



**REPORT TO BANFF & BUCHAN COMMITTEE – 14 NOVEMBER 2017**

**EDUCATION AND CHILDREN'S SERVICE QUARTERLY PERFORMANCE EXCEPTION REPORTING APRIL – JUNE 2017, (ABERDEENSHIRE PERFORMS)**

**1 Recommendations**

The committee is recommended to:

- 1.1 Acknowledge the performance achieved April – June 2017 referred to in paragraphs 2.4 to 2.8;
- 1.2 Consider those measures where performance is below expectations April – June 2017; referred to in paragraphs 2.6 to 2.8;
- 1.3 Note the publication of the complete April – June 2017 Performance Report on Ward Pages; and
- 1.4 Instruct the Director of Education and Children's Services to continue to report, by exception, to committee quarterly performance measures against Service objectives.

**2 Background / Discussion**

- 2.1 The purpose of this report is to advise Committee of how the Service is performing against key performance measures and associated targets as set out in the Education & Children's Services (ECS) Service Plan, approved by the Education & Children's Services Committee on 23 March 2017.
- 2.2 Given this is a transition year for the Council priorities, and with ECS taking the opportunity to revisit service planning processes, this year's Service Plan is a holding one. The performance measures have been reduced in number to reflect this, with the intention of developing a more meaningful set of performance measures for the 2018-2021 ECS Service Plan.
- 2.3 The performance measures are linked to the service's priorities. The quarterly performance monitoring report provides regular opportunity for elected members to maintain scrutiny of significant activities in order to achieve good outcomes for the residents of Aberdeenshire.
- 2.4 The performance during the first quarter of 2017/18 across *Aberdeenshire* can be summarised as follows:

<b>Key Service Objectives</b>	<b>Overall Assessment</b>
To improve learning outcomes for all	Performance level broadly maintained.
To reduce inequalities in outcomes for children, young people and families	Performance showing sustained improvement.
To support the development of sustainable communities	Performance level remains above target.
To nurture a culture which supports our staff to deliver high quality, efficient and responsive services	Improved overall satisfaction level ratings contribute to a stronger overall performance this quarter.

2.5 There are a total of 10 combined Aberdeenshire and Banff & Buchan measures this quarter evidencing performance against the key service objectives. All 10 measures (100%) are on target (green) – therefore there is no appendix to this report highlighting exceptions this quarter. However, a comprehensive performance monitoring report for the period April – June 2017 is available on Ward Pages.

2.6 The following aspects of performance across *Aberdeenshire* are highlighted for quarter one 2017/18. Further additional details about each are provided within the commentary section of the full report:

**Measures where performance is not on target or below expectations**

2.7.1 There were no measures performing below target or expectations during quarter one 2017/18.

**Measures where status has improved to “green” or is notably improving**  
(See full report for details):

2.7.2 Percentage of adults achieving outcomes (PI 2.4a)

2.7.3 Percentage satisfaction with Local Schools (PI 4.4a)

2.7.4 Percentage satisfaction with Libraries (PI 4.4b)

2.7.5 Percentage satisfaction with Museums and Galleries (PI 4.4c)

2.7.6 Percentage satisfaction with Leisure Facilities (PI 4.4d)

2.8 The following aspects of performance across *Banff & Buchan* are highlighted for quarter one 2017/18. Further additional details about each are provided within the commentary section of the full report.

**Measures where performance is not on target or below expectations**

2.8.1 There were no measures performing below target or expectations during quarter one 2017/18.

**Measures where status has improved to “green” or is notably improving**  
(See full report for details):

2.8.2 Percentage of adults achieving outcomes (PI 2.4a B&B)

2.9 The Head of Finance and Monitoring Officer within Business Services have been consulted in the preparation of this report and had no comment to make, and are satisfied that the report complies with the Scheme of Governance and relevant legislation.

**3 Scheme of Governance**

3.1 The Committee is able to take a decision on this item in terms of Section B.1.2 of the List of Committee Powers in Part 2A of the Scheme of Governance as it relates to considering, commenting on, and making recommendations on any matter or policy which impacts their Area.

## 4 Implications and Risk

- 4.1 An equality impact assessment is not required because the report is to inform committee on performance and does not have a differential impact on any of the protected characteristics.
- 4.2 There are no staffing and financial implications arising from this report but trends are used to inform improvement activity and future budget planning.
- 4.3 The following Risks have been identified as relevant to this matter on a Corporate Level
- *Business & Organisational Transformation* – monitoring the performance indicators linked to the service plan along with the project management approach will mitigate this risk
  - *Reputation Management* – monitoring of the performance indicators linked to the service plan along with our internal policies and procedures mitigate this risk

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Date: 26 September 2017

