Aberdeenshire
C O U N C I L   **A**   **Business Services**

REPORT TO COMMUNITIES COMMITTEE – 7 SEPTEMBER 2017

POLICE SCOTLAND - PERFORMANCE MONITORING AND OPERATIONAL UPDATE

1   Recommendations

The Committee is recommended to:

1.1   Acknowledge the attached performance monitoring information relating to the Aberdeenshire component of the North East Division of Police Scotland, and;

1.2   Request the Divisional Commander to continue to report to Committee quarterly on performance measures against service objectives.

2   Background / Discussion

2.1   A main purpose of this report is to advise members of how the police service is performing against key performance measures and associated targets, as set out in the Aberdeenshire Police Plan approved at the meeting of the Communities' Services Committee.

2.2   The performance monitoring report will provide a regular opportunity for elected members to maintain scrutiny of significant police activities, in order to achieve good outcomes for the residents of Aberdeenshire.

2.3   In terms of the Police and Fire Reform (Scotland) Act 2012, it is worth noting the respective powers and duties that are relevant to the Committee's consideration of police matters.

The Chief Constable is responsible for:
- policing of Scotland and must account to the Scottish Police Authority
- ensuring adequate arrangements are in place for the policing of each local authority area
- designating a constable as Divisional Commander after consultation with the local authority

The Divisional Commander is responsible for:
- involving the local authority in setting of priorities and objectives for policing of its area
- providing to the local authority information it may reasonably require
- preparing and submitting a local police plan to their local authority for approval and, if approved, publishing the local police plan
- preparing and submitting replacement plan to the local authority for approval following a review (local police plans must be reviewed at least once every 3 years)

The local authority may:
- monitor and provide feedback to the Divisional Commander on policing of its area
- specify policing measures it wishes the Divisional Commander to include in a local policing plan

2.4 The Head of Finance and Monitoring Officer within Business Services have been consulted in the preparation of this report and their comments are incorporated within the report and are satisfied that the report complies with the Scheme of Governance and relevant legislation.

3. Scheme of Governance

3.1 The Committee is able to consider/comment on this item in terms of Section D.1.1 of the List of Committee Powers in Part 2A of the Scheme of Governance as it relates to matters concerning Police Scotland.

4 Equalities, Staffing, Financial and Risk Implications

4.1 An equality impact assessment is not required because this report is principally designed to advise members of the performance of the police service for the relevant quarter. There will be no differential impact, as a result of the report, on people with protected characteristics.

4.2 There are no specific staffing or financial implications arising from this report.

4.3 There are no Risks directly identified in respect of this matter in terms of the Corporate and Directorate Risk Registers as the Committee is monitoring the performance of the Scottish Fire and Rescue Service as required under the Police and Fire Reform (Scotland) Act 2012 however links to the Corporate Risk of Working with Other Organisations.

Richie Johnson
Director of Business Services

Report prepared by Chief Superintendent Campbell Thomson
Date 25/08/2017

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Communities Committee

North East Division Aberdeenshire

April 2017- June 2017

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Introduction

I present the Police and Fire and Rescue Services Committee Report on behalf of Police Scotland, North East Division. This report provides a detailed account of Police Performance in Aberdeenshire in support of agreed priorities, both local and national, for a three month period during Quarter 1, 1 April to 30 June 2017.

During the review period the number of serving Officers now stationed across North East Division has continued to increase and is now at the highest level for many years.

The significant detection rate for Violent Crimes provides a clear statement in terms of the Divisions resolve to tackle Violent Crime in all forms, confirming if you commit an act of violence, you will be caught and you will be held accountable for your actions.

Acquisitive Crimes such as Housebreaking, Thefts from Vehicles and other crimes have reduced by almost half across Aberdeenshire. In addition crimes of a sexual nature have reduced by nearly a third during Quarter 1 of 2016-17. That said we can never be complacent and must continue to focus on these priorities.

Officers have increased the number of drugs seizures by robustly targeting criminals and gangs operating across Aberdeenshire and elsewhere and as such the number of offenders arrested and dealt with has increased.

The recently published Aberdeenshire Local Policing Plan (2017-20) sets our priorities for the future and is aligned to the proposals for the Local Outcome Improvement Plan.

This Performance Report reflects the continued positive ongoing work within Aberdeenshire and again I would commend the work of Chief Inspectors Neil McDonald (North Aberdeenshire) and Murray Main (Aberdeenshire South) and their teams. However this would not be possible without the excellent support of partners and communities themselves.

Regards

Campbell Thomson
Chief Superintendent
North East Division
Police Scotland

Staffing

	Authorised Establishment	Current	Difference
Police Officers[1]	1115	1145.06	+30.06
	Jun 2017	Jun 2016	Difference
Police Staff[1]	136 (121.22)	139 (124.29FTE)	-3 (3.07FTE)

[1] North East Division (Aberdeenshire, Moray and Aberdeen City) Full Time Equivalent (FTE)

The number of serving Officers now stationed across North East Division has continued to increase during the reporting period and is now at the highest level for many years. This has not only strengthened the Divisions overall position at a time of increased levels of demand, it has also allowed us to refresh our strategies in terms of supporting Officers looking to transfer to other areas of policing within the organisation and balance the welfare and career aspirations of staff, with maintaining and improving service delivery. This process will see our establishment return to authorised levels in the coming months.

Between April and June 2017, North East Division recruited **39** Officers. This level of recruitment is projected to reduce slightly for the remainder of this calendar year as our recruitment reaches its target level.

During this period, **16** Officers have been recruited for posts within Aberdeenshire, **10** in the north and **6** in the south.

In September 2017, a further **33** new Probationary Constables are due to start and work is ongoing in terms of allocation across the Division. It is anticipated Aberdeenshire will benefit from a percentage of these new recruits.

The recruitment of Police Support Staff posts in several locations across Aberdeenshire is ongoing and will result in an imminent return to the approved establishment number.

In addition to our new recruits, our frontline is supported by **50** active Special Constables. We also have **3** new Special Constables shortly joining Community Policing Teams in Aberdeenshire.

It is worthy of note, North East Division continues to benefit from extremely low levels of absence. The Division consistently reports the lowest levels of absence across the Force.

Complaints About the Police

Indicator	5 Year Average	Apr 2017 - Jun 2017	Apr 2016 - Jun 2016	Difference
Overall Satisfaction of How Police Dealt With Your incident [2]	N/A	80.2%	86.9%	
Complaints Received About The Police	N/A	51	34	+17
Number of Complaints Per 10,000 Police Incidents	N/A	36.8	28.5	+8.3
On Duty Allegations Raised	N/A	50	42	+8
Off Duty Allegations Raised	N/A	0	0	0
Quality of Service Allegations	N/A	8	14	-6
Total Allegations	N/A	58	56	+2

[2] North East Division (Aberdeenshire, Moray, and Aberdeen City)

Our communities continue to report very high levels of satisfaction with the wide variety of services we deliver across the North East. We continue to work hard to meet and exceed the expectations of individuals and partners who have cause to contact the Police Service of Scotland for guidance, assistance or support.

The overall satisfaction rate for how Police dealt with an incident currently rests at **80.2%**. While this represents a slight reduction on the same period last year, it provides overall reassurances in terms of the quality being maintained.

We work closely with colleagues in specialist roles located or supporting the North East including Command and Control, Roads Policing, Criminal Investigation and Operational Support to create opportunities for engagement, support and learning in order to build and improve the services provided.

In Quarter 1, Officers across Aberdeenshire attended almost **14,000** incidents during which time **51** complaints were received. This equates to a small number new complaints (**17**) received each month or **36.8** complaints per **10,000** Police Incidents.

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Antisocial Behaviour, Violence and Disorder

Indicator	5 Year Average	Apr 2017 - Jun 2017	Apr 2016 - Jun 2016	Difference	% Change 2017 v 5 Year Av
Serious Assault - Recorded[3]		21	32		
Serious Assault - Detection Rate		85.7%	100.0%		
Common Assault - Recorded	496.8	482	442	-14.8	-3.0%
Common Assault - Detection Rate	73.2%	69.5%	70.8%		-3.7%
Robbery - Recorded	6.4	9	8	+2.6 Crimes	+40.6%
Robbery - Detection Rate	62.5%	100.0%	87.5%		+37.5%
Group 1 Crimes - Recorded [4]		46	50		
Group 1 Crimes - Detection Rate		78.3%	100%		
Vandalism - Recorded	352.2	404	310	+51.8	+14.7%
Vandalism - Detection Rate	24.5%	25.5%	25.8%		+1.0%
Licensed Premises Visits	840.4	1,486	834	+645.6	+76.8%
Indicator	5 Year Average	Apr 2017 - Jun 2017	Apr 2016 - Jun 2016	Difference	% Change 2017 v 2016
Number of Complaints of Disorder [5]	N/A	1,635	1,311	+324	+24.7%

[3] April 2016 - implementation of broader definition of what constitutes a Serious Assault.
[4] Crimes of Violence include Murder, Attempted Murder, Culpable Homicide, Cruelty, Neglect and Un-natural Treatment of Children and Adults, Abduction, Robbery, Assault with intent to Rob, Serious Assault, and Threats and extortion.
[5] Disorder includes Public Nuisance, Disturbance, Noise, Neighbour Dispute and Nuisance Phone Call incidents.

The significant detection rate for Violent Crime provides a clear statement in terms of the Divisions resolve to tackle violent crime in all forms. While the number of certain crimes can fluctuate each month, the detection rates have remained consistently high confirming if you commit an act of Violence, you will be caught and you will be held accountable for your actions.

Violent Crime has a substantial economic and social cost to Scotland's communities and we will continue to focus our efforts on delivering strengthened national and local violence prevention activity, whilst working smarter with the resources we have to reduce Violent Crime through the service we provide with partners.

In the North East, we continue to tackle public space Violence, Disorder and Antisocial Behaviour through the effective deployment of resources, prevention techniques, enforcement operations and education and awareness activity.

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The general trend for Violent Crime indicates it continues to fall across the North East. Like elsewhere, however, there have been local spikes in particular types of Violence and Antisocial Behaviour such as Robberies, Common Assaults and Vandalisms and there remains no room for complacency.

During the first quarter, the number of Serious Assaults has dropped by **11** crimes. This represents a **34%** reduction in this crime type. The number of Common Assaults has increased on last year but continues to be **3%** lower than the Five Year Average.

Detection rates for Serious Assaults have increased significantly since the figures for this report were prepared as investigations continue and suspects are identified and traced. They are now in the high **90%** bracket. The detection rates for Common Assaults are similar to last year at this stage.

The number of Robberies (**9**, up 1 from 2015-16) reported during this period continues to be tackled through measures aimed at addressing the main causation factors. As highlighted previously, this crime type is all too often influenced by other criminality associated with the illegal drugs trade. This crime type is more common in the north of Aberdeenshire where incidents have been reported involving criminal associates, both as a victim or perpetrator. Fuelling drug habits is a common 'theme' in these crimes.

The scrutiny of each Robbery has assisted in the delivery of a **100%** detection rate.

Operation Aspen, targeting those involved in the illegal importing and the sale or supply of controlled drugs is having a positive impact on these related crimes and our proactivity is heavily focused in the north of Aberdeenshire where risks from Organised Crime are considered greater.

Incidents of Disorder have increased; however, this appears at least in part to be due to changes in call handling arrangements introduced by Police Scotland in April 2017. Newly adopted procedures have resulted in a wider spectrum of calls being considered as Antisocial Behaviour, including 'public nuisance' and 'damage'. These types of calls can involve a wide variety of situations even when the incident has been investigated and no criminality has been found.

Incidents previously referred to the Local Authority, for example minor noisy music or neighbour disputes and issues with parking are now included in the above returns. Multiple reports of the same incident were previously grouped as one incident, however, can now feature as individual concerns in order to provide a more accurate picture.

A local review of the reported increase highlighted the rise in incidents is not matched by similar increases in recorded crime.

The figures provided are also influenced by a significant number of calls received following three days of youth annoyances and disturbances within Inverurie in May. An almost unprecedented number of calls were received at the time and in the days and weeks following as concerned residents and particularly parents, contacted the Police to share their concerns regarding potential issues. This disorder was confined and no further issues have been reported.

The robust investigation undertaken into these issues (Operation Strobe) resulted in **32** males, with ages between 14 to 21 years of age being charged. **19** have been reported to

Scottish Children's Reporters Administration with the remaining **13** being reported to the Crown Office and Procurator Fiscal Service.

The national Safe Summer campaign has been launched to highlight that Police Scotland is taking action to tackle Violent Crime and Antisocial Behaviour. A range of operational activities continue to be undertaken across Aberdeenshire to tackle Violent Crime and Antisocial Behaviour. This includes a robust partnership approach which has delivered funding for additional frontline resources from Police, Social Work and Health at a number of Games, Shows and Events across Aberdeenshire.

Locally, Operation Pine incorporates our violence prevention strategy and aims to reduce the harm caused by violence for victims, their families and communities across the North East. Prevention is a crucial element in reducing the number of victims of Violent Crime. Additional funding was secured from Aberdeenshire Community Safety Partnership to build upon the success of previous deployments during Aberdeenshire's Games and Shows.

Alongside key partner agencies including Aberdeenshire Community Safety Partnership, Community Justice & NHS Grampian we have dedicated staff to support frontline Officers and event organisers in order to maximise all proactive opportunities to prevent Violence and Antisocial Behaviour and support victims or communities vulnerable to Violence.

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Acquisitive Crime

Indicator	5 Year Average	Apr 2017 - Jun 2017	Apr 2016 - Jun 2016	Difference	% Change 2017 v 5 Year Av
Crimes of Dishonesty - Recorded	810.6	666	750	-144.6	-17.8%
Crimes of Dishonesty - Detection Rate	32.4%	40.4%	42.3%		+8.0%
Housebreakings - Recorded	140.8	72	125	-68.8	-48.9%
Housebreakings - Detection Rate	11.9%	25.0%	19.2%		+13.1%
Motor Vehicle Crime - Recorded [6]	121.6	62	118	-59.6	-49.0%
Motor Vehicle Crime - Detection Rate	26.3%	38.7%	41.5%		+12.4%
Theft of Motor Vehicle - Recorded	38.0	25	41	-13.0	-34.2%
Common Theft - Recorded	287.8	233	210	-54.8	-19.0%
Common Theft - Detection Rate	20.5%	27.9%	25.7%		+7.4%

[6] Theft from secure motor vehicle; Theft from insecure motor vehicle; Theft of a motor vehicle; Attempted Theft of a Motor Vehicle.

Crimes such as Housebreaking and Thefts from Vehicles have reduced by almost **50%** across Aberdeenshire during the first quarter.

Overall Acquisitive Crime has fallen over **11%** when comparing the same period last year and almost **18%** when comparing the Five Year Average.

With improving detection rates the picture remains a very positive one, however, the resolve to maintain this continues. Community Policing Teams, Crime Prevention Officers and dedicated Detective Constables are increasing our preventative measures to reduce the risks by targeting known criminals and increasing crime reduction processes with communities and partners.

There has been a significant reduction in the number of motor vehicle thefts in the area as a result of the ongoing Operation Magpie, which was set up to tackle Housebreakings, Thefts and the associated crimes, including targeting recidivist offenders travelling into Aberdeenshire to commit crime.

However, there remains much work to be done to educate householders and communities across Aberdeenshire of the need for additional vigilance and for individuals to follow basic crime prevention measures, such as securing property, reporting suspicious activity and looking out for relatives and neighbours.

A new North East Rural Crime Partnership has been formed to protect vulnerable people; focus on prevention and early intervention; cut crime and Antisocial Behaviour; improve victim care; and support the rural economy.

The aim of the new group is to protect rural communities through a focus on prevention, intelligence, enforcement and reassurance. A number of organisations have committed their support to the group which will be officially launched in the coming weeks. They include:

- Police Scotland;
- Ministry of Defence Police;
- Scottish Natural Heritage;
- Scottish Land & Estates;
- Scottish Society for the Prevention of Cruelty to Animals;
- Scottish Environmental Protection Agency;
- Food Standards Agency, Crime Unit;
- Animal Plant Health Agency;
- National Farmers' Union (NFU), Scotland;
- Representatives from the River Dee;
- Representatives from the River Don;
- Animal Health & Welfare Inspector from Aberdeenshire Council;
- The Forestry Commission;
- Driver and Vehicle Standards Agency;
- Scottish Fire & Rescue Service.

A joint strategy is being created to address the unique challenges facing communities, residents, farmers, landowners and business across Aberdeenshire. Our Officers are supported by Wildlife Crime Officers and others with specialist skills to respond to a variety of rural crimes including Wildlife, Heritage and Environmental Crime.

Other crimes are specific to rural areas, such as Livestock Thefts, Poaching and Hare-coursing and the new multi-agency strategy and group will enable the partnership to help to prevent and confront this criminality in a more timely and effective manner.

In June, the partnership of Police Scotland, NFU Scotland and Neighbourhood Watch Scotland launched the Rural Watch Scotland initiative.

'Rural Watch Scotland' is an extension of the Neighbourhood Watch concept and a product of the Scottish Partnership Against Rural Crime designed specifically for the rural communities of Scotland and aims to bring all the benefits of Neighbourhood Watch to rural communities irrespective of location, size or demographics.

Rural Watch Scotland encourages people to sign up to receive alerts and advice by email, text or voicemail from local Police Officers and other approved information providers. Keeping communities informed about crime and other threats in their areas can help prevent crime, keep communities and residents safe, and the response to these alerts can help catch criminals or allow communities to better prepare to deal with local issues.

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Road Safety and Road Crime

Indicator	5 Year Average	Apr 2017 - Jun 2017	Apr 2016 - Jun 2016	Difference	% Change 2017 v 2016
People Killed/Seriously Injured	N/A	22	48	-26	-54.2%
Children Killed/Seriously Injured	N/A	0	4	-4	-100.0%
People Killed	N/A	1	7	-6	-85.7%
Children Killed [7]	N/A	0	0	0	0.0%
Road Safety Education Inputs	N/A	1	0	+1	+100.0%
Advice/Education Given to Motorists[8]	N/A	5,477	7,320	1,843	-25.2%
Indicator	5 Year Average	Apr 2017 - Jun 2017	Apr 2016 - Jun 2016	Difference	% Change 2017 v 5 Year Av
Mobile Phone Offences	61.8	48	31	-13.8	-22.3%
Speeding Offences	710.8	921	459	+210.8	+29.6%
Drink/ Drug Driving Offences	68.4	56	65	-12.4	-18.1%
Dangerous Driving	40.0	48	41	+8.0	+20.0%
Disqualified Driving	15.8	18	18	+2.2	+13.9%
Reported	1716.8	2057	1255	+340.2	+19.8%
Parking Fixed Penalties Issued	493.4	135	99	-358.4	-72.6%

[7] Child is under 16 years of age.

[8] North East Division (figures area for Aberdeenshire, Moray, and Aberdeen City) figures by Road Policing Officers.

The number of individuals killed and seriously injured on roads within Aberdeenshire has continued to reduce and is down almost **55%** on the same period last year.

While it is heartening to report a reduction of individuals killed or seriously injured, we remain acutely aware that behind each 'statistic' there are tragic consequences for individuals and communities. As such, there will be no reduction in effort or commitment to work with others towards further reductions and deliver even safer roads across the region.

Proactive highly visible activity continues to support Operation CEDAR (Challenge, Educate, Detect And Reduce). This includes a mixture of high visibility marked vehicles and some unmarked patrols delivering a balance between education and enforcement, targeting the main causation factors of collisions in the area.

This work has included an increased number of Road Policing resources now relocated to Inverurie, along with others across Aberdeenshire and elsewhere working closely with Community Policing Teams to address local community concerns linked to the individual Community Policing Plans. The results of this operational activity are regularly shared with communities through social and traditional media.

During the first quarter, the number of road traffic offences detected has increased and the impact of this on driver behaviour will hopefully ensure further reductions in terms of casualties and those injured in collisions.

The North East Strategic Road Safety Group, comprising of Aberdeenshire Council, Police, NHS Grampian, SFRS and others, have now agreed and signed off a revised multi-agency strategy to deal with Road Safety across the North East.

The strategy will be formally launched and available for circulation following the next meeting of the Group in September. The Operational Group is also now in place and has started to work towards delivering the strategy, again on a multi-agency basis.

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Protecting People at Risk of Harm

Indicator	5 Year Average	Apr 2017 - Jun 2017	Apr 2016 - Jun 2016	Difference	% Change 2017 v 5 Year Av
Group 2 Crimes - Recorded[9]	86.4	112	137	+25.6	+29.6%
Group 2 Crimes - Detection Rate	72.9%	60.7%	61.3%		-12.2%
Rape - Recorded	14	13	17	-1	-7.1%
Rape - Detection Rate	65.7%	61.5%	41.2%		-4.2%
Indicator	5 Year Average	Apr 2017 - Jun 2017	Apr 2016 - Jun 2016	Difference	% Change 2017 v 2016
Domestic Abuse Incidents Reported	N/A	390	368	22	-6.0%
Domestic Abuse Crimes - Detection Rate	N/A	73.6%	72.8%		+0.8%
Hate Crime - Recorded	N/A	17	21	4	-19.0%
Hate Crime - Detection Rate	N/A	70.5%	52.4%		+18.1%

[9] Group 2 Crimes of Indecency include Rape, Assault with intent to Rape, Indecent Assault, Sexual Assault, Prostitution related crime and others with an indecent element.

Crimes of a sexual nature have reduced by nearly a third during Quarter 1, although the national trend is still increasing.

While any reduction is welcomed, the trend and increasing risks associated with Sexual Crimes remains evident and protecting people at risk of harm remains the top priority for the Division.

The number of Rapes reported has fallen significantly from last year and is down **7.1%** overall. These crimes are often influenced by historical crimes reported now but with origins going back many years and on occasion, many decades. While the detection rate can fluctuate, the figures reported so far this year are up considerably from this period last year.

When receiving a report of Rape, all lines of enquiry are considered and progressed with a Detective Inspector as Senior Investigating Officer. All Rape enquiries are also reviewed by the Public Protection Detective Chief Inspector to ensure high standards are maintained. Undetected Rape allegations are also reviewed by a national team of senior Detectives to ensure consistency and further scrutiny of investigations. Support to victims is absolutely paramount.

The number of domestic related incidents has risen by **22** during the reporting period. This slight rise has been experienced elsewhere across the North East and could be attributed to increased proactivity by Police and partner agencies and also public confidence in reporting.

Significant resources have been invested to prevent and detect domestic relates crimes and offences. This is further supported by partners, including members of the Gender Based

Abuse Partnership at Aberdeenshire Council who work collectively to enhance the levels of services available to victims of abusive relationships.

Through the Multi-Agency Tasking and Coordination (MATAC) process, Officers and partners identify prolific, persistent violent offenders and seek to deter, divert, disrupt and detect their activities through joint working.

Similar partnership working also focuses on the victims of Domestic Crime where preventative work and support is delivered through the Multi-Agency Risk Assessment Conference (MARAC). A rise in the number of victims engaging in this process is welcomed. There are a number of examples where corroboration of abusive relationships has been secured from previous partners who on occasion, have not disclosed crimes or the full nature of the offending behaviour at the time.

Serious Organised Crime

Indicator	5 Year Average	Apr 2017 - Jun 2017	Apr 2016 - Jun 2016	Difference	% Change 2017 v 5 Year Av
Proceeds of Crime Act Seizures [10]	£41,110.57	£52,424.52	£82,309.37	£11,313.95	**+27.5%**
Drug Possession Offences	138.4	231	175	92.6	**+66.9%**
Drug Supply Offences	24.2	41	22	16.8	**+69.4%**
Indicator	5 Year Average	Apr 2017 - Jun 2017	Apr 2016 - Jun 2016	Difference	% Change 2017 v 2016
Drug Deaths	N/A	1	0	1	**+100.0%**
Educational Inputs	N/A	35	30	5	**+16.7%**

[10] A Division (Aberdeenshire, Moray & City) reported seizures (reported figures only, this may mean that the money might finally be returned to the defender, forfeit at court or seized and remitted to Crown office Procurator Fiscal Service.

Tackling Serious Organised Crime remains a priority for North East Division. One aspect of this priority is to proactively target those trafficking controlled drugs into and around Aberdeenshire.

The performance figures during this quarter demonstrate the robust action taken during this intelligence led approach. Drug supply offences have increased from **22** during the same period last year to **41** during this reporting period.

This is an increase of **69.4%** on the Five Year Average and is clear evidence of Officers acting on intelligence supplied by the communities in order to detect offences and report those responsible to the Crown Office and Procurator Fiscal's Service.

In addition, it can be seen that drug possession charges have increased to **231** during this quarter which is an increase of **66.9%** on the Five Year Average.

Operation Aspen continues as the Division's local response to controlled drugs in our communities and during this reporting period, a total of **53** drug search warrants were executed throughout Aberdeenshire. The main drugs seized continue to be Heroin, Cocaine, Crack Cocaine and Cannabis.

The proactive element of this work is only one aspect to the overall strategy.

On a national basis, Police Scotland works closely with a number of English Police Forces in order to identify those from outwith our area who continue to supply controlled drugs to the North East of Scotland. Peterhead, Fraserburgh and Banff continue to be targeted by these Organised Crime Groups and as such a significant proportion of enforcement activity takes place in these communities.

Preventative work in this area plays a key role and Officers from North East Division continue to work collaboratively with partners within the partnership hub.

Evidence of this collaboration can be seen in a number of Police investigations where elderly members of our communities have been targeted by bogus workmen. Through the Hub, each

partner contributed to minimise the risks posed by these individuals and has led to a number of individuals being charged with offences of Fraud.

Counter Terrorism and Domestic Extremism

This reporting period saw a continuation of high-profile terrorist activity across Europe, as well being felt directly closer to home, in London and Manchester. Following the incident in Manchester, on 23 May 2017 the UK saw its threat level for international terrorism increase to Critical (an attack is expected imminently) for the first time in 10 years.

On 27 May 2017, the threat level returned to Severe (an attack is highly likely), where it remains. Whilst the horrific events elsewhere in the UK undoubtedly affected communities and individuals in the North East, throughout this period there was no specific threat to Scotland, however we urge the public to remain vigilant and to report any concerns to us.

National Security remains an ever present consideration and is very much day business for Police Scotland, with preventative messaging, reassurance patrols and education being routinely conducted at crowded places and iconic locations and with faith groups and the general public.

Such engagement within the North East has taken place for many years. In recognition, Aberdeen was selected to host the Scottish launch of the UK wide Counter Terrorism Awareness Week which commenced on Monday 12 June 2017.

While Aberdeen was the initial focus, North East Division was keen that campaign activity be conducted throughout our territory. As such, the week saw Police Officers (the majority of them being Local CONTEST Liaison Officers) conduct high-visibility engagement with public and retailers in the 'High Streets' of the main towns in Aberdeenshire and at the small ports along the coastline, as well as messaging to our Counter Terrorism partners across Aberdeen.

The feedback received from communities indicated they understood why the campaign had been run and they welcomed the opportunity to discuss recent events and how they could contribute to keeping this part of the country safe.

CONTEST continues to be the UK Government's strategy for Counter Terrorism and provides the framework for activity through the strands of Prevent, Protect, Prepare and Pursue. Aberdeenshire remains an active partner within the CONTEST North East Multi-Agency Group, which benefits from links with all three Local Authority areas (Aberdeen City, Aberdeenshire and Moray) as well as with partners from the Emergency Services, Education, Resilience, the Third Sector and other arenas. This partnership work drives the local CONTEST Action Plans.

Within this local structure, further partnership working is seen within a Prevent Sub Group, which allows maximum benefit to be gained by all partners as each strives to prevent people becoming terrorists or supporting terrorism. Many members deliver the Prevent messaging to their own internal audiences, leaving Police Scotland to deliver related products to others, which has resulted in a far wider cascade than was previously achieved.

Protect and Prepare based work streams continue with close links between Police, local authorities and other partners through events planning and resilience functions.

Within Aberdeenshire there are Local CONTEST Liaison Officers based in Banff, Fraserburgh, Peterhead, Ellon, Inverurie, Huntly, Banchory and Stonehaven. These Officers

have been identified to raise the profile of CONTEST within their communities and act as a contact point for any CONTEST related matters.

Miscellaneous

Stop and Search

Indicator	Apr 2017 - Jun 2017	Apr 2017 - Jun 2017 (positive)
Consensual	2	0
Legislative	472	122
Number of Consensual Stop and Searches Refused	0	N/A

Response Times

On 1 April 2017 Command and Control of incidents for North East Division transferred to the North Area Control Room within Dundee. Prior to this transfer, incidents were recorded on the Command and Control system known as STORM MA within the Aberdeen Area Control Room and Service Centre. Incidents within North East Division are now recorded on an updated STORM system known as STORM Unity. Although similar in name, the way in which incidents and incident information is recorded differ from previously.

The statistics presented below are for the whole of North East Division and now fall in line with the reporting process for the rest of the country. Due to these differences we are unable to provide a like for like comparison with previous statistics held within the STORM MA system. Future statistical information will be available on a quarterly basis and will allow for the comparison of like for like under the new format. Additionally, previous performance data was presented on only Grade 1 incidents – the new format will provide data on Grade 2, 3, 4 and 5 type incidents.

The way in which statistics will be presented in the future will be in line with all other areas of Police Scotland.

We would welcome comment from members on the current presentation of this quarterly data and future presentations.

RESPONSE TIMES

Note 1 - Data extracted and provided by Force Analysis and Performance Unit (APU) from STORM Unity for A Division showing data from 00:00:00 on the first of each month until 23:59:59 on the last day of each month. Figures include all resourced incidents (except diary calls) including those which have been generated by Police, e.g. pre-planned events such as firearms operations or spontaneous deployment to deal with ongoing crime.

Note 2 - Data extracted and provided by APU from STORM Unity for A Division showing data from 00:00:00 on the first of each month until 23:59:59 on the last day of each month. Figures are based on resourced incidents where a call is received from the public, incident raised and transferred to ACR, then a resource dispatched which subsequently arrives at scene. Linked incidents and diary calls are excluded. Any incidents not dispatched within the grade of service timescales that are left open/scheduled for a future date will be included in the average calculation.

Protect communities by monitoring the average length of time taken to attend at the scene of Emergency (Grade 1) classified incidents

Grade 1 Incidents	A Division		
	Apr-17	May-17	Jun-17
Numbers based on all resourced incidents[1]:			
Monthly Number of Grade 1 Incidents	388	406	359
Monthly number of Calls achieving Grade of Service	339	363	324
% of Calls achieving Grade of Service	87.4%	89.4%	90.3%
Numbers based on responding to public[2]:			
Monthly Number of Grade 1 Incidents	143	152	148
Monthly Number of Calls achieving Grade of Service	336	356	309
% of Calls achieving Grade of Service	88.0%	89.2%	89.8%
Public response stage breakdown[2]:			
Incident Handling - Service Centre (monthly avg. time)	00:03:18	00:00:32	00:00:40
Incident Dispatch - Area Control Room (monthly avg. time)		00:02:28	00:02:00
Resource Deployment - Local Division (monthly avg. time)	00:13:48	00:13:48	00:13:52
Overall Response Time (monthly avg. time)	00:17:07	00:17:13	00:17:02

Incident handling and incident dispatch times must be below 5 minutes to achieve Grade of Service for Grade 1 incidents. Table shows the percentage of calls which achieve this grade of service.
Please note for North Divisions the incident handling and dispatch times are combined due to system limitations.

Protect communities by monitoring the average length of time taken to attend at the scene of Grade 2 classified incidents

Grade 2 Incidents	A Division		
	Apr-17	May-17	Jun-17
Numbers based on all resourced incidents[1]:			
Monthly Number of Grade 2 Incidents	3,660	3,623	3,378
Monthly number of Calls achieving Grade of Service	2,901	2,119	2,925
% of Calls achieving Grade of Service	79.3%	90.8%	86.6%
Numbers based on responding to public[2]:			
Monthly Number of Grade 2 Incidents	3,360	3,471	3,225
Monthly Number of Calls achieving Grade of Service	2,882	3,045	2,797
% of Calls achieving Grade of Service	85.8%	87.7%	86.7%
Public response stage breakdown[2]:			
Incident Handling - Service Centre (monthly avg. time)	00:12:43	00:00:49	00:00:50
Incident Dispatch - Area Control Room (monthly avg. time)		00:09:22	00:11:00
Resource Deployment - Local Division (monthly avg. time)	00:25:55	00:25:47	00:26:03
Overall Response Time (monthly avg. time)	00:38:39	00:36:58	00:38:20

Incident handling and incident dispatch times must be below 15 minutes to achieve Grade of Service for Grade 2 incidents. Table shows the percentage of calls which achieve this grade of service.
Please note for North Divisions the incident handling and dispatch times are combined due to system limitations.

Protect communities by monitoring the average length of time taken to attend at the scene of Grade 3 classified incidents

Grade 3 Incidents	A Division		
	Apr-17	May-17	Jun-17
Numbers based on all resourced incidents[1]:			
Monthly Number of Grade 3 Incidents	5,199	4,063	3,702
Monthly number of Calls achieving Grade of Service	2,479	2,762	2,416
% of Calls achieving Grade of Service	47.7%	68.0%	65.3%
Numbers based on responding to public[2]:			
Monthly Number of Grade 3 Incidents	3,783	3,547	3,227
Monthly Number of Calls achieving Grade of Service	2,453	2,368	2,038
% of Calls achieving Grade of Service	64.8%	66.8%	63.2%
Public response stage breakdown[2]:			
Incident Handling - Service Centre (monthly avg. time)	03:06:26	00:01:28	00:02:41
Incident Dispatch - Area Control Room (monthly avg. time)		02:23:36	02:41:33
Resource Deployment - Local Division (monthly avg. time)	01:05:56	00:57:54	00:54:16
Overall Response Time (monthly avg. time)	04:12:22	03:14:58	03:30:41

Incident handling and incident dispatch times must be below 40 minutes to achieve Grade of Service for Grade 3 incidents. Table shows the percentage of calls which achieve this grade of service.
Please note for North Divisions the incident handling and dispatch times are combined due to system limitations.

Breakdown of Grades 4-5

Grade 4- 5 Incidents	A Division		
	Apr-17	May-17	Jun-17
Numbers based on all resourced incidents¹:			
Monthly Number of Grade 4 Calls	353	302	290
Monthly Number of Grade 5 Calls	247	241	218
Total Number of Calls Overall	9,847	8,635	7,947

The Control Room function for A Division moved from Aberdeen to Dundee on 01 April 2017, and as a result of this a number of processes have changed.

Response times for reporting periods (April 2016 - June 2016) were extracted from the previous system - STORM Multi-Agency (MA) using the following indicators:
• Overall Response Time = Initial Input to At Scene;
• Incident Handling and Incident Dispatch = These were combined due to system limitations Initial Input to Dispatched;
• Resource Deployment = Dispatch to At Scene;

Response times for reporting periods extracted from the current STORM Unity system now use the following indicators:
• Overall Response Time = Incident created to At Scene;
• Incident Handling = Incident Created to Transfer Accepted;
• Incident Dispatch = Incident Created to Resource Dispatched;
• Resource Deployment = Resource Dispatched to Arrive at Scene;