of the Aberdeenshire Local Fire and Rescue Plan 2017-20.
  - Appendix 1 is a summary report of performance for the reporting period 1<sup>st</sup> April 2018 to 31<sup>st</sup> March 2019.
- 2.3 The performance monitoring report will provide a regular opportunity for elected members to maintain scrutiny of significant fire and rescue activities, in order to achieve good outcomes for the residents of Aberdeenshire.
- 2.4 In terms of the Police and Fire Reform (Scotland) Act 2012, it is worth noting the respective powers and duties that are relevant to the Committee's consideration of Fire and Rescue matters.

The Scottish Fire and Rescue Service must:

- involve each local authority in determining priorities and objectives;
- provide the local authority with information/reports relating to the carrying out of its functions in the local authority area;

- Designate an employee of SFRS as Local Senior Officer for each local authority area following consultation with the local authority.

The local authority may:

- monitor and provide feedback to SFRS on the manner in which it carries out its functions;
- Provide feedback by reference to any local fire and rescue plan in force in its area.

2.5 The Head of Finance and Monitoring Officer within Business Services have been consulted in the preparation of this report and their comments incorporated therein.

#### **4 Equalities, Staffing and Financial Implications**

4.1 An equality impact assessment is not required because this report is principally designed to advise members of the reporting template intended to measure the performance of the Fire & Rescue Service. There will be no differential impact, as a result of the report, on people with protected characteristics.

4.2 There are no staffing and financial implications

**Ritchie Johnson**  
**Director of Business Services**

Report prepared by Ian Findlay  
Local Senior Officer Aberdeenshire and Moray



**SCOTTISH FIRE AND RESCUE SERVICE  
ABERDEENSHIRE PERFORMANCE REPORT  
1st APRIL 2018 - 31st MARCH 2019**

**DISCLAIMER**

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

Please ensure any external partners in receipt of these reports are aware of this.

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## Introduction

Welcome to the Scottish Fire and Rescue Service Aberdeenshire Area performance report for the reporting period 1st April 2018 to 31st March 2019. The report is aligned to and reports on progress against the priorities set out in the Local Fire and Rescue Plan for Aberdeenshire 2017 – 2020.

The performance indicators within the report support the local priorities:

- Emergency Response and Community Resilience
- Unintentional Harm Home safety
- Deliberate Fire Setting
- Non Domestic Fire safety
- Non Fire emergencies
- Unwanted Fire Alarm Signals

Home Fire Safety Visits remain a key focus in our community safety activity to reduce accidental dwelling fires and casualties resulting from these. We continue to explore and develop partnerships throughout the area to identify those most vulnerable and/or at risk from fire and/or harm in the home. Through our contribution to Aberdeenshire Community Safety Hub and the Community Planning Partnership collectively we have raised awareness of our referral process and promote a better understanding of fire risk in the home. During this reporting period staff throughout Aberdeenshire have delivered 1582 Home Fire Safety Visits.

We continue as a National Service to run thematic campaigns one of the campaigns that was undertaken over the last year was 'Join Scotland's Fight Against Fire' this was a media campaign focusing on;

- Older People
- Cooking and Alcohol
- Smoking and Alcohol

In relation to Road Safety we worked with partners to deliver Safe Drive Stay Alive, this was the 14th Year of this initiative and it remains as impactful as ever.

Staying with Road Safety we invested in Virtual Reality Headsets to assist in delivering road safety messages. These have been used throughout the area in variety of settings from Station Open Days, Local Colleges, Workplaces and Schools and have proven a good tool for engaging people with road safety information.

We have successfully gained funding from 'Cash Back for Communities' to deliver two Fire Skills and Employability Award courses within Aberdeenshire. We are currently working with Partners in the Community Safety Partnership and Community Learning and Development on the final arrangements for these courses and look forward to delivering the first course in Peterhead during the next Quarter.

We have developed an initiative with Police Scotland and HMP Grampian 'Positive Lifestyles' our input on this initiative focuses on Home and Road Safety for prisoners coming up for early release and the objective of the initiative is to help re-integrate prisoners back into our communities.

The SFRS continues to invest in Aberdeenshire during this reporting period we have seen an increase in the establishment at Peterhead with an additional three firefighter posts created at the station to allow them to become self-sufficient. We have also seen the first of our Rural Full time posts come to Aberdeenshire this is a new post for the area and provides additional support for our Retained Duty System Stations. We look forward to seeing additional Rural Full Time Posts coming to the area over this coming year and the next.

Moving forward the SFRS launched a consultation on our Strategic Plan. The draft Strategic Plan proposes long term outcomes and a set of objectives for us to undertake between 2019 and 2022. Shaping our forward direction, the draft plan outlines how we propose to make a significant contribution to making people's lives in Scotland better and safer. The Strategic Plan went out for public consultation on Thursday 9th May 2019 for 10 weeks, and will then go to our Strategic Leadership Team and Board for post-consultation review before going to the Minister for Community Safety and Legal Affairs for approval in September 2019.

Locally staff remain fully committed to making Aberdeenshire a safer place to work, live and visit and during this period engagement sessions have taken place with all staff on Service Transformation and Redesign. Further engagement will continue with staff, communities, partners and elected members to ensure that everyone has the opportunity to help shape the Scottish Fire and Rescue Service of the future.

We measure how well we are meeting our priorities using 6 key indicators, depicted below

Key performance indicator	Apr to (& incl.) Mar					RAG rating
	2014/15	2015/16	2016/17	2017/18	2018/19	YTD
All accidental dwelling fires	191	180	170	163	161	●
All accidental dwelling fire casualties (fatal & non-fatal)	32	18	19	32	20	●
Special Service - All	452	541	443	425	427	▲
All deliberate fires	173	148	184	183	251	◆
Non domestic fires & secondary fires	329	267	352	321	427	◆
False Alarm - UFAs	514	572	592	638	652	▲

RAG rating - KEY		
◆	RED DIAMOND	10% higher than the previous YTD period, or local target not achieved.
▲	YELLOW TRIANGLE	Up to 9% higher than the previous YTD period, or local target not achieved.
●	GREEN CIRCLE	Equal to or improved upon the previous equivalent quarter (or YTD period), or local target achieved.

**Note**

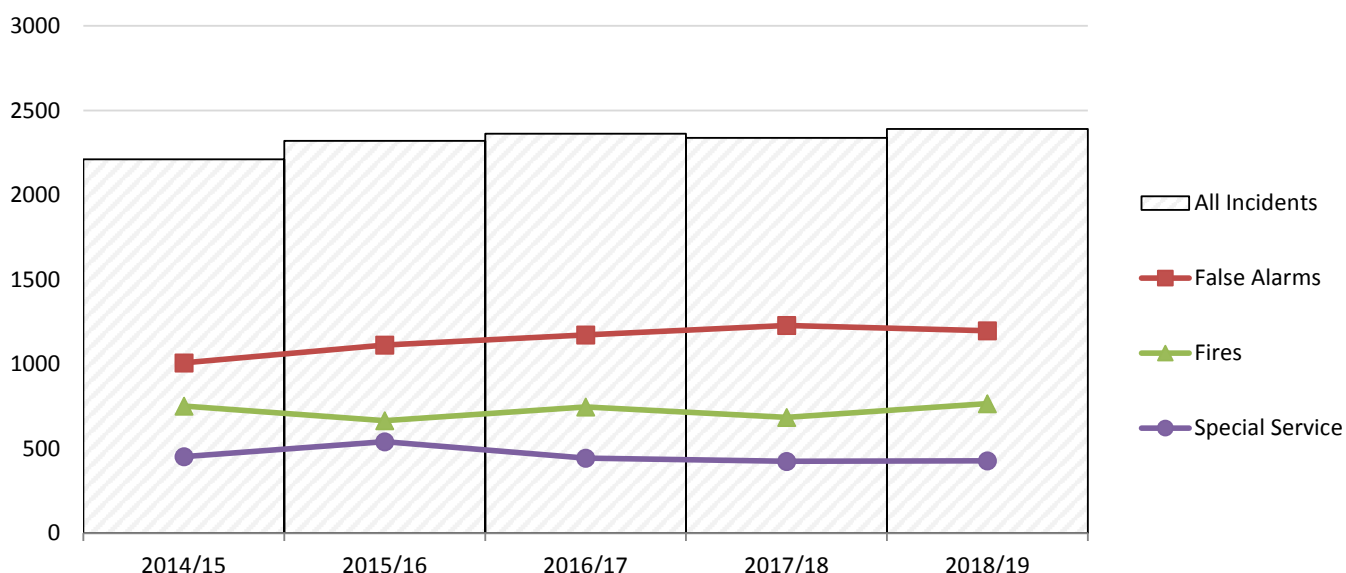
The table above shows area performance against our key indicators within the Local Fire Plan for Aberdeenshire. It is pleasing to note that when compared to both Scottish National Averages and North Service Delivery Area Averages, Aberdeenshire has fewer incidents across every performance indicator. We will however not become complacent and will continue working with Partners and Communities to drive these incidents down further.

**Incident Overview**

During this reporting period the Service responded to 2390 Incidents in Aberdeenshire. These can be further broken down into the following categories;

Fires 766 (32%)  
 Non Fire Emergencies 427 (18%)  
 False Alarms 1197 (50%)

The chart below illustrates incidents YTD attended within Aberdeenshire council over the last 5 fiscal years



**Progress on local fire & rescue plan priorities****Local Risk Management and Preparedness**

The SFRS has a statutory duty to reduce risks to our communities to make certain that they receive the best possible service. The management of risk within our communities means:

- Identifying the risks to the community which fall within the scope of responsibility of the SFRS.
- Undertaking a process to prioritise these risks.
- Ensuring that appropriate Local and National resource capability and trained Fire Service personnel are in place to address them.

Train our staff to deal with our local risks

All LSO based staff follow a comprehensive development and maintenance of skills program to ensure staff competence in a wide range of skills. This allows for us through a risk-based approach, to have the right people in the right place at the right time to deliver both emergency response and prevention activities across Aberdeenshire. Development of staff is supported both locally and nationally through our Training and Employee Development Department who deliver development inputs and also conduct quality assurance in relation to our local training and development plan. Staff also maintain their knowledge, skills and understanding of local risks through interpretation of robust Standard and Local Operating Procedures, Control Operating Procedures, General Information Notes and Technical Information Notes. During this period we have trained staff up to level two flood responder at an additional two stations within Aberdeenshire these are at Inverurie and Banchory.

Gather and analyse risk information

Risk information is provided for staff through our Mobile Data Terminals which are mounted on all front line appliances. These terminals provide crews with hazard and risk data pertaining to individual premises throughout Aberdeenshire and assist crews in dealing with incidents, safely, effectively and efficiently. Operational Staff within the area are currently carrying out inspections of premises to ensure that we have current risk information to support the safety of our fire crews, other emergency responders and our communities, they are being supported in doing this through a peripatetic team of risk inspectors who are deployed into the area to assist with data gathering.

Work with partners to mitigate risks

The area is committed to partnership working both in respect of emergency response and prevention and protection activities. In relation to emergency response local station managers contribute to event planning and organising multi-agency exercises to test site specific plans. During this reporting period and as part of Grampian Local Resilience Partnership SFRS staff participated in a multi-agency exercise at St Fergus Gas Terminal, Exercise Rouge Wave which tested Coastal Flooding response arrangements and various multi-pump exercises to test local response arrangements. In addition a number of Crash Live Events have been run throughout Aberdeenshire to promote road safety.

Deal with major events

We prepare for dealing with major events through our contribution to the Local Resilience Partnership. The Local Senior Officer represents the Service on the Local Resilience Partnership, with our Local Station Managers contributing to Local Working Groups alongside our Civil Contingencies Support Officer.

### Reduction of 'All accidental dwelling fires'

Accidental dwelling fires can have a significant negative impact upon both individuals, the wider community and are financially costly to house holders and housing providers in terms of repair and the reinstatement of homes. Key contributory risk factors include, lifestyle, independent living strategies, smoking, consumption of alcohol and prescribed and non-prescribed drugs. Individual capability and vulnerability, and aging demographics.

#### Results

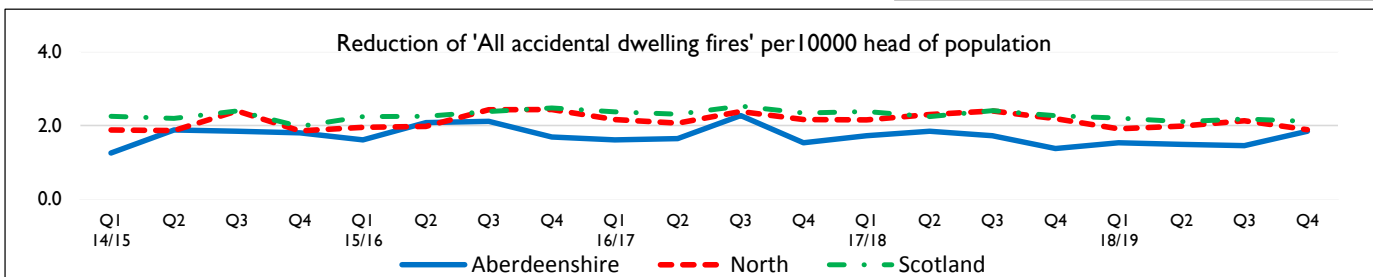
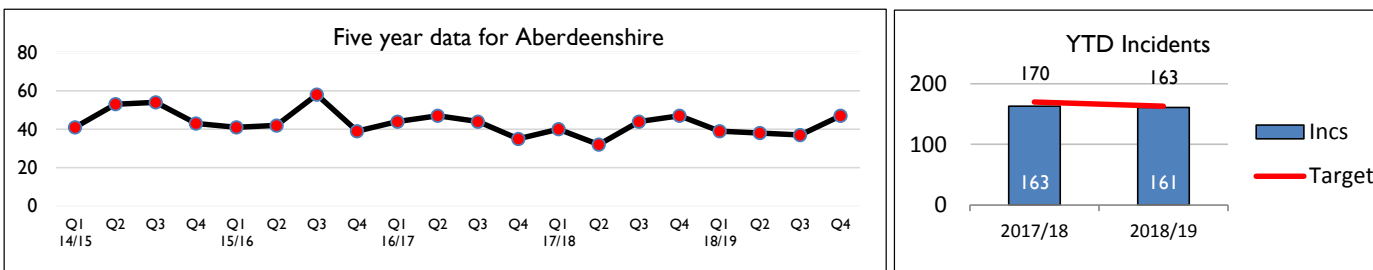
Results for this indicator shows that Aberdeenshire is below the average of accidental dwelling fires for the area when compared against both Scotland and the North Service Delivery Area. During this reporting period there were 161 Accidental Dwelling Fires compared to 163 for the same reporting period from the previous year (1%) reduction. Looking at this over the longer term when compared to the three year rolling average a 6% reduction has been achieved.

#### Reasons

Of the 161 fires that occurred 115 of these (71%) started in the kitchen . From the 161 incidents 108 of them required limited operational intervention from attending fire crews other than removing the item from the heat source or switching off the power supply and providing the occupiers with reassurance and Home Fire Safety Advice.

#### Actions

Throughout Aberdeenshire we continue to provide advice and guidance and promote Home Fire Safety Visits ensuring that these are targeted at the people most in need. Through Aberdeenshire Community Safety Hub we ensure information is shared among partners and that vulnerable people are identified and a partnership approach is adopted to meet their needs. We have recently formed a partnership with Scottish Gas Network to fit cooker gas shut off valves for vulnerable people to try and reduce the number of cooking related fires.



YTD ward ave. for Aberdeenshire - 8	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
Aberdeenshire	191	180	170	163	161	
Banff & District	7	9	11	2	18	
Troup	13	12	6	4	7	
Fraserburgh & District	15	13	8	24	10	
Central Buchan	7	11	4	5	5	
Peterhead North & Rattray	25	16	17	12	17	
Peterhead South & Cruden	5	10	10	13	11	
Turriff & District	18	11	6	8	14	
Mid Formartine	3	2	8	4	1	
Ellon & District	5	6	10	8	7	
West Garioch	9	8	11	6	11	
Inverurie & District	15	17	15	12	10	



YTD ward ave. for Aberdeenshire - 8	2014/15	2015/16	2016/17	2017/18	2018/19	
Aberdeenshire	191	180	170	163	161	
East Garioch	15	8	9	11	5	
Westhill & District	11	2	7	8	4	
Huntly, Strathbogie & Howe of Alford	13	17	13	5	7	
Aboyne, Upper Deeside & Donside	4	10	5	10	9	
Banchory & Mid Deeside	7	2	4	6	2	
North Kincardine	6	4	6	6	4	
Stonehaven & Lower Deeside	4	13	12	15	13	
Mearns	9	9	8	4	6	

**Reduction of 'All accidental dwelling fire casualties (fatal & non-fatal (incl. p/c's))'**

The reduction of fire casualties is clearly linked to our priority "Unintentional Harm and Home Safety". The reduction of fire fatalities and casualties is at the core of our preventative and early intervention activities carried out by SFRS in the Aberdeenshire area. Significant contributory factors associated with the number of fire casualties and fatalities include, lifestyle, independent living strategies, smoking, consumption of alcohol and prescribed and non-prescribed drugs, Individual capacity and vulnerability, and ageing demographics. We continue to work with partners through both the Community Planning Partnership and Community Safety Partnership to identify those most vulnerable from fire and to deliver appropriate interventions.

**Results**

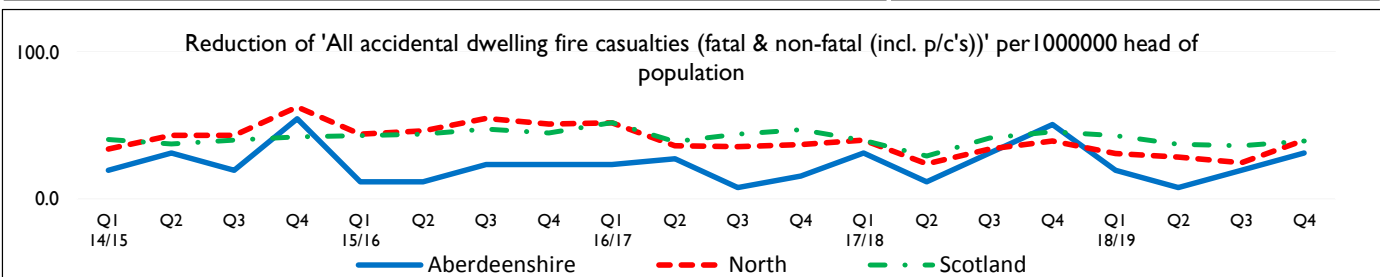
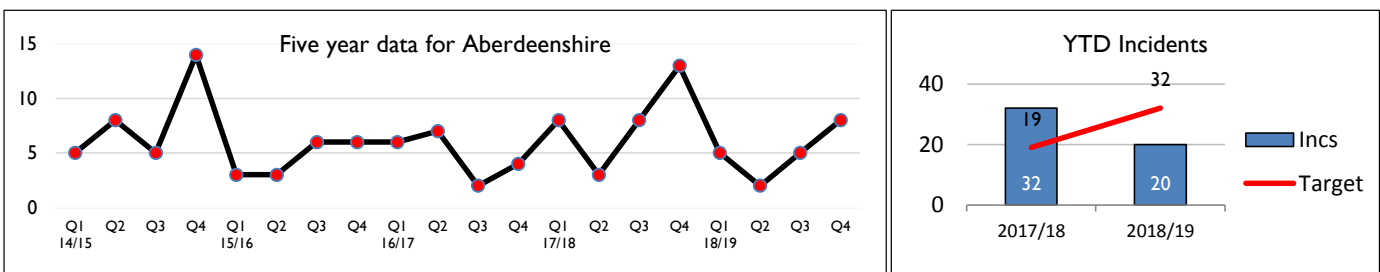
In relation to dwelling fire casualties we have seen a decrease from 32 to 20 (38%) for the same reporting period as last year. When compared to the three year rolling average we see an decrease from 23 to 20 (13%) decrease.

**Reasons**

Tragically there was 1 fatality as a result of an accidental dwelling fire during this period, as with all accidental dwelling fire fatalities the SFRS will undertake a Case Conference with partners to review the circumstances of this sad event and look at ways of reducing this type of incident going forward. Of the remaining 19 casualties 14 of these resulted from fires that originated in the Kitchen, after every accidental dwelling house fire the SFRS carry out a Post Domestic Incident Response to provide community reassurance and provide home safety advice.

**Actions**

Partnership working and the delivery of Home Fire Safety Visits to those identified as being most vulnerable are the key focus for us in reducing fire casualties and fatalities. In Aberdeenshire we continue to develop partnerships through the Community Safety Partnership and the Community Planning Partnership. Key partners in helping us reduce accidental dwelling fire casualties are housing providers, occupational therapists and home carers, we continue to work with these partners to keep a focus on fire risk in the home and our referral pathways for partners.



YTD ward ave. for Aberdeenshire - I	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
Aberdeenshire	32	18	19	32	20	
Banff & District	0	0	1	0	5	
Troup	7	0	2	1	1	
Fraserburgh & District	4	4	0	11	6	
Central Buchan	1	0	0	1	0	
Peterhead North & Rattray	8	1	2	0	1	
Peterhead South & Cruden	1	1	3	2	2	
Turriff & District	2	2	0	0	1	
Mid Formartine	4	0	0	1	0	
Ellon & District	1	0	1	2	1	
West Garioch	0	0	0	0	0	
Inverurie & District	0	0	2	2	1	

YTD ward ave. for Aberdeenshire - 1	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
Aberdeenshire	32	18	19	32	20	
East Garioch	0	0	0	1	0	
Westhill & District	2	0	1	1	0	
Huntly, Strathbogie & Howe of Alford	0	2	2	0	0	
Aboyne, Upper Deeside & Donside	1	0	1	1	0	
Banchory & Mid Deeside	1	0	0	0	0	
North Kincardine	0	1	0	1	0	
Stonehaven & Lower Deeside	0	6	4	7	0	
Mearns	0	1	0	1	2	

### Reduction of 'Special Service - All'

A core part of SFRS activity locally is responding to Non Fire Emergencies such as road traffic collisions (RTCs), other rescue situations and flooding. Firefighters are trained to a high standard and have at their disposal the most modern equipment for extracting people in rescue situations and administering first aid to casualties. As well as our operational response we are actively involved in preventing accidents from occurring through our work with the Aberdeenshire Community Planning Partnership and Aberdeenshire Community Safety Partnership.

#### Results

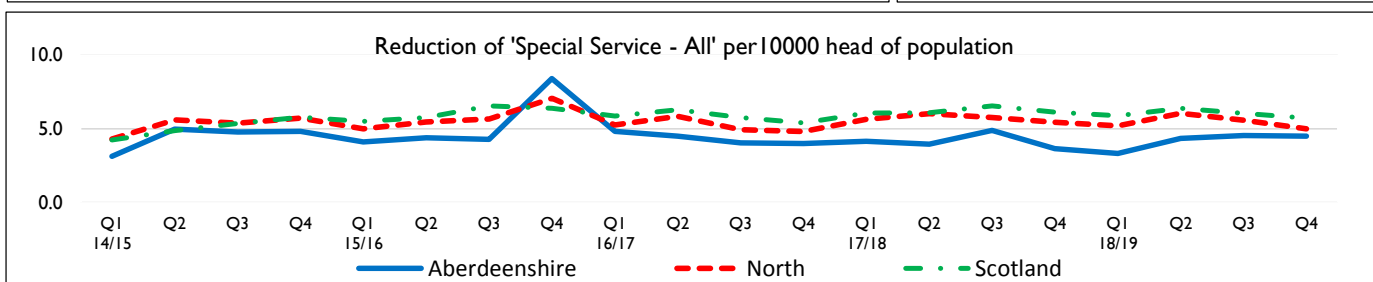
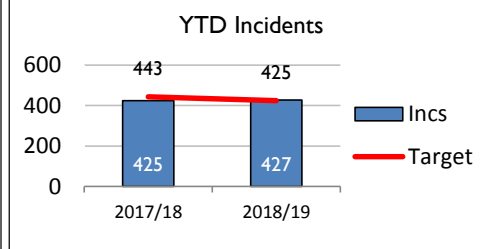
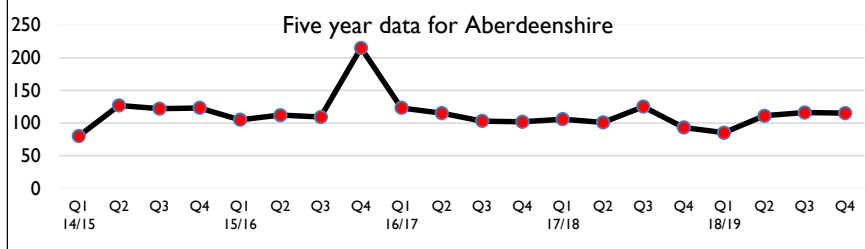
Special Service Incidents have shown a very slight increase from 425 to 427 when compared to the previous year. Looking over the longer term when compared to the 3 year rolling average we've seen a reduction from 469 to 427 incidents (9% reduction). The most common form of Non Fire Emergencies attended by the service are Road Traffic Collisions (RTC's) with the service attending 165 of these over the reporting period. In relation to non-fatal casualties from RTC's we have seen a reduction from 154 to 136 (12% reduction) when compared to the 3 year rolling average. In relation to fatal casualties from RTC's we have seen a reduction from 9 to 5 (44% reduction) over the same period.

#### Reasons

There are various reasons for Road Traffic Collisions, including not driving to the road conditions, excessive speed, driving under the influence of drink or drugs, being distracted whilst driving and poorly maintained vehicles. We continue to work with partners through the Community Planning and Community Safety Partnerships to reduce the number of Road Traffic Collisions on our Roads.

#### Actions

We continue working with partners through the Community Planning and Community Safety Partnerships to reduce the number of casualties on our roads as this is the area where most of our special service activity arises and where we can make most impact. Recent examples of this is our continued support of Safe Drive Stay Alive and our work with local businesses to promote road safety. In addition to this we are working with partner agencies at both a local and national level to share knowledge and experience to reduce Non Fire Emergencies.



YTD ward ave. for Aberdeenshire - 22	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
Aberdeenshire	452	541	443	425	427	
Banff & District	20	14	27	37	30	
Troup	12	24	18	31	15	
Fraserburgh & District	31	34	27	24	28	
Central Buchan	84	70	54	33	51	
Peterhead North & Rattray	36	40	32	39	46	
Peterhead South & Cruden	17	16	14	16	23	
Turriff & District	16	22	30	14	14	
Mid Formartine	27	18	24	20	17	
Ellon & District	18	25	22	12	24	
West Garioch	14	26	17	15	10	
Inverurie & District	9	25	23	14	12	

YTD ward ave. for Aberdeenshire - 22	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
Aberdeenshire	452	541	443	425	427	
East Garioch	13	28	15	15	20	
Westhill & District	25	16	12	19	10	
Huntly, Strathbogie & Howe of Alford	28	27	24	22	19	
Aboyne, Upper Deeside & Donside	18	61	28	24	26	
Banchory & Mid Deeside	14	21	8	17	15	
North Kincardine	24	23	21	19	17	
Stonehaven & Lower Deeside	27	23	33	25	26	
Mearns	19	28	14	29	24	

### Reduction of 'All deliberate fires'

In Aberdeenshire, evidence reflects that deliberate fires are a problem in specific areas that can be linked to anti-social behaviour. Partnership working is key to reducing this type of incident and with the assistance of partners and communities we will target resources to areas that are identified as having a higher number of deliberate fires or Anti-social behaviour.

#### Results

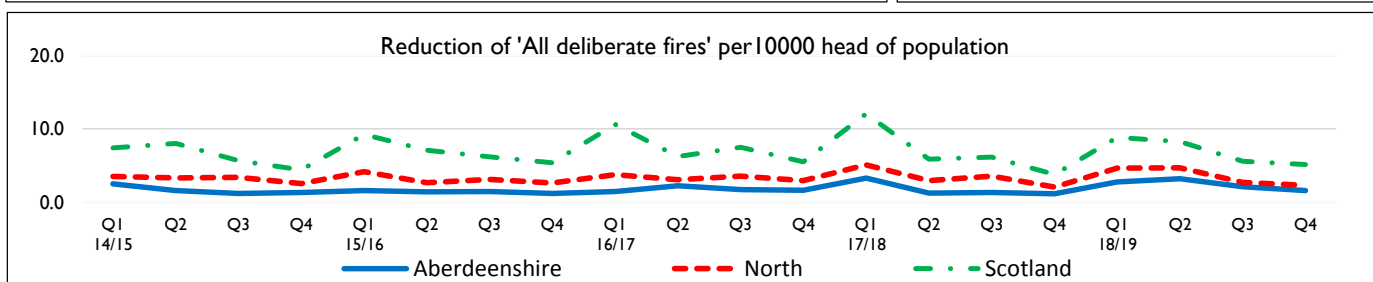
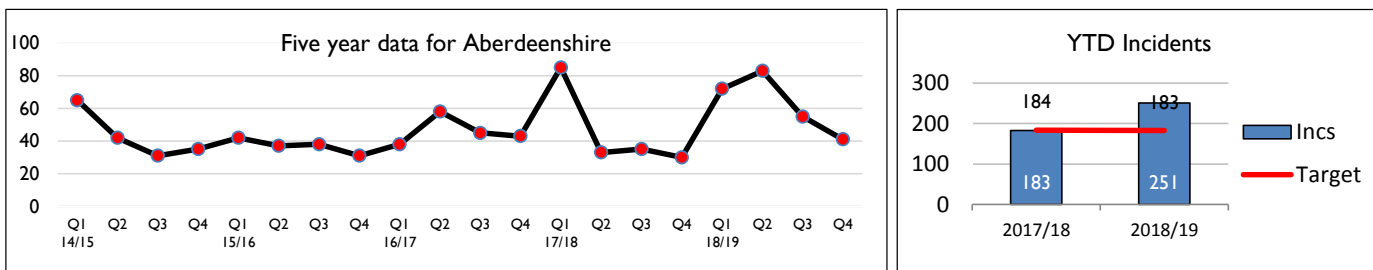
Results for this indicator show that we are below the average number of deliberate fires in the area when compared against both Scotland and the North Service Delivery Area. We have seen an increase from 183 to 251 (37%) in deliberate fires when compared to the same reporting period for the previous year. Looking over the longer term when compared to the 3 year rolling average we have seen an increase in deliberate fires from 172 to 251 (46% increase)

#### Reasons

Deliberate fires can be split into two different categories these are Deliberate Primary and Deliberate Secondary Fires. During this period 187 of the 251 Deliberate Fires that occurred were Secondary fires these are fires involving grassland and refuse. The remaining 64 fires that occurred were Primary fires and these included 19 Fires at HMP Grampian, 10 Woodland Fires, 6 Car Fires, 5 Outdoor Structures with the remainder of the incidents occurring in isolated circumstances over a broad range of property types.

#### Actions

Partnership working is key to reducing deliberate fires and we achieve this through the Aberdeenshire Community Safety Hub and Local Community Planning Groups. As part of our Thematic Action Plans we focus on deliberate fires and carry out interventions in identified problem areas. We use both traditional and social media to highlight the hazards and consequences of deliberate fires and use our Firesetters intervention program to carry out engagement activity with youths that have been identified as being involved in Deliberate Fires. We have secured funding from Cash Back for Communities to run 2 Fire Skills Programs in the area.



YTD ward ave. for Aberdeenshire - 13	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
Aberdeenshire	173	148	184	183	251	
Banff & District	8	7	10	11	18	
Troup	8	5	3	10	18	
Fraserburgh & District	24	15	34	20	22	
Central Buchan	10	10	11	5	11	
Peterhead North & Rattray	39	25	27	35	31	
Peterhead South & Cruden	17	19	13	18	28	
Turriff & District	2	6	6	7	13	
Mid Formartine	9	8	4	8	7	
Ellon & District	5	8	5	8	9	
West Garioch	5	3	6	4	8	
Inverurie & District	8	4	8	12	9	

YTD ward ave. for Aberdeenshire - 13	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
Aberdeenshire	173	148	184	183	251	
East Garioch	12	9	4	6	10	
Westhill & District	3	2	1	3	9	
Huntly, Strathbogie & Howe of Alford	6	9	8	7	14	
Aboyne, Upper Deeside & Donside	1	2	3	1	9	
Banchory & Mid Deeside	0	2	6	4	8	
North Kincardine	6	7	7	7	10	
Stonehaven & Lower Deeside	6	6	20	8	9	
Mearns	4	1	8	9	8	

### Reduction of 'Non domestic fires & secondary fires'

This priority concentrates on buildings that are not domestic premises and incidents that involve Grass and Refuse. Again partnership working is key to reducing this type of incident and we work with building occupiers and owners through our Legislative Fire Safety Enforcement Officers to reduce fires in non-domestic properties. The other aspect to this priority is reducing Secondary Fires and we work with partners and communities to achieve this.

#### Results

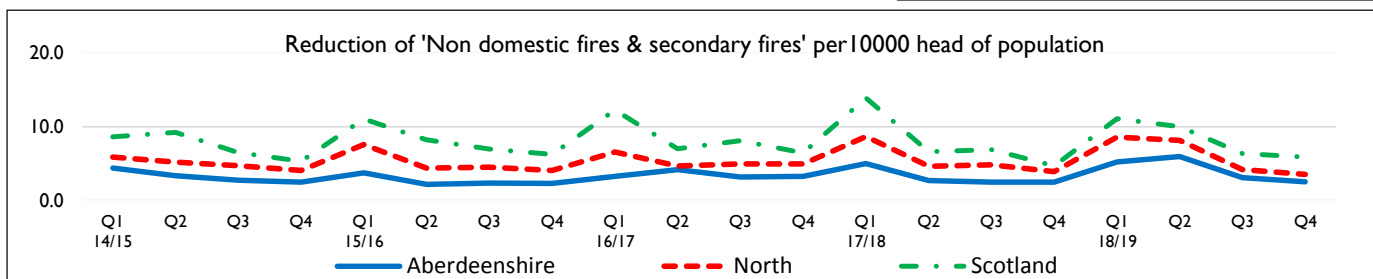
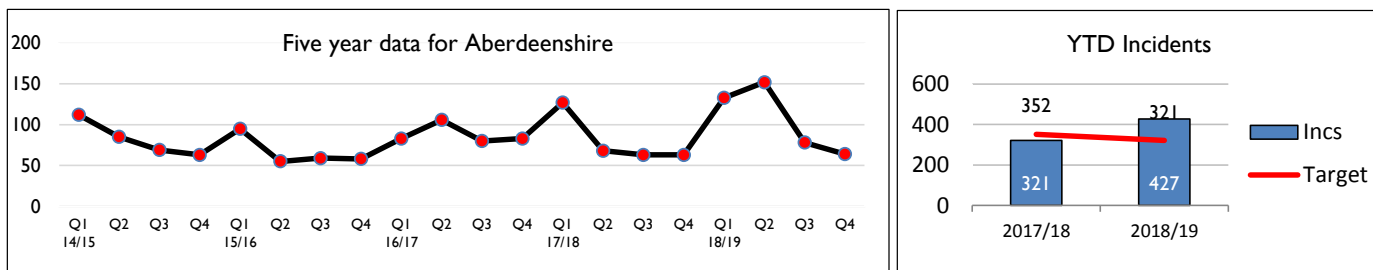
This priority is split into two incident types these are Non-Domestic Fires and Secondary Fires. Looking at Non-Domestic Fires first we seen an increase in this type of incident from 92 to 101 (10%) when compared to the three year rolling average. In relation to Secondary Fires these are further split into two categories, Deliberate Secondary Fires and Accidental Secondary Fires. Looking at Deliberate Secondary Fires we've seen an increase from 118 to 187 (58%) when compared to the three year rolling average. Looking at Accidental Secondary Fires over the same period we have seen an increase from 103 to 141 (37%).

#### Reasons

In relation to Non-domestic fires there are a variety of reasons for these and our Fire Safety Enforcement Officers follow up every Non-domestic fire with either a post fire audit or contact with the occupiers to provide advice and guidance. The main cause of accidental secondary fires is carelessly discarded smokers materials and we continue to provide safety messages around this through both traditional and social media. With regards to deliberate secondary fires these fires mainly occur in grassland and refuse and we work with partners and communities in identified areas to carryout youth engagement and reduce these types of incidents.

#### Actions

The SFRS continues to engage with business owners through our fire safety enforcement program, where we provide advice and guidance on how to prevent both accidental and deliberate fires in Non-Domestic Buildings. In relation to accidental secondary fires we promote the proper disposal of smoking materials through both traditional and social media. For deliberate secondary fires we work with our partners in the Aberdeenshire Community Safety Hub and Education to highlight the dangers and consequences of deliberate fireraising.



YTD ward ave. for Aberdeenshire - 22	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
Aberdeenshire	329	267	352	321	427	
Banff & District	13	10	16	21	26	
Troup	15	6	15	11	25	
Fraserburgh & District	32	18	51	27	36	
Central Buchan	14	15	11	12	12	
Peterhead North & Rattray	55	27	37	45	41	
Peterhead South & Cruden	24	21	21	32	29	
Turriff & District	14	8	12	11	22	
Mid Formartine	20	17	15	13	25	
Ellon & District	14	9	14	12	20	
West Garioch	7	11	10	10	18	
Inverurie & District	12	10	11	15	15	



YTD ward ave. for Aberdeenshire - 22	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
Aberdeenshire	329	267	352	321	427	
East Garioch	16	15	11	13	22	
Westhill & District	9	12	10	5	17	
Huntly, Strathbogie & Howe of Alford	18	24	16	16	23	
Aboyne, Upper Deeside & Donside	11	9	19	17	28	
Banchory & Mid Deeside	10	12	18	10	24	
North Kincardine	14	17	10	18	18	
Stonehaven & Lower Deeside	11	18	35	18	14	
Mearns	20	8	20	15	12	

### Reduction of 'False Alarm - UFAs'

The SFRS's aim is to reduce the impact of Unwanted Fire Alarm Signals (UFAS) generated by automatic detection systems on service delivery, business and commerce. By doing this we aim to improve the safety of Aberdeenshire communities by ensuring that our service is more readily available for genuine emergencies. UFAS is defined as a signal transmitted by an Automatic Fire Detection (AFD) system reporting a fire where, upon arrival of the fire service it is found that a fire has not occurred. UFAS are entirely avoidable through good system design, management practice, procedure, maintenance and the appropriate use of space within buildings.

#### Results

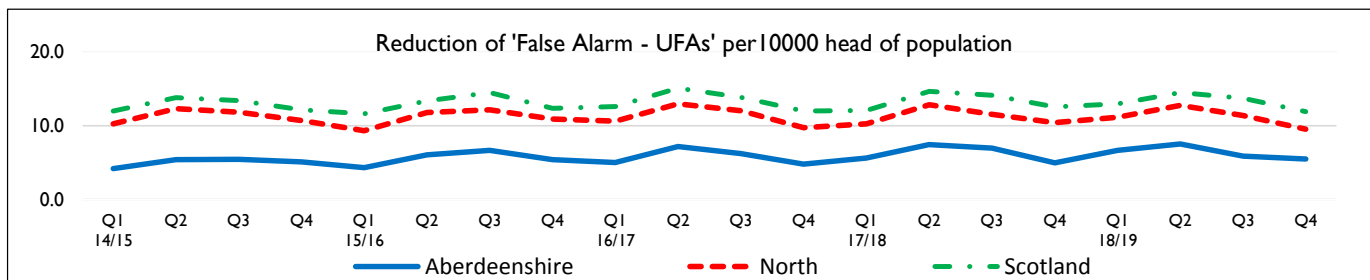
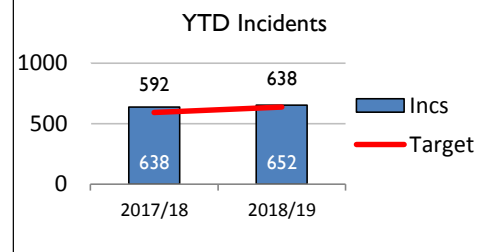
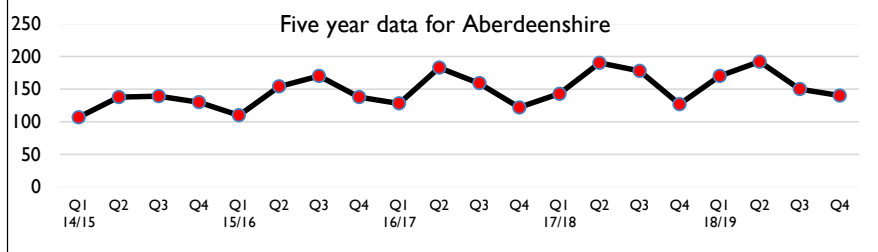
In relation to UFAS we have seen an increase from 638 to 652 (2%) increase for this type of incident compared to the previous year. Looking over the longer term, when compared to the 3 year rolling average we have seen a increase from 601 to 652 (8% increase). When compared to both the national and north service delivery area average it can be seen that the area are attending less UFAS incidents and we will continue working with owners and occupiers to reduce attendances to this incident type.

#### Reasons

The reasons for unwanted fire alarm signals are wide reaching and include, poor system design, poor maintenance and poor management practices. Both our operational crews and fire safety enforcement officers are working with occupiers and providing advice and guidance to reduce this type of incident.

#### Actions

All operational crews have received training and provide advice to occupiers each and every time that they attend a UFAS incident. Fire safety enforcement officers are monitoring premises which are approaching the prescribed intervention stages within our UFAS reduction policy with the aim of reducing UFAS calls before they reach these stages. In addition, an appliance reduction matrix has been developed which will allow the LSO to review the number of appliances mobilised on "blue light journeys" to low risk non-sleeping risk premises.



YTD ward ave. for Aberdeenshire - 34	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
Aberdeenshire	514	572	592	638	652	
Banff & District	21	16	33	48	35	
Troup	7	4	5	14	10	
Fraserburgh & District	41	39	58	70	79	
Central Buchan	11	11	16	10	13	
Peterhead North & Rattray	36	55	71	40	67	
Peterhead South & Cruden	25	50	43	41	33	
Turriff & District	37	17	16	9	20	
Mid Formartine	16	24	20	25	20	
Ellon & District	19	32	29	24	34	
West Garioch	9	19	12	20	30	
Inverurie & District	13	22	19	32	31	

YTD ward ave. for Aberdeenshire - 34	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
Aberdeenshire	514	572	592	638	652	
East Garioch	21	32	22	18	23	
Westhill & District	46	71	68	73	62	
Huntly, Strathbogie & Howe of Alford	24	23	28	41	36	
Aboyne, Upper Deeside & Donside	51	34	53	51	43	
Banchory & Mid Deeside	23	15	15	21	15	
North Kincardine	49	53	41	45	44	
Stonehaven & Lower Deeside	40	36	20	32	24	
Mearns	25	19	23	24	33	

