

REPORT TO POLICY AND RESOURCES COMMITTEE – 11 JUNE 2015

SCOTTISH FIRE AND RESCUE SERVICE PERFORMANCE – FUTURE REPORTING FORMAT

1 Recommendations

The Committee is recommended to:

- 1.1 Acknowledge and discuss the attached report relating to revised performance reporting format
- 1.2 Consider and approve the revised template and format for future performance reports to Area Committee and Policy and Resources Committee.

2 Background / Discussion

- 2.1 As previously reported to this Committee on 5th March 2015 and to provide a consistent approach to performance reporting across the 32 Local Authority Areas the Scottish Fire and Rescue Service serves, a standard reporting template has been developed.
- 2.2 A key area in the development of the performance report was that it had a consistent look and feel with the flexibility for the key performance indicators to be customised to reflect Local Fire and Rescue Plans.
- 2.3 The benefits of the revised format are:-
 - A performance summary at the beginning of the report provides an overview of our performance against each of the key performance indicators contained within the Moray Local Fire and Rescue Plan
 - Each of the key performance indicators is clearly visible on a single page that provides, contextual, graphical and tabular information to show progress against the indicator
 - It allows for information to be presented across the key performance indicators from both a North Service Delivery Area and Scottish wide perspective
 - Performance information is presented as year to date opposed to quarterly which will provide members with a clearer picture of the direction of travel.
- 2.5 The Head of Finance and Monitoring Officer within Business Services have been consulted in the preparation of this report and their comments incorporated therein.

3 Equalities, Staffing and Financial Implications

- 3.1 An equality impact assessment is not required because this report is principally designed to advise members of the reporting template intended to measure the performance of the Fire & Rescue Service. There will be no differential impact, as a result of the report, on people with protected characteristics.
- 3.2 The report provides the Committee with an overview of the revised performance report template relative to the priorities agreed in the Aberdeenshire Local Fire and Rescue Plan 2014-17, Fire and Rescue Framework 2013 and respective Aberdeenshire Multi Member Ward Plans.

Alan Wood
Director of Business Services

Report prepared by David Rout
Local Senior Officer Aberdeenshire and Moray
Date 21st May 2015

APPENDIX 1

SFRS ABERDEENSHIRE PERFORMANCE REPORT TEMPLATE

INSERT YOUR COVER IMAGE HERE AND
RESIZE AS NECESSARY

DISCLAIMER

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

Please ensure any external partners in receipt of these reports are aware of this.

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Performance Summary

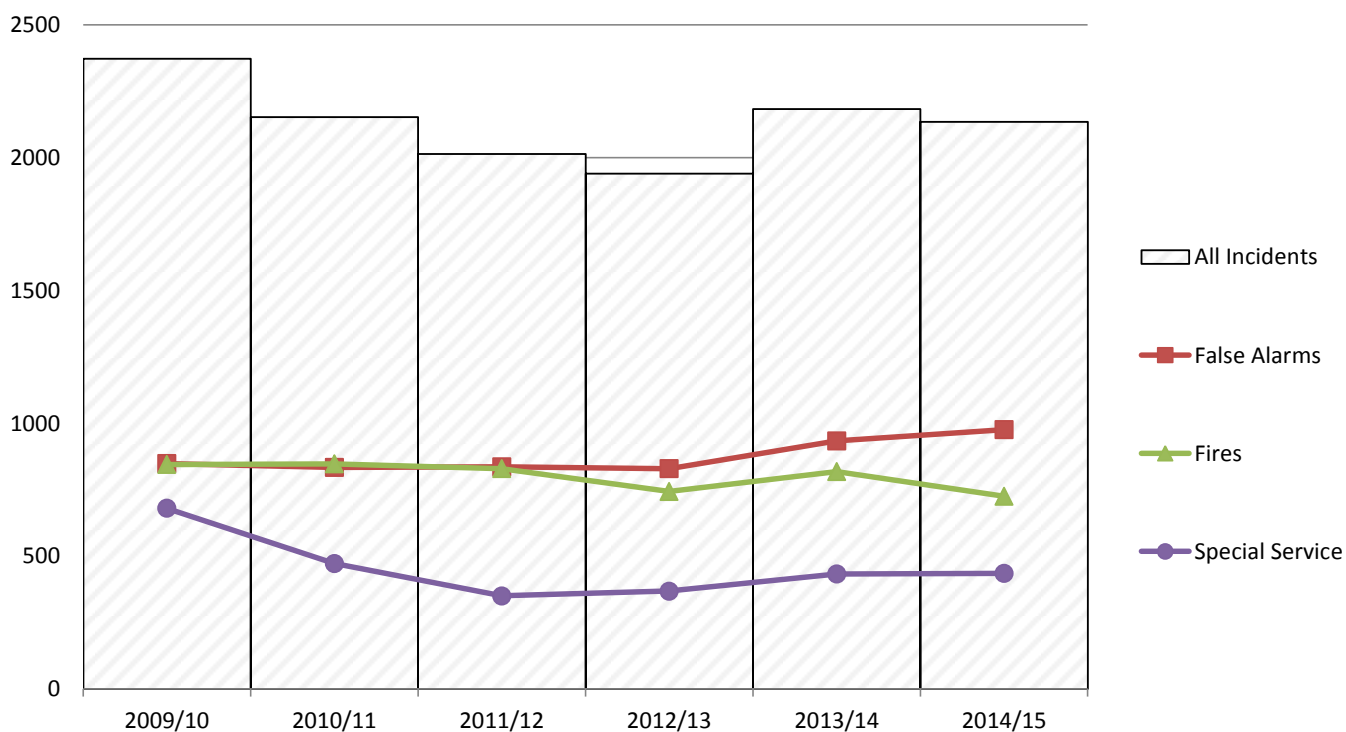
We measure how well we are meeting our priorities using 6 key indicators, depicted below

Key performance indicator	Apr to (& incl.) Mar					RAG rating
	2010/11	2011/12	2012/13	2013/14	2014/15	YTD
All accidental dwelling fires	192	198	163	173	188	▲
All fire casualties (fatal & non-fatal (incl. p/c's))	43	38	46	44	43	●
All deliberate fires	246	228	178	188	173	●
Non domestic fires & secondary fires	370	387	294	389	331	●
Special Service Casualties - All	401	320	251	339	335	●
False Alarm - UFAs	397	384	398	436	515	◆

RAG rating - KEY		
◆	RED DIAMOND	10% higher than the previous YTD period, or local target not achieved.
▲	YELLOW TRIANGLE	Up to 9% higher than the previous YTD period, or local target not achieved.
●	GREEN CIRCLE	Equal to or improved upon the previous equivalent quarter (or YTD period), or local target achieved.

Note
Incident Overview

The chart below illustrates incidents YTD attended within Aberdeenshire council over the last 6 fiscal years



Train our staff to deal with our local risks

Gather and analyse risk information

Work with partners to mitigate risks

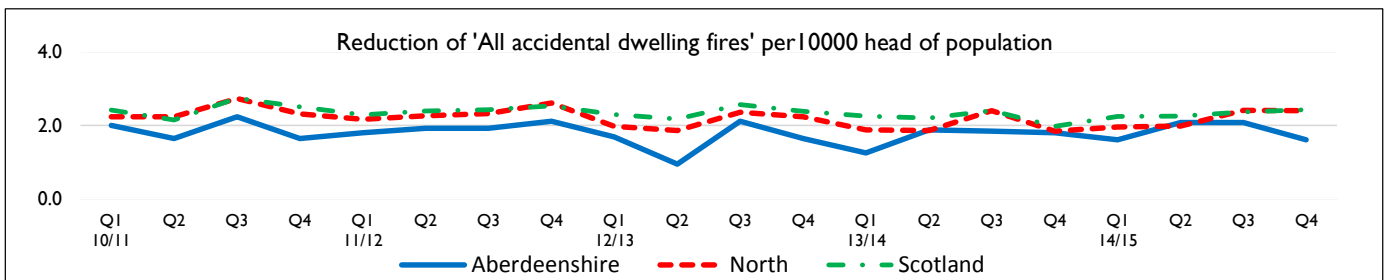
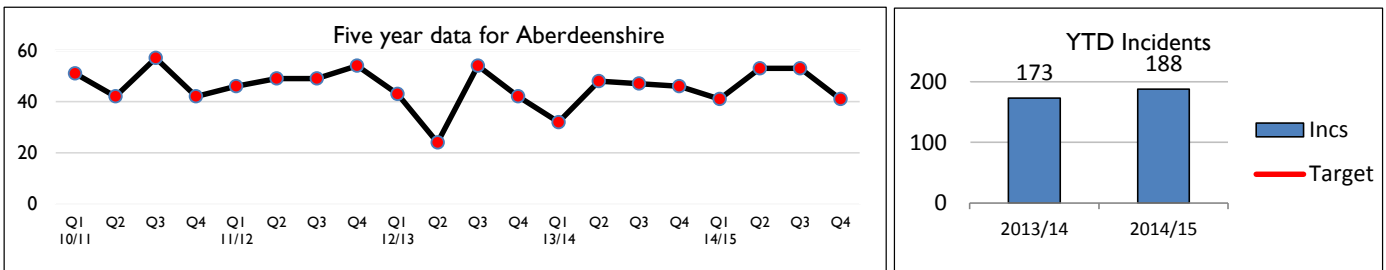
Deal with major events

Reduction of 'All accidental dwelling fires'

Results

Reasons

Actions



YTD ward ave. for Aberdeenshire - 10	2010/11	2011/12	2012/13	2013/14	2014/15	Sparklines
Aberdeenshire	192	198	163	173	188	
Banff and District	6	9	10	11	7	
Troup	10	8	7	11	13	
Fraserburgh and District	13	19	8	9	15	
Central Buchan	14	10	11	13	7	
Peterhead North and Rattray	20	26	18	10	25	
Peterhead South and Cruden	9	7	10	6	5	
Turriff and District	15	10	5	10	17	
Mid Formartine	6	5	8	9	3	
Ellon and District	3	9	9	6	4	
West Garioch	8	5	11	10	9	
Inverurie and District	29	20	11	17	15	

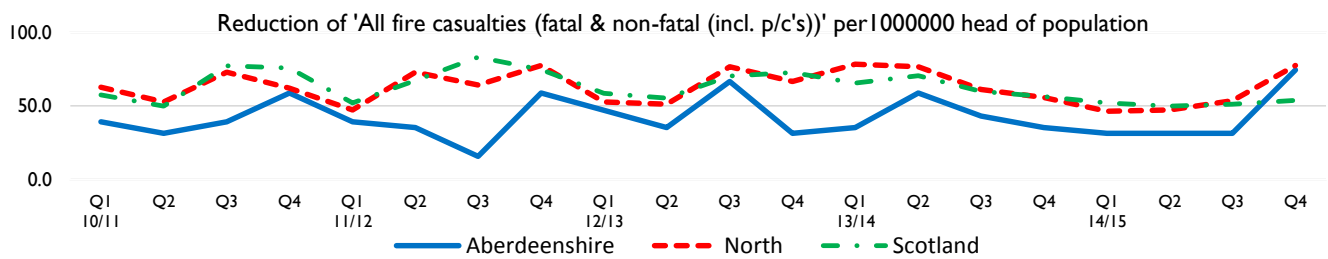
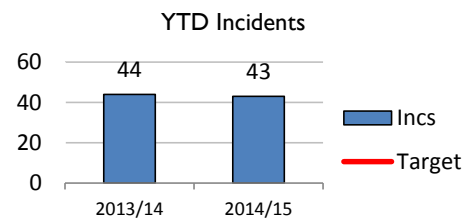
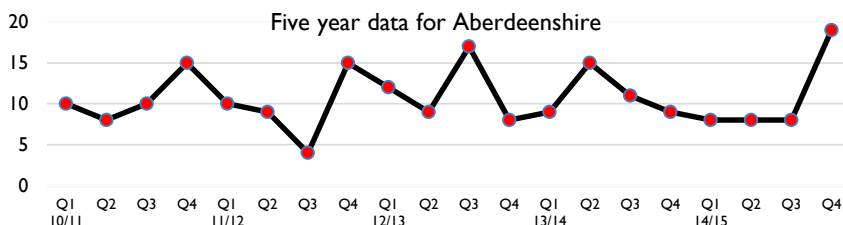
YTD ward ave. for Aberdeenshire - 10	2010/11	2011/12	2012/13	2013/14	2014/15	Sparklines
Aberdeenshire	192	198	163	173	188	
East Garioch	3	4	8	8	15	
Westhill and District	7	8	6	5	10	
Huntly, Strathbogie & Howe of Alford	10	18	9	10	13	
Aboyne, Upper Deeside & Donside	9	6	6	9	4	
Banchory and Mid Deeside	5	4	6	4	7	
North Kincardine	4	6	4	9	6	
Stonehaven and Lower Deeside	10	8	7	13	4	
Mearns	11	16	9	3	9	

Reduction of 'All fire casualties (fatal & non-fatal (incl. p/c's))'

Results

Reasons

Actions



YTD ward ave. for Aberdeenshire - 2	2010/11	2011/12	2012/13	2013/14	2014/15	Sparklines
Aberdeenshire	43	38	46	44	43	
Banff and District	1	0	4	1	0	
Troup	6	2	6	7	8	
Fraserburgh and District	1	4	2	3	6	
Central Buchan	3	2	3	3	2	
Peterhead North and Rattray	4	3	2	2	9	
Peterhead South and Cruden	1	2	3	2	1	
Turriff and District	2	1	1	2	3	
Mid Formartine	0	2	3	2	4	
Ellon and District	0	2	2	2	1	
West Garioch	1	1	1	5	0	
Inverurie and District	1	1	2	1	0	

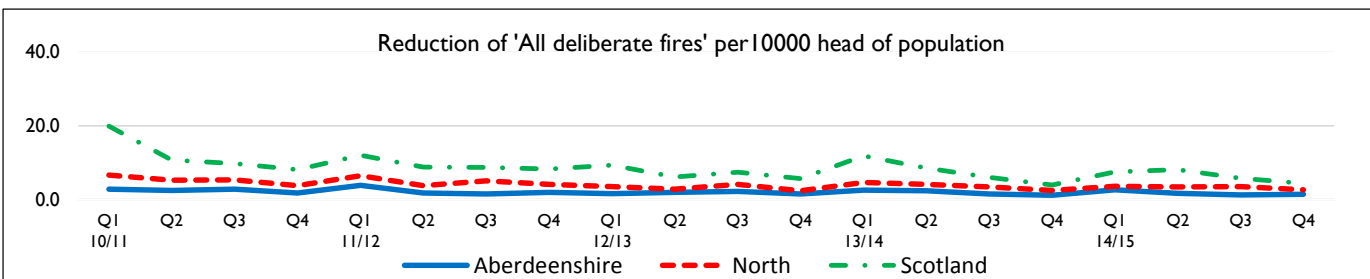
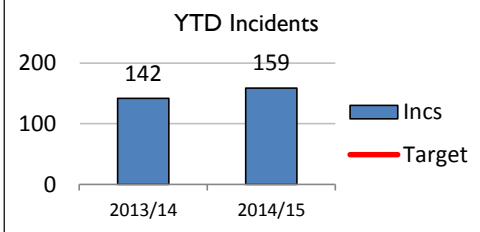
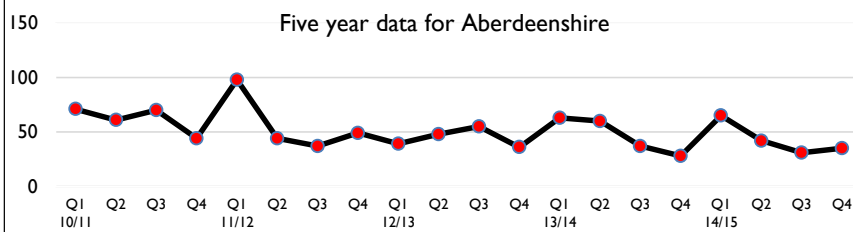
YTD ward ave. for Aberdeenshire - 2	2010/11	2011/12	2012/13	2013/14	2014/15	Sparklines
Aberdeenshire	43	38	46	44	43	
East Garioch	2	2	1	0	0	
Westhill and District	1	2	3	1	2	
Huntly, Strathbogie & Howe of Alford	4	2	2	3	0	
Aboyne, Upper Deeside & Donside	1	1	2	1	1	
Banchory and Mid Deeside	0	1	2	3	0	
North Kincardine	4	2	3	2	3	
Stonehaven and Lower Deeside	7	6	4	4	2	
Mearns	4	2	0	0	1	

Reduction of 'All deliberate fires'

Results

Reasons

Actions



YTD ward ave. for Aberdeenshire - 9	2010/11	2011/12	2012/13	2013/14	2014/15	Sparklines
Aberdeenshire	246	228	178	188	173	
Banff and District	10	13	9	14	8	
Troup	25	16	12	9	8	
Fraserburgh and District	64	40	55	19	24	
Central Buchan	7	10	9	13	10	
Peterhead North and Rattray	31	30	30	19	39	
Peterhead South and Cruden	19	8	14	26	17	
Turriff and District	3	4	5	3	2	
Mid Formartine	12	12	2	6	9	
Ellon and District	2	5	3	6	5	
West Garioch	7	8	6	10	5	
Inverurie and District	14	14	8	15	8	

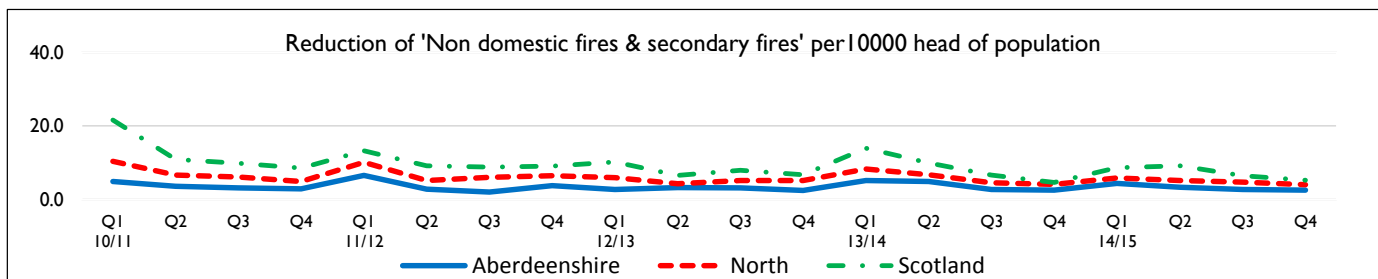
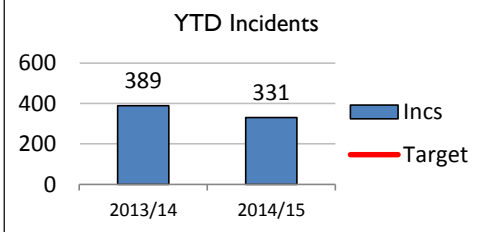
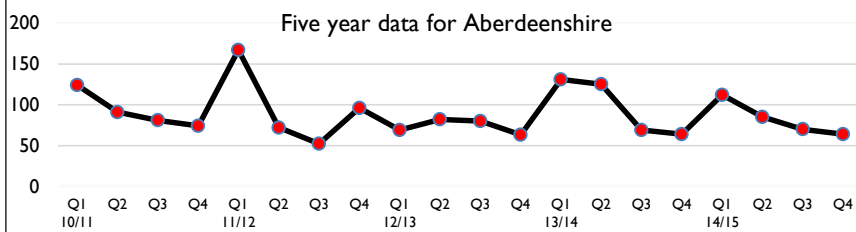
YTD ward ave. for Aberdeenshire - 9	2010/11	2011/12	2012/13	2013/14	2014/15	Sparklines
Aberdeenshire	246	228	178	188	173	
East Garioch	12	11	4	13	12	
Westhill and District	3	6	1	5	3	
Huntly, Strathbogie & Howe of Alford	7	8	3	7	6	
Aboyne, Upper Deeside & Donside	1	3	1	4	1	
Banchory and Mid Deeside	5	5	2	4	0	
North Kincardine	5	9	6	4	6	
Stonehaven and Lower Deeside	13	19	3	6	6	
Mearns	6	7	5	5	4	

Reduction of 'Non domestic fires & secondary fires'

Results

Reasons

Actions



YTD ward ave. for Aberdeenshire - 17	2010/11	2011/12	2012/13	2013/14	2014/15	Sparklines
Aberdeenshire	370	387	294	389	331	
Banff and District	15	23	16	27	13	
Troup	31	17	23	19	15	
Fraserburgh and District	69	50	56	32	32	
Central Buchan	12	17	19	21	14	
Peterhead North and Rattray	39	40	28	30	55	
Peterhead South and Cruden	24	8	23	29	24	
Turriff and District	9	7	12	16	13	
Mid Formartine	27	23	6	22	21	
Ellon and District	7	10	8	16	15	
West Garioch	21	17	11	21	9	
Inverurie and District	16	18	13	21	12	

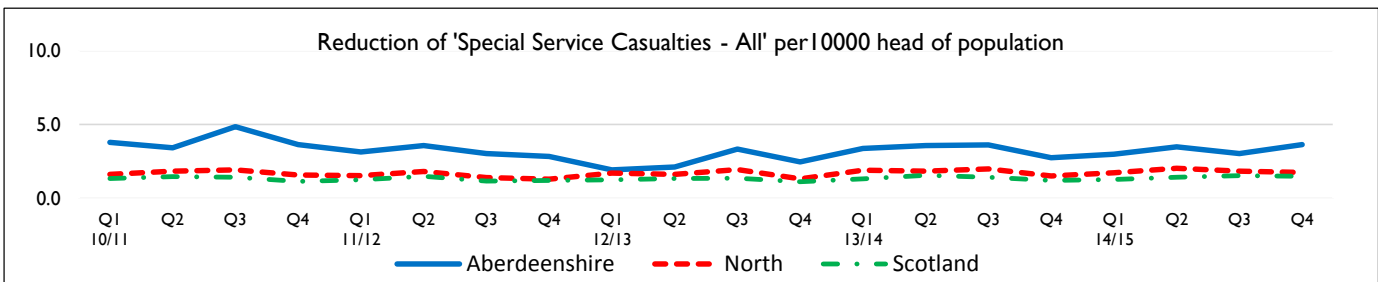
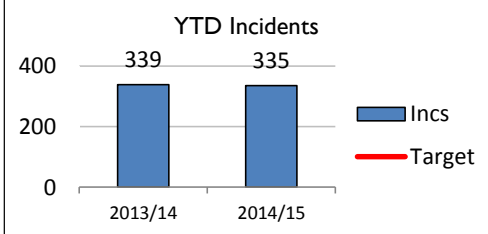
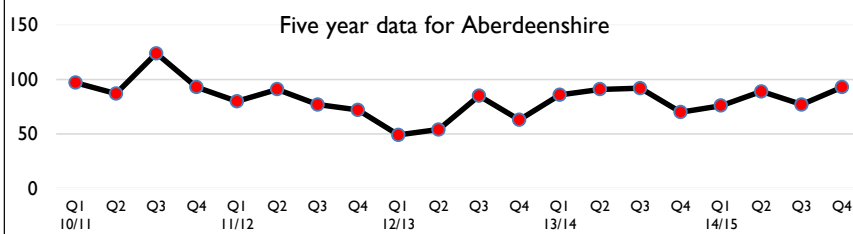
YTD ward ave. for Aberdeenshire - 17	2010/11	2011/12	2012/13	2013/14	2014/15	Sparklines
Aberdeenshire	370	387	294	389	331	
East Garioch	14	21	8	19	14	
Westhill and District	6	17	4	17	10	
Huntly, Strathbogie & Howe of Alford	17	22	14	23	18	
Aboyne, Upper Deeside & Donside	9	15	15	18	11	
Banchory and Mid Deeside	13	14	3	12	10	
North Kincardine	13	19	6	15	14	
Stonehaven and Lower Deeside	18	30	15	15	11	
Mearns	10	19	14	16	20	

Reduction of 'Special Service Casualties - All'

Results

Reasons

Actions



YTD ward ave. for Aberdeenshire - 18	2010/11	2011/12	2012/13	2013/14	2014/15	Sparklines
Aberdeenshire	401	320	251	339	335	
Banff and District	14	4	6	21	8	
Troup	11	12	11	7	9	
Fraserburgh and District	15	25	8	14	25	
Central Buchan	121	80	57	65	71	
Peterhead North and Rattray	8	6	12	19	17	
Peterhead South and Cruden	11	2	4	17	13	
Turriff and District	17	18	10	8	10	
Mid Formartine	28	27	26	24	25	
Ellon and District	8	13	4	19	19	
West Garioch	13	12	10	21	14	
Inverurie and District	8	3	6	8	17	

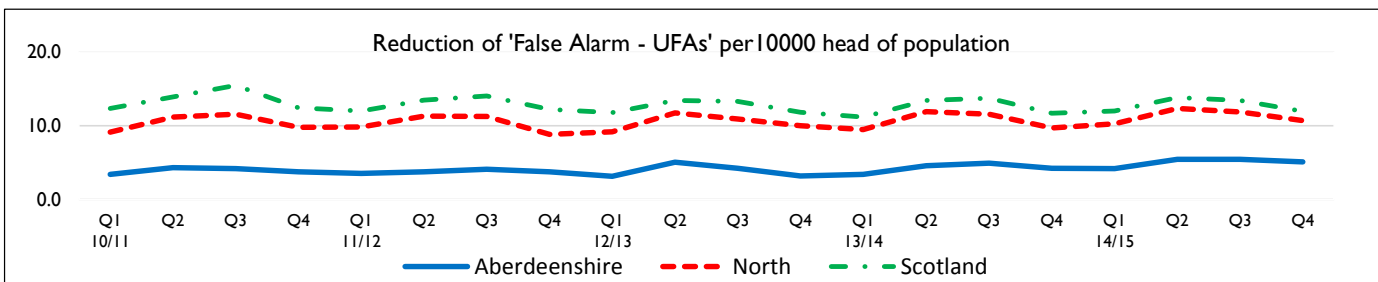
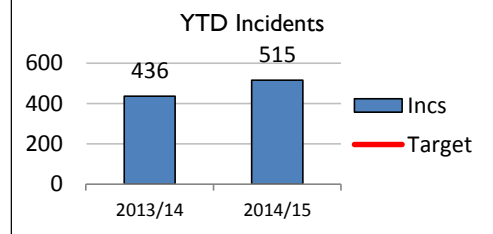
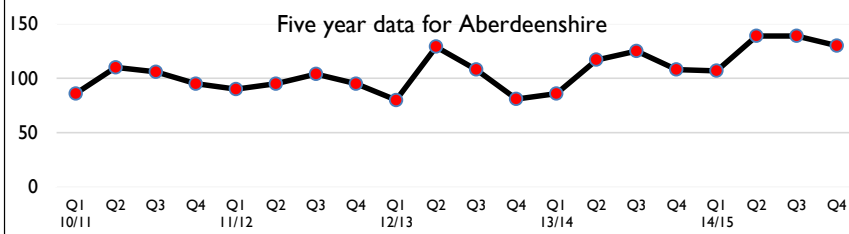
YTD ward ave. for Aberdeenshire - 18	2010/11	2011/12	2012/13	2013/14	2014/15	Sparklines
Aberdeenshire	401	320	251	339	335	
East Garioch	4	19	7	12	9	
Westhill and District	12	9	12	10	18	
Huntly, Strathbogie & Howe of Alford	29	28	28	30	19	
Aboyne, Upper Deeside & Donside	14	9	9	8	14	
Banchory and Mid Deeside	9	14	4	5	7	
North Kincardine	11	18	6	19	15	
Stonehaven and Lower Deeside	13	7	11	7	14	
Mearns	55	14	20	25	11	

Reduction of 'False Alarm - UFAs'

Results

Reasons

Actions



YTD ward ave. for Aberdeenshire - 27	2010/11	2011/12	2012/13	2013/14	2014/15	Sparklines
Aberdeenshire	397	384	398	436	515	
Banff and District	34	63	19	17	21	
Troup	4	7	8	7	7	
Fraserburgh and District	26	19	20	30	41	
Central Buchan	22	11	8	8	11	
Peterhead North and Rattray	32	41	33	25	36	
Peterhead South and Cruden	39	23	58	35	25	
Turriff and District	13	17	17	15	28	
Mid Formartine	10	7	6	10	25	
Ellon and District	6	8	4	11	19	
West Garioch	3	7	12	17	19	
Inverurie and District	23	11	8	27	13	

YTD ward ave. for Aberdeenshire - 27	2010/11	2011/12	2012/13	2013/14	2014/15	Sparklines
Aberdeenshire	397	384	398	436	515	
East Garioch	10	5	19	12	11	
Westhill and District	51	20	46	56	46	
Huntly, Strathbogie & Howe of Alford	30	42	17	26	25	
Aboyne, Upper Deeside & Donside	22	36	35	33	51	
Banchory and Mid Deeside	6	13	11	15	23	
North Kincardine	22	26	47	33	49	
Stonehaven and Lower Deeside	17	14	12	38	40	
Mearns	27	14	18	21	25	